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# Follow the flow: analysis of relationships between water ecosystem service supply units and beneficiaries.

## Abstract

A greater understanding of the complex relationships between ecosystem service (ES) supply and demand is needed to ensure a continuous and sustainable flow of ES in socioecological systems. While considerable progress has been made in ES flow mapping, further research is required to integrate beneficiaries' perspectives into these analyses. In this study, we obtained data from stakeholders to analyze the characteristics and distribution of water ES (WES) flows from service production units to beneficiaries and vice versa in order to better understand the mechanisms of management and mobilization along the WES cascade. The study area is the Muga river basin located in northeast Catalonia, Spain. We used a combined methodology of participatory mapping in which stakeholders from the basin were asked to identify service production and benefiting units and semi-structured interviews to assess their perspectives. We found that WES flow patterns and number of beneficiaries varied according to WES category and detected spatial mismatches between supply and demand. A better understanding of ES flow patterns and spatial distribution of beneficiaries can help identify potential sources of conflict. It can also help understand the dynamics and power relationships between groups of stakeholders involved in the coproduction of ES.

**Keywords:** Socioecological systems, Stakeholders values, Ecosystem service mapping, Supply-demand flow, Spatial relationships, Watershed management

## 1. Introduction

Ecosystem services (ES) are a useful cross-cutting concept for depicting and understanding the continuous interconnections and flows between the anthroposphere and biosphere. Although unresolved and sometimes controversial questions remain on how ES should be evaluated and applied to decision-making processes, any analysis of these services unveils a complex interaction of socioecological factors (Bennett, Peterson, & Gordon, 2009; Spangenberg, Görg, et al., 2014). Nonetheless, as stated by Fedele et al. (2017:43) the delivery of ES “has often been considered as a linear and direct flow from nature to people without feedbacks or human inputs”. ES, however, depend on social processes. According to Fisher et al. (2009), nature's processes only become services when they are of benefit to humans. It is therefore necessary to integrate ES-specific concepts, such as value attribution, mobilization, appropriation, and commodification into concepts that are specific to the ecosystem cascade in which ES are generated (e.g., functions, service potential, and benefits/use value) (Haines-Young & Potschin, 2016; Spangenberg, von Haaren, & Settele, 2014).

Therefore, ES are also coproducts of social construction (Palomo, Felipe-Lucia, Bennett, Martín-López, & Pascual, 2016; Spangenberg, Görg, et al., 2014). They are perceived differently according to the value systems of beneficiaries or groups of beneficiaries (Haines-Young & Potschin, 2018) in a given cultural context, space, and time (Spangenberg, von Haaren, et al., 2014; Von Haaren & Albert, 2011). They can be mobilized to improve accessibility in accordance with cultural, social, and

40 political norms. It is therefore essential to consider the different flows and connections between  
41 supply and demand when evaluating the potential influence of human actions on service provision  
42 (Castro et al., 2014a; Geijzendorffer, Martín-López, & Roche, 2015; Palomo et al., 2016).

43 Stakeholders' ability to access, control, and benefit from ES is also influenced by management  
44 strategies, needs, power, access, and location in relation to the point of production (Fedele, Locatelli,  
45 & Djoudi, 2017; Fisher et al., 2014). Fisher et al. (2009:650) proposed three categories to describe  
46 the relationships between the locations at which ES are produced (service production units [SPU])  
47 and used (service benefiting units [SBU]: *i) "in situ, where the services are provided and the benefits  
48 are realized in the same location; ii) omni-directional, where the services are provided in one  
49 location, but benefit the surrounding landscape without directional bias; and iii) directional, where  
50 the service provision benefits a specific location due to the flow direction"*). These models, together  
51 with more recent work (Bagstad, Johnson, Voigt, & Villa, 2013; Serna-Chavez et al., 2014), have  
52 facilitated the study of ES spatial patterns and the classification of services according to these  
53 patterns, with identification of provision, use, and sink locations (Bagstad et al., 2013). Analyzing the  
54 distances and spatial patterns between SPU and SBU using a sociocultural value dimension can  
55 provide complementary insights into the spatial flows of ES and enables reflection on their potential  
56 consequences on landscape management and conservation policies (Fagerholm et al., 2016).

57 The concept of ES flow, however, has not yet been clearly defined, as there are spatial mismatches  
58 between different ecosystems producing ES and their beneficiaries. In fact, determining the location  
59 of ecosystems producing services and identifying who is using these services and where remains a  
60 key challenge in the field (Bagstad et al., 2013). A better understanding of spatial flows and  
61 relationships between SPU and SBU will also improve our understanding of spatio-temporal  
62 mismatches between ES production and human demand (Li et al., 2016; Serna-Chavez et al., 2014).  
63 For the purpose of this study, ES flow is defined as the connection between ES production areas and  
64 ES benefiting areas (Bagstad et al., 2013; Serna-Chavez et al., 2014), that is, the transmission of ES  
65 (or nature's processes) from ecosystems to humans.

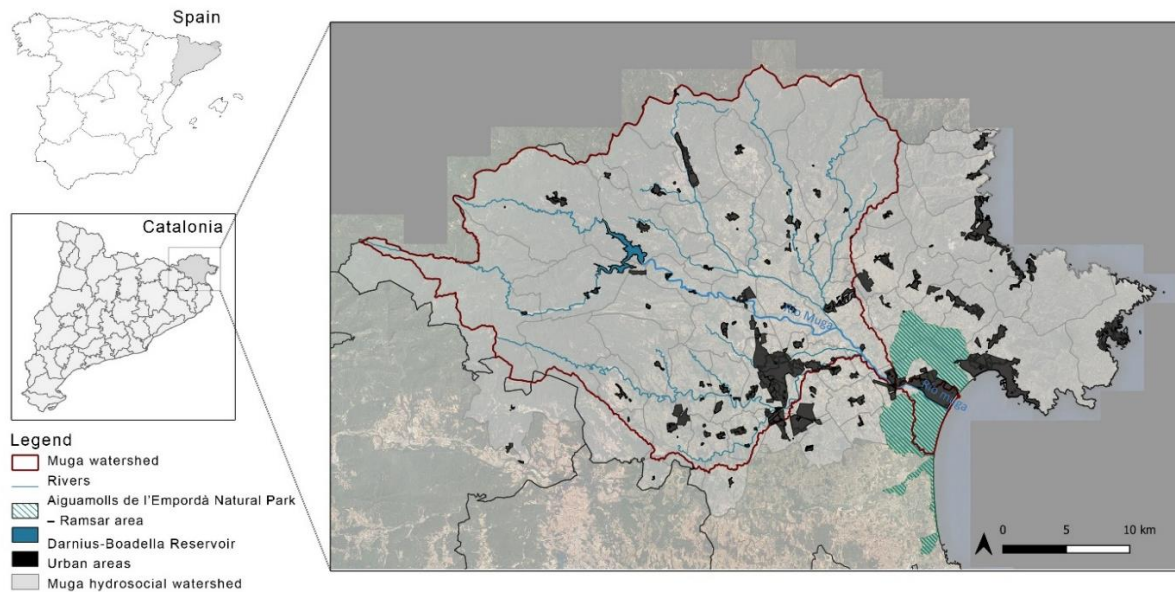
66 Most studies that have analyzed spatial relationships between SPU and SBU have taken a theoretical  
67 rather than an empirical approach (Costanza, 2008; Fisher, Turner, & Morling, 2009; Serna-Chavez  
68 et al., 2014; Syrbe & Walz, 2012; Villamagna, Angermeier, & Bennett, 2013). Costanza (2008), for  
69 example, proposed classifying ES according to their spatial characteristics and focused mainly on  
70 regulating services (e.g. pollination, flood protection, climate regulation, and soil formation). Syrbe  
71 and Walz, (2012), in turn, introduced the term "service connecting areas" to refer to the area between  
72 SPU and SBU (whose processes can affect flow), but they did not define any specific spatial  
73 characteristics. García-Nieto et al., (2015) and Palomo et al., (2013) mapped trade-offs and synergies  
74 between SPU and SBU, but they did not empirically analyze their spatial relationships. In short, the  
75 need for studies linking ES beneficiaries with biophysical provision has been broadly highlighted,  
76 but there are relatively few empirical examples using mixed methods approaches (Silvestri &  
77 Kershaw, 2010). Therefore, this study aims to show how integrating stakeholder knowledge and  
78 perceptions into studies of spatial flows can improve our understanding of how ES are distributed,  
79 how distance between supply and demand points influences the provision of services, and how  
80 concentrations of beneficiaries at certain SPU can potentially lead to social tensions (Castro et al.,

81 2014a; García-Nieto et al., 2015; Geijzendorffer et al., 2015; Villamagna et al., 2013). Apart from  
82 potentially affecting the flow of ES to different stakeholder groups, spatio-temporal mismatches can  
83 also show who is best able to access these services and who is most likely to be marginalized,  
84 highlighting inequalities in accessibility (Dronova, 2019) and spatial variations in demand (Wolff,  
85 Schulp, & Verburg, 2015). Inadequate management of water ecosystems located in the upper part of  
86 a river basin that simultaneously deliver different ES to directly or indirectly dependent stakeholders  
87 will have a negative impact on ES flows and the activities of stakeholders downstream (Stosch,  
88 Quilliam, Bunnefeld, & Oliver, 2017). A greater understanding of beneficiaries' perceptions of when  
89 and where ES are demanded or produced can help identify spatial mismatches between supply and  
90 demand and key beneficiaries in the flow of ES, facilitating decision-making and the application of  
91 more focused management approaches (Serna-Chavez et al., 2014).

92 To analyze spatial relationships between SPU and beneficiaries, defined as stakeholders who “*benefit*  
93 *from and demand ecosystem services or someone who is or may be involved or affected positively by*  
94 *a given environmental or management public policy*” García-Nieto et al. (2013:127), we used  
95 participatory mapping to analyze ES flows from the perspective of stakeholders in the Mediterranean  
96 Muga river basin located in northeast Catalonia, Spain. We focused on water ES (WES) since the  
97 study area has been experiencing increasingly complex water-related disputes and because WES are  
98 associated with greater “flow” and mobilization than other ES because of the very nature of water.  
99 The aim was to examine how a greater understanding of WES spatial patterns could help identify  
100 social mechanisms interfering with WES flows and result in improved water resource planning and  
101 management. Drawing on the spatial relationship model proposed by Fisher et al. (2009) for SPU and  
102 SBU, we also analyzed distances between supply points and beneficiaries to examine proximity and  
103 spatial distribution, identify flow routing types for different categories of WES, and determine the  
104 accumulation of beneficiaries for each SPU.

## 105 2. Study area

106 We conducted a case study in the Muga river basin, located in northeast Catalonia on the border  
107 between France and Spain (Figure 1).



108

109 Figure 1. Muga river basin.

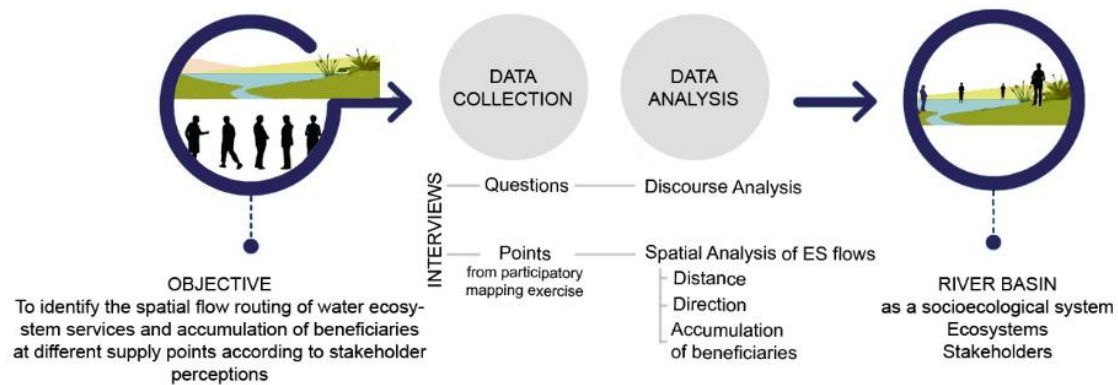
110 The Muga river runs for 64 km through a basin with a surface area of 854 km<sup>2</sup>. It is born in the Pre-  
 111 Pyrenees at an altitude of 1200 m and flows into the Gulf of Roses through the marina in  
 112 Empuriabrava. With a mean annual flow of 2.5 m<sup>3</sup>/s (IDESCAT, 2020), the river has a typically  
 113 Mediterranean regime, although its flow is regulated by the Darnius-Boadella reservoir, which is the  
 114 main source of water for the basin. Since the mid-20th century, the basin has experienced a  
 115 progressive increase in intensive crop and livestock farming and urban and tourism development,  
 116 particularly along the coast. The particularities of the basin, coupled with changing trends in recent  
 117 decades, have increased the demand for increasingly scarce water supplies, fueling both tensions and  
 118 conflicts (Saurí i Pujol, Ventura Pujolar, & Ribas i Palom, 2000; Tàbara & Saurí, 2004).

119 The Muga river basin is divided into three main areas: the headwaters (upper basin), consisting mainly  
 120 of mountains and forestland and featuring the Darnius-Boadella reservoir to the south; a central area  
 121 (the middle basin), home to one of Catalonia's largest agricultural plains and the capital of the region,  
 122 Figueres; and a coastal area (the lower basin), a renowned international tourist resort (Gabarda-  
 123 Mallorquí, Fraguell, Pavón, & Ribas, 2016; Torres-Bagur, Ribas Palom, & Vila-Subirós, 2019) and  
 124 home to the Aiguamolls de l'Empordà Natural Park, a natural preserve that has been a member of the  
 125 Ramsar International Network of Protected Wetlands since 1993 (Ramsar, 1999). The Muga river  
 126 basin is thus an extraordinarily diverse area in terms of ecosystems, landscapes, and socioeconomic  
 127 activity. A better understanding of SPU and SBU and their flow relationships can offer useful insights  
 128 for addressing the management challenges of water-related ecosystem services in the study area,  
 129 especially in the context of climate change that has had a clear impact on water shortages in the Muga  
 130 river basin (Pascual et al., 2016).

### 131 3. Methods

132 Participatory mapping is a useful technique for identifying SPU and SBU (Castro, García-Llorente,  
 133 Martín-López, Palomo, & Iniesta-Arandia, 2013; Fagerholm et al., 2016; García-Nieto et al., 2015;  
 134 Palomo, Martín-López, Potschin, Haines-Young, & Montes, 2013) and it can capture and graphically

135 depict stakeholder values (García-Nieto et al., 2015). Results, however, are prone to bias from  
 136 different sources, such as evaluation errors or differences in methodological approaches and data  
 137 types (Brown, Strickland-Munro, Kobryn, & Moore, 2017; Eigenbrod et al., 2010; Holland et al.,  
 138 2011; Serna-Chavez et al., 2014). To compensate for this limitation, we held semi-structured  
 139 stakeholder interviews using a mixed model combining closed and open questions to allow  
 140 interviewees to freely express opinions and to explore in depth themes not initially covered Iniesta-  
 141 Arandia et al. (2014). The stakeholders were interviewed individually. The interview was structured  
 142 into thematic sections, including the participatory mapping exercise section, where stakeholders  
 143 shared their opinions of power dynamics at play in the river basin and levels of influence on decision-  
 144 making processes. This mixed model was designed to gain insights that might have been missed by  
 145 participatory mapping alone (Brown, Reed, & Raymond, 2020; De Vreese, Leys, Fontaine, &  
 146 Dendoncker, 2016; Garcia et al., 2017; King, Cavender-Bares, Balvanera, Mwampamba, & Polasky,  
 147 2015; Martín-López et al., 2012; Sova, Thornton, Zougmore, Helfgott, & Chaudhury, 2017; Stosch  
 148 et al., 2017). In brief, we used the results of the mapping exercise to analyze the spatial flows of  
 149 different WES and the interviews to confirm and unpack our findings (Figure 2).



151 Figure 2. Main methodological steps.

152 3.1 Data collection

153 The stakeholders were selected by non-proportional quota sampling, since the purpose was not to  
 154 obtain a proportional sample of each stakeholder group, but to ensure that all groups, both large and  
 155 small, were adequately represented (Raymond et al., 2009; Tashakkori & Teddlie, 2003). Thirty-two  
 156 stakeholders were contacted and 27 agreed to participate. The five agents that refused to participate  
 157 were two hydroelectric power companies and three hotels. The field work was carried out between  
 158 June and November 2019.

159 Table 1. Stakeholders interviewed.

Sector	No. of stakeholders interviewed
Research	1+6 (expert panel)
Agriculture	4
Recreational on-site tourism (agents that offer recreational activities directly linked to water ecosystems, such as kayaking, fishing, etc.)	6
Tourism business sector (hotels, campsites, golf courses etc.)	4

Conservation	5
Government – technical level	4
Government – political level	2

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160

161 Drawing on the work of Palomo et al. (2013), the WES presented to the stakeholders for mapping  
 162 were chosen by a previous panel of six experts from different fields related to water management in  
 163 the basin, as a criterion for selecting the ES. The experts were asked to choose which they considered  
 164 to be the most important WES from those listed in the Common International Classification of  
 165 Ecosystem Goods and Services (CICES) (v5.1) (Haines-Young & Potschin, 2018). They selected  
 166 water for irrigation, drinking water, biodiversity, water regulation, aesthetic values (places or cultural  
 167 elements positively appreciated or experienced aesthetically (Plato & Meskin, 2014)), and  
 168 opportunities for recreational activities (e.g., swimming, fishing, kayaking, bird watching). In  
 169 accordance with the methodological framework proposed by Brown, Montag, & Lyon (2012), Brown  
 170 et al., (2012), and Raymond et al. (2009), we used a paper mapping system as we believe it to be an  
 171 ideal tool for stimulating debate, encouraging participation, and facilitating identification of the  
 172 spatial characteristics and distribution of WES (Fagerholm, Käyhkö, Ndumbaro, & Khamis, 2012;  
 173 Pérez-Ramírez, García-Llorente, Benito, & Castro, 2019; Plieninger, Dijks, Oteros-Rozas, & Bieling,  
 174 2013; Pocewicz, Nielsen-Pincus, Brown, & Schnitzer, 2012). For each WES, the stakeholders were  
 175 asked to map what they perceived to be the corresponding SPU and SBU on a 1:50,000 topographic  
 176 map of the basin (Palomo et al., 2013). The exercise produced two layers of points (one showing SPU  
 177 and another showing SBU) for each person interviewed and for each WES, resulting thus in a  
 178 maximum of 12 layers per interview. The different points on the map were marked using colored dots  
 179 with a radius of 1 cm (equivalent to 500 m on the map) (García-Nieto et al., 2015; Palomo et al.,  
 180 2013; Pérez-Ramírez et al., 2019). The stakeholders were allowed to place as many dots (points) as  
 181 they considered opportune. A vertical photograph was then taken of each of the completed maps to  
 182 facilitate subsequent digitization of points.

183 In addition to the mapping exercise, stakeholders were asked about the importance they attached to  
 184 each WES, their perceptions of demand and vulnerability, and their reasons for placing the points  
 185 where they did. All interviews (including the mapping exercises) were audio-recorded and transcribed  
 186 in full.

### 187 3.2. Data analysis

188 The interview transcripts were analyzed and coded into categories in Maxqda (v. 10, 2012) and the  
 189 descriptive analysis was performed in Jamovi (v. 1.0.7.0). The transcripts of the conversations that  
 190 took place during the mapping exercise were analyzed by discourse analysis (Macdonald et al., 2013).  
 191 The first step in the spatial analysis of the participatory mapping data was to calculate the distances  
 192 and direction of ES flow between each SBU and the nearest SPU selected by the stakeholders under  
 193 the rational choice theory that beneficiaries would choose the nearest option possible (Blume &  
 194 Easley, 2007). Although this assumption has its limitations (Chee, 2004), on comparing our results  
 195 with the opinions expressed by the stakeholders in the interviews and mapping exercise, we found  
 196 that it provided an accurate representation of most of the flows identified. To analyze each flow, we

197 used SBU as points of origin (one flow per point) and SPU as hubs (where each unit could receive  
198 more than one flow). To assess the direction of flows, however, we made the reverse calculation, as  
199 flows are delivered from SPU to SBU. Distances and directions were calculated in ngeo, v. 0.3.7  
200 (Dorman, 2020) and the sf package, v. 0.9.4 (Pebesma E, 2018) for R, v. 3.6. (R Core Team, 2020).

201 Once we had identified the SPU for each SBU, we calculated the total number of flows originating at  
202 the SPU (i.e., the total number of beneficiaries supplied by this unit). With this data, we constructed  
203 a Lorenz curve and calculated the Gini coefficient for each WES category to determine the degree of  
204 equality or inequality in the distribution of beneficiaries among all SPU. The Lorenz curve expresses  
205 this distribution graphically by comparing it to a diagonal line depicting perfect equality. The Gini  
206 coefficient is the numerical expression of the difference between the Lorenz curve and the diagonal  
207 line, which in our case, with  $N$  equal intervals on the horizontal axis, was calculated using the  
208 following formula:

$$Gini = 1 - \frac{1}{N} \sum_{i=1}^N (y_i + y_{i-1}) \quad (\text{eq. 1})$$

209 where  $N$  was the number of SPU and  $y$  the total number of beneficiaries at each SPU (Haughton and  
210 Khandker, 2014). The Gini coefficient can range from 0 (maximum equality) to 1 (maximum  
211 inequality). It was calculated using the DescTools package, v. 0.99.34 (Signorell, 2020). The Lorenz  
212 curve was constructed in gglorenz, v. 0.0.1 (Chen, 2018), combined with the ggplot2 package, v.  
213 3.3.0 (H. Wickham, 2016) in R. All the scripts created can be consulted in the following GitHub  
214 repository: [https://github.com/jospueyo/follow\\_flow](https://github.com/jospueyo/follow_flow).

215 Finally, the WES flows were mapped using the plugin *MMQGIS* v. 2020.1.16 (Minn, 2020)  
216 in *QGIS* v. 3.10.3 (QGIS Development Team, 2020).

217







#### 218 **4. Results and Discussion**

219 The stakeholders mapped a total of 9011 points, distributed among 300 layers. Cultural WES received  
220 the most points (3491, 38.7% of total), followed by regulating WES (3227, 35.8%) and provisioning  
221 WES (2293, 25.4%). The SPU with the most points were those that delivered cultural WES (in  
222 particular opportunities for recreational activities, like fishing, kayaking, bird watching) and  
223 regulating WES (in particular biodiversity). The SBU with the most points was for drinking water,  
224 followed by biodiversity. At the WES level, biodiversity received the most points (1855, 20.58%),  
225 followed by opportunities for recreational activities (1769, 19.63%) and aesthetic values (1722,  
226 19.10%) (Table 2).



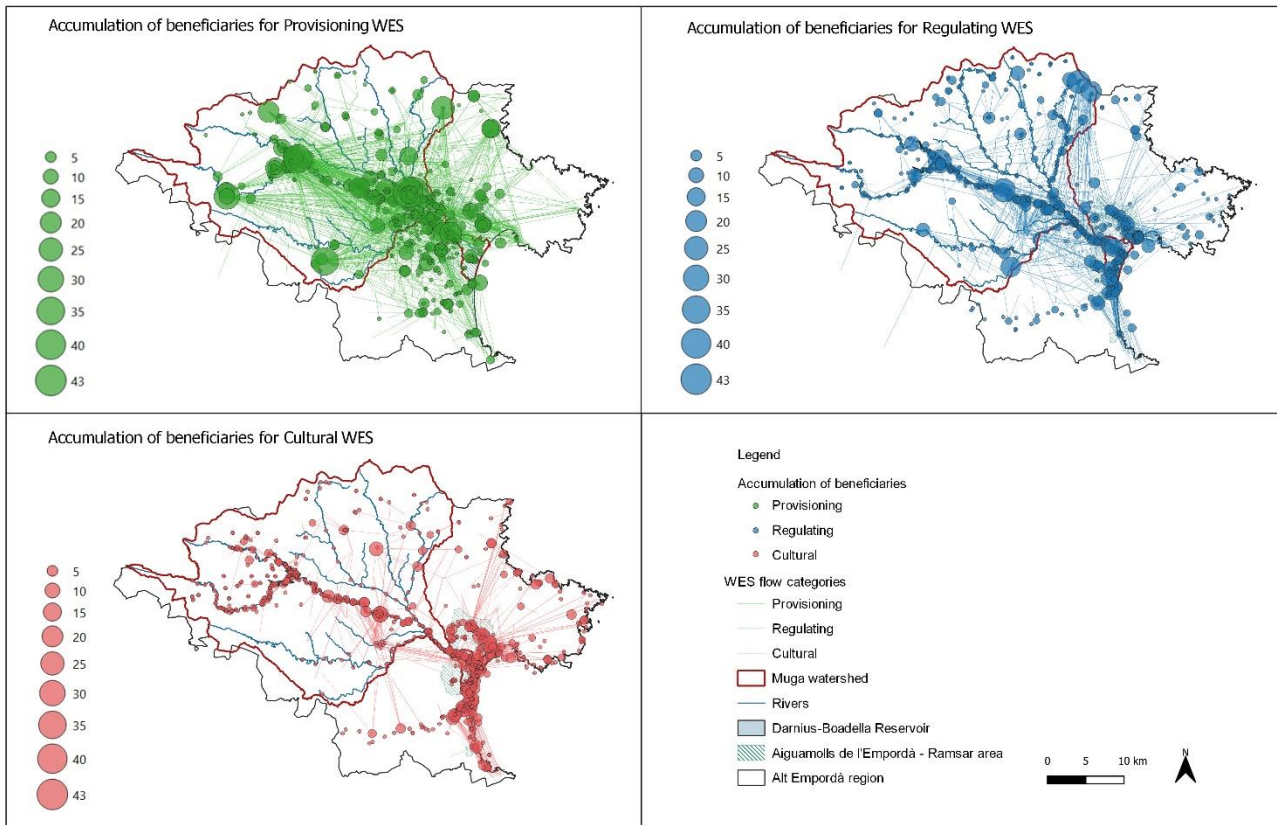
227 Table 2. Number of service production units and service benefiting units mapped by the stakeholders for each water  
 228 ecosystem service category.

*Water ecosystem service*

	<i>Service production units (No. 4511)</i>	<i>Service benefiting units (No. 4500)</i>
	<b>Irrigation</b> 386	555
	<b>Drinking water</b> 374	978
	<b>Biodiversity</b> 1041	814
	<b>Water regulation</b> 785	587
	<b>Aesthetic values</b> 952	770
	<b>Recreational uses</b> 973	796

229

230 Perceived SPU were the Darnius-Boadella reservoir, wells, irrigation canals, dams along the river  
 231 (for provisioning WES), forestland in the upper basin, mountains, rivers, wetlands (particularly for  
 232 regulating and cultural WES), water-related heritage elements (mills, fountains, factories), and  
 233 cycling and hiking paths (for cultural WES). Most of the SBU were positioned in urban areas, in the  
 234 agricultural plain, and along the coast (in particular campsites and tourist resorts). The WES flows  
 235 and concentration of beneficiaries for the different SPU are shown in Figure 3.

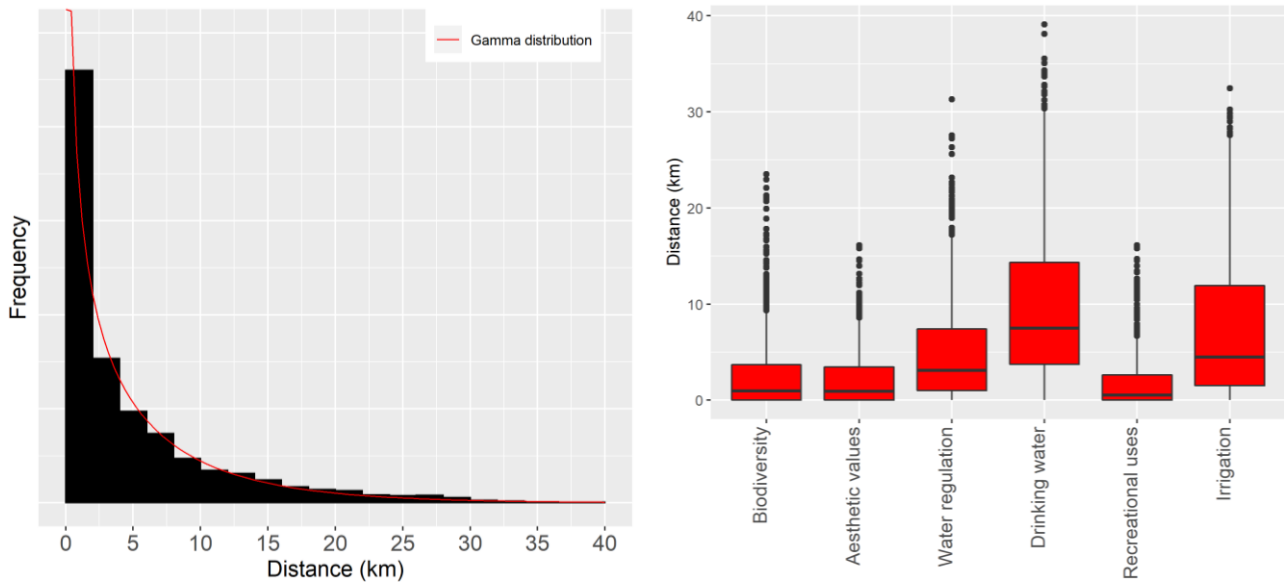


236

237 Figure 3. Water ecosystem service (WES) flows and concentration of beneficiaries per service production unit. The dots  
 238 represent the service production units mapped by the stakeholders, while the size of the dots represents the number of  
 239 beneficiaries for each unit by WES category.

240 *4.1 Flow lengths*

241 The graph showing the distances between SPU and SBU shows a clearly positive asymmetry, with  
 242 an abundance of short flows (< 200 m) and a decreasing number of longer flows (typical gamma  
 243 distribution) (Figure 4).



244

245 Figure 4. Distribution of distances (left) and boxplot of distances between production units and benefiting units (right).

246 Provisioning WES had longer flows than cultural or regulating WES, indicating greater mobilization.  
 247 This means that some ES need to be delivered from ecosystems to beneficiaries through human  
 248 infrastructure or biophysical processes (Serna-Chavez et al., 2014). We found that stakeholders  
 249 positioned SBU mainly in the lower river basin, particularly in urban areas, in the agricultural plain,  
 250 and coastal tourist resorts. The distance from these SBU to the main SPU, the Darnius-Boadella  
 251 reservoir, is considerable, supporting reports by Fedele et al. (2017) that provisioning WES can be  
 252 delivered to distant beneficiaries through irrigation canals or pipes. This is an important aspect to take  
 253 into account, because this infrastructure can modify or change the direction or distribution of the ES  
 254 flows towards the beneficiary areas, changing the balance in accessibility to the flow. In the Muga  
 255 river basin, for example, water within the basin is mobilized and controlled by humanmade elements  
 256 such as irrigation canals, water distribution networks, and small dams along the river, explaining the  
 257 long distances detected and the high number of beneficiaries that can access the same ES. Our  
 258 findings also support the results by Pavón et al., (2018) for the same study area showing how (mostly  
 259 coastal) towns located furthest from the Darnius-Boadella reservoir are all connected to the same  
 260 water distribution network, which has grown over the years to respond to the increasing pressure on  
 261 water generated by tourism. The network was further expanded recently to supply drinking water to  
 262 a number of towns in the agricultural plain that have experienced groundwater nitrate contamination.

263 Our findings also reveal a teleological dilemma related to the mobilization of provisioning WES that  
 264 is probably applicable to all provisioning ES. Did the flows become longer thanks to technology  
 265 (Fedele et al., 2017; Spangenberg, Görg, et al., 2014) or was technology invented to shorten the  
 266 distances between supply and demand points? Both factors—need and technical capacity—are likely  
 267 to have had a role. This question, however, is beyond the scope of our study and its investigation  
 268 would require the collection of data on flows dating from before the construction of the Darnius-  
 269 Boadella reservoir. The inclusion of humanmade elements such as wells in the category of SPU for  
 270 provisioning WES is noteworthy, as this should have reduced the length of flows, as SBU are  
 271 normally located close to the point of supply (e.g., wells for irrigating farmland), but despite this

272 proximity, provisioning WES still had the longest flows. They were located over a wider area, as they  
273 were used both locally (e.g., irrigation water from agricultural wells) and at more distant locations  
274 (e.g., drinking water for coastal resorts).

275 Water regulation had longer flows than biodiversity or cultural WES. This is because the stakeholders  
276 considered the Muga river, together with its tributaries and the coastal wetlands, to be crucial  
277 ecosystems for water regulation and aquifer recharge throughout the basin. In addition, beneficiaries  
278 were mostly concentrated in urban areas and coastal tourist resorts in the lower basin. Cultural WES  
279 had the shortest flows, as SPU and SBU were largely perceived as having a close spatio-temporal  
280 relationship. For example, the recreational opportunities offered by coastal wetlands and rivers were  
281 perceived as being enjoyed by people staying in that area, a somewhat surprising finding considering  
282 the use values of these ES (e.g., walking, sport, and water activities). If, however, we consider non-  
283 use values (e.g., social media photographs, experiences, memories, etc.), the flows would be longer,  
284 as the beneficiary scale would be different. The scale of beneficiaries using cultural WES in our study  
285 was perceived as being both local and international, which is logical as the area is a renowned  
286 international tourist destination. Again, this raises an interesting question. How long is the flow of  
287 cultural WES?

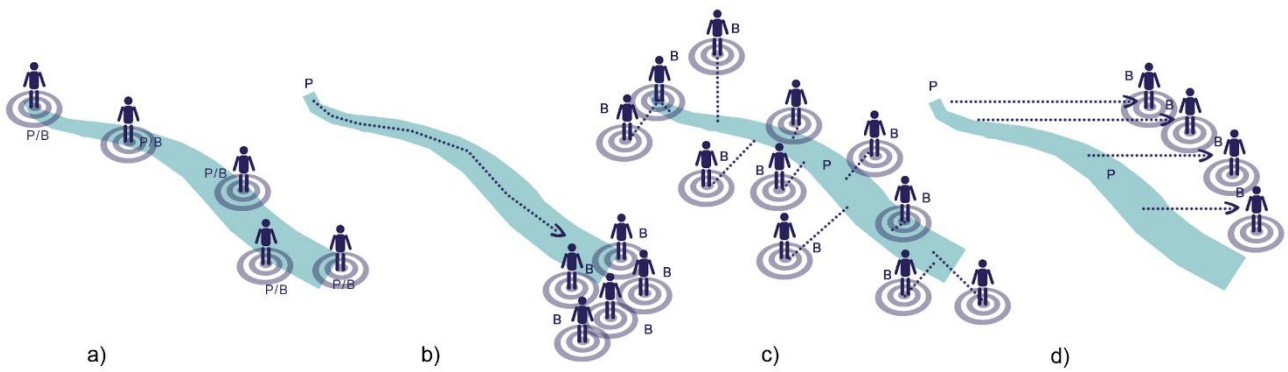
288 Our findings also show that spatial distance could increase the disconnection between ES  
289 beneficiaries and production areas (Serna-Chavez et al., 2014), causing some beneficiaries to  
290 disengage from the producing ecosystems and resulting in a kind of alienation of nature (Dronova,  
291 2019). This was particularly evident with provisioning services, which showed longer distances,  
292 indicating that certain stakeholders found it difficult to answer the question "where does the water  
293 you drink come from?" and to map and visualize WES producing a given service. As stated by one  
294 stakeholder interviewed: "*urban areas don't know anything, they don't even know where water comes*  
295 *from, they turn on the tap and see water coming out*". This happens, for example, when people do  
296 not consider the importance of upper basin woods or aquifers as essential ecosystems for water  
297 storage (Castro et al., 2014b). By contrast, the stakeholders interviewed were fully aware that the  
298 production areas of cultural ES coincided with areas of demand for these services, affirming that the  
299 wetlands must be preserved if they are to continue to provide enjoyment and opportunities for leisure  
300 activities.

301 These differences in mental and spatial disconnection between SPU and SBU show that distance  
302 analysis can offer useful information for policy makers when it comes to making decisions on land  
303 management and help understand social attitudes towards and awareness of certain ecosystem  
304 management measures (Dronova, 2019).

305

#### 306 *4.2 Flow distribution patterns*

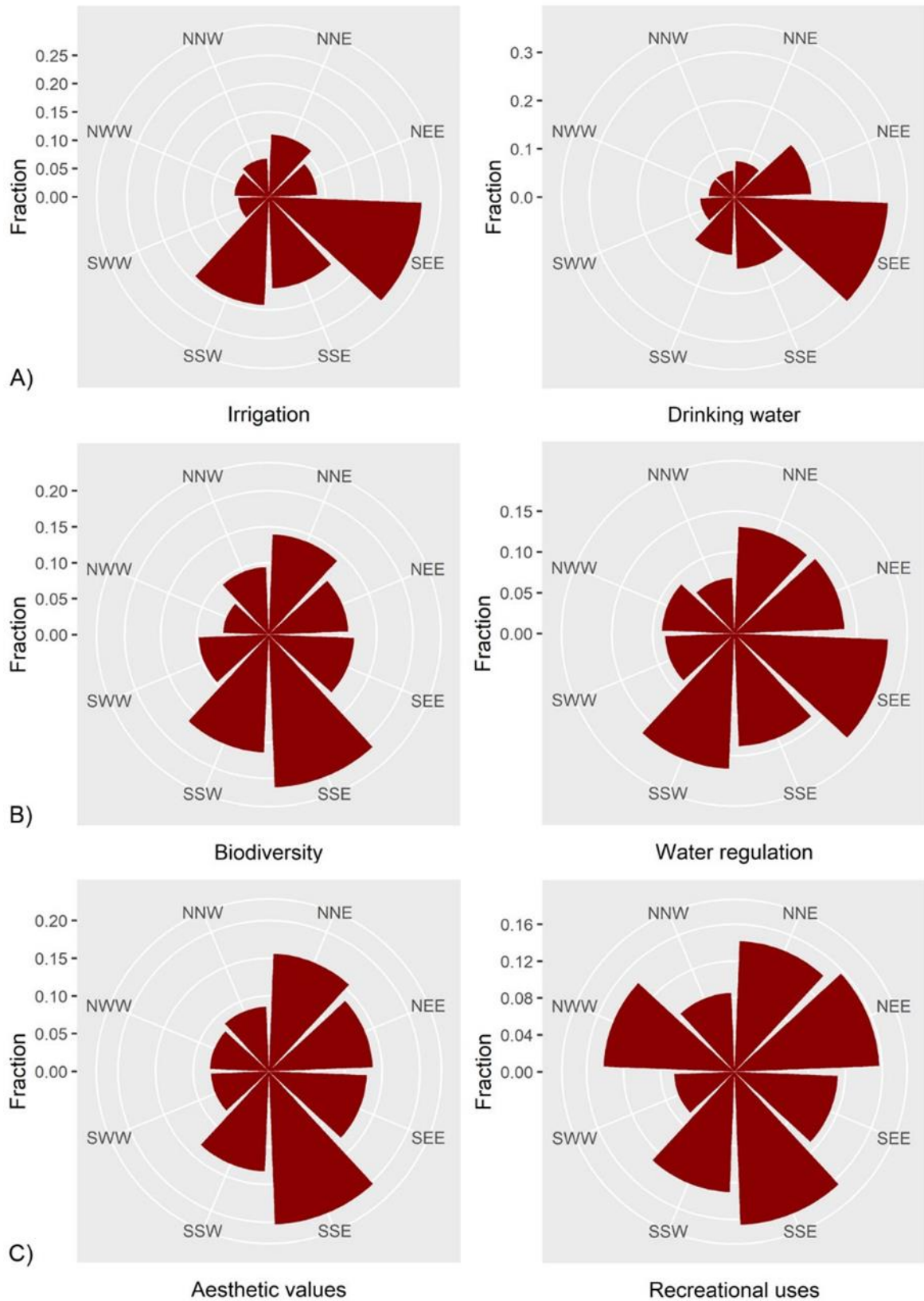
307 The flow distribution patterns observed in our study are very similar to those detected in theoretical  
308 models designed by other authors (Costanza, 2008; Fisher et al., 2009; Villamagna et al., 2013).



309

310 Figure 5. Theoretical model of spatial relationships between possible service production units (P) and service benefiting  
 311 units (B). a. In situ; b. Unidirectional – Gravitational flows; c/d. Omnidirectional. Adapted from Fisher et al. (2009).

312 As shown in Figure 5, and in consonance with the theoretical models of Fisher et al. (2009), the  
 313 directions of flow varied according to WES category. In most cases, the flow of provisioning WES  
 314 clearly followed the course of the river (north-west/south-east) and had a unidirectional impact  
 315 (Figure 6A). This was to be expected, as water supplies are typically delivered to beneficiaries from  
 316 their point of origin. Regulating and cultural WES, by contrast, did not follow such a clear  
 317 unidirectional pattern (Figures 6B and 6C).



318

319 Figure 6. Ecosystem service flow directions. N, north; S, south, E, east, W, west.

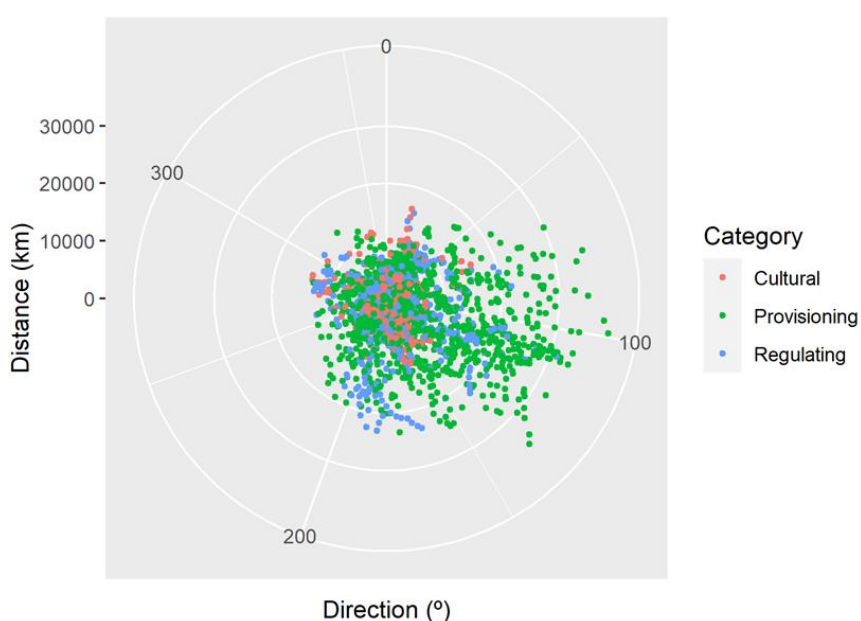
320

321 Regulating WES (Figure 6B) also followed the course of the Muga river and its tributaries, but the  
322 flows also took other directions, positioning thus these services between **pattern b** (unidirectional)  
323 and **pattern d** (omnidirectional) in Figure.5. Regulating WES, for example, also flowed  
324 perpendicularly to the main course of the river (north-north-east/north-east-east), following the course  
325 of its tributaries. These rivers were perceived by the stakeholders as key elements for flood mitigation  
326 and aquifer recharge (*"The rivers, and all their tributaries, are very important for regulating water  
327 in the basin, because when it rains, they collect a lot of water and help to smooth flows, but they are  
328 also the most critical points, as when it rains a lot, they carry a lot of water"*) (farmer).

329 Cultural WES flows were omnidirectional (Figure 6C) and the corresponding SPU were also spatially  
330 more dispersed, probably because ecosystems that produce cultural services—like nearby elements  
331 such as cycling or hiking paths, riverside forests, and water-related heritage elements—are not  
332 typically associated with water.

333 The spatial distribution (distances and directions) of SPU and SBU according to WES category is  
334 shown in Figure 7. Cultural WES, followed by regulating WES, formed the tightest clusters,  
335 confirming their omnidirectional, shorter flows.

336 Provisioning WES, by contrast, were more widely distributed (indicating longer flows) and followed  
337 a more unidirectional pattern, extending from 50° to 180° degrees (where 0 is north and 180° is south).  
338 The variety of flow patterns observed shows that empirical models can capture strong contextual  
339 influences that may be missed by theoretical models.



340

341 Figure 7. Distances between service production and service benefiting units and direction of flows by water ecosystem  
342 service category.

343 Our findings for flow distribution patterns are supported by the opinions expressed by the  
344 stakeholders interviewed. The former director of the Aiguamolls de l'Empordà Natural Park (a  
345 Ramsar wetland), for example, said "*Roses and Empuriabrava [two important seaside resorts] are  
346 "drinking" water from the Darnius-Boadella reservoir because of us, those in charge of the*

347 *Aiguamolls park. They used to have wells and consumed large amounts of water, the water table was*  
348 *dropping a lot, and there were a lot of problems with salinization; that's why we suggested they*  
349 *connected to the Darnius-Boadella reservoir. By doing this, we limited their supply of water, but*  
350 *prevented the salinization of the most important aquifers associated with the Muga and Fluvià*  
351 *rivers.”*

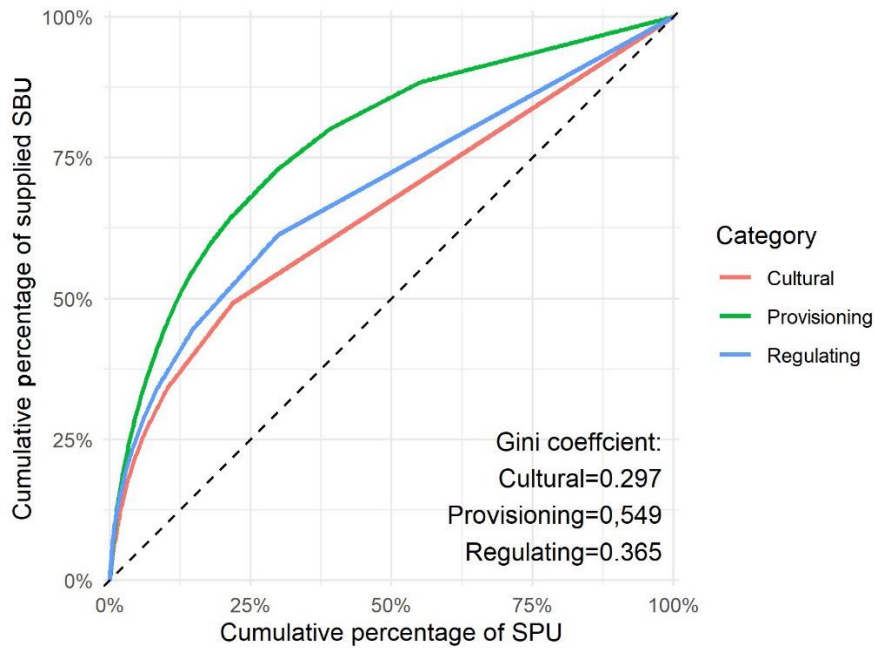
352 *The above comment might suggest that ES flows could sometimes be lengthened not in response to*  
353 *economic needs but to prevent a greater evil that would harm the environment.* It also reveals the  
354 social dynamics underlying supply and demand and also has interesting socioecological connotations.  
355 It reflects, for example, the coproduction of WES between humans and nature and highlights the  
356 responsibility of stakeholders to find alternative land management options that will allow them to  
357 maximize economic benefits, while minimizing environmental impacts (Lerner, Kumar, Holzkämper,  
358 Surridge, & Harris, 2011; Palomo et al., 2016). It highlights the importance of taking into account  
359 stakeholder values and integrating their knowledge into decision-making processes, as power  
360 dynamics and different levels of access and control among stakeholder groups can all affect the  
361 provision of ES. Mobilization of given services through humanmade infrastructure, together with  
362 certain political decisions, can favor certain ES while harming others, creating trade-offs and spatial  
363 mismatches between supply and demand and between stakeholders and services.  
364 Reservoirs, for instance, are a good example of how water and land management policies have  
365 fostered processes of maximization, mobilization, and access in relation to drinking and irrigation  
366 water, but to the detriment of other WES such as biodiversity, water regulation, and aesthetic values.  
367 This "anthropocentric and utilitarian" view of ES and nature is in line with what Stosch et al (2017)  
368 referred to as the “commodification” of intrinsic values of nature (Fletcher, 2010), which can  
369 indirectly lead to the degradation of parts of the ecosystem that deliver ES with no market value.  
370 Nonetheless, this commodification can also have a favorable effect by promoting the coproduction  
371 of new ES. In our case, the stakeholders also perceived the reservoir as a social gathering place where  
372 people can come together to walk, do water activities, or have a picnic.  
373 The results of the mapping exercise and the views and comments of stakeholders during the  
374 interviews show that production units and spatial flows of ES cannot be understood without the  
375 consideration of coproduction mechanisms and socioeconomic and cultural value systems.

376

### 377 *4.3 Accumulation of beneficiaries*

378 We also analyzed whether beneficiaries were equally distributed among the different supply points  
379 or if there were particular points with a high concentration of beneficiaries (and therefore demand).  
380 The Gini coefficients obtained highlight the differences between categories (Figure 8). Provisioning  
381 WES, with a coefficient of 0.549, had more flows originating from fewer SPU. Specifically, 12.5%  
382 of the SPU with the highest concentration of provisioning WES beneficiaries supplied 50% of  
383 stakeholders, while 25% of those with the lowest concentration of beneficiaries supplied just 8%. The  
384 corresponding percentages for regulating and cultural WES were 20%-50% and 25%-12%,  
385 respectively.





386

387 Figure 8. Numbers of beneficiaries per service production unit according to water ecosystem service category.

388

389 In short, provisioning WES were perceived as having the most unequal distribution of flows,  
 390 indicating that certain SPU are under greater pressure and are thus more vulnerable to degradation  
 391 and a potential source of conflicts between stakeholder groups. The Darnius-Boadella reservoir,  
 392 located in the upper basin, is a clear example of this, as it was perceived as a hotspot, particularly in  
 393 relation to provisioning WES. If high-demand hotspots such as the reservoir were to collapse, this  
 394 would have serious socioeconomic and ecological ramifications for the entire basin. Interdependences  
 395 between ES are very common in water basins (Green et al., 2015), and poor upstream management  
 396 can pose a serious threat to the delivery of services further downstream. *“Having water or not  
 397 depends on the reservoir, and the reservoir, depending on how much it rains, is a critical point. The  
 398 Muga river basin is small and when it rains, it rains more in other parts of the basin, not at the  
 399 reservoir. With climate change, we don’t know what’s going to happen. If the reservoir doesn’t fill,  
 400 there will be water problems throughout the basin, because we all depend on the reservoir” (farmer).*  
 401 Familiarity with WES flow patterns thus is crucial to inform decision-makers about how changes to  
 402 the quantity or quality of flows in the upper basin will impact the lower basin. This is evident not  
 403 only for provisioning WES, but also for regulating WES, for which the SPU with the highest  
 404 concentration of beneficiaries were located in the lower basin. The basin’s ability to provide a stable  
 405 flow of regulating WES largely depends on the spatial relationships between SPU and SBU in the  
 406 upper basin, as highlighted by other authors (Domptail, 2013; Vignola, McDaniels, & Scholz, 2012).

407 According to the Gini coefficients obtained in our study, provisioning WES are more vulnerable than  
 408 other services and are more likely to be the center of possible tensions and disputes between multiple  
 409 stakeholders with contrasting interests (water for agricultural, domestic, or tourist uses is a common  
 410 example in areas with limited water availability like the Mediterranean basin), showing the local  
 411 equilibrium between supply and demand (Wolff et al., 2015). Provisioning WES also pose  
 412 management challenges to ensure their conservation and long-term sustainability, as they were

413 characterized by a more unequal distribution of beneficiaries and a greater concentration of demand  
414 at fewer supply points.

415 Water for irrigation, drinking water, and biodiversity conservation WES in the Muga river basin all  
416 originate from the same supply point, and are clear examples of divergent priorities among different  
417 stakeholders (farmers, urban development/tourism, conservationists). As stated by the owner of a  
418 water park in the basin: *“Here, there are conflicts over water among the three economic sectors with  
419 power and influence (tourism, government, and towns/cities). The main recent problem is with the  
420 agricultural sector in general; urban areas don't know anything, they doesn't even know where the  
421 water comes from, they turn on the tap and see water coming out and if it doesn't, it's the government  
422 that's the problem, they don't know anything about water problems [...] The agricultural sector has  
423 always protested the most, because historically it never had any problems with water, and now with  
424 the growth of towns and cities and tourism, people are using more water, reducing the supplies  
425 available to agriculture; they used to be able to water as much as they liked, but now they are subject  
426 to limitations”*.

427 In short, WES with fewer supply points and multiple beneficiaries with divergent interests could be  
428 more vulnerable to reductions or changes in flow and increasing demand. *“I'd be really affected if  
429 they used all the water in the reservoir for agriculture, because then I wouldn't have any water in the  
430 reservoir and that's what I work with. How could I provide my tourist services without water?”*  
431 (sailing school owner at the reservoir). As stated by Bennet et al. (2009), changes in ES flows are  
432 dependent not only on land use and land cover (which can obviously have greater or lesser effects on  
433 flows), but also on demand and WES management strategies used by different stakeholder groups.

434 According to Stosch et al. (2017) and Bennet et al. (2009) trade-offs are sometimes the result of  
435 specific land management decisions, but they are often due to a lack of knowledge of the different  
436 interrelations between ES. Policy-making and land planning decisions that are not based on  
437 mechanisms of concentration and mobilization or that do not take into account the power dynamics  
438 among stakeholder groups with different visions of the same ES could turn into a ticking time bomb.  
439 We agree with Fedele et al. (2017) and King et al. (2015) that predominant views held by certain  
440 stakeholder groups can affect ES flows and either facilitate or impede access to services by other  
441 potential beneficiaries. Choice of management model will determine the extent of the resulting trade-  
442 offs and some stakeholders will benefit while others will lose out. The findings of this study support  
443 and build on previous findings (Brown & Raymond, 2014; Castro et al., 2013; García-Nieto et al.,  
444 2015; Iniesta-Arandia et al., 2014; King et al., 2015; Lerner et al., 2011) that ES flows depend not  
445 only on supply but also on demand and social mechanisms, identifying where the services from a  
446 production area are being delivered to particular beneficiaries (Serna-Chavez et al., 2014). The study  
447 of spatial flows using a mixed methods approach is crucial to achieving more efficient land  
448 management, identifying communities of stakeholders with different interests and levels of influence,  
449 and evidencing the complexity of socioecological contexts.

## 450 5. Conclusions

451 The concept of ES can facilitate interconnections between nature and society, promoting  
452 interdisciplinarity and a shared vision of a territory as a socioecological system. Stakeholder  
453 perceptions and value systems must be taken into account in any evaluation of ES. We showed that  
454 understanding the mechanisms involved in the spatial (dis)connections between service production  
455 units and service benefiting units provides key insights into how stakeholders perceive and intervene  
456 in ES flows, causing spatial and mental mismatches. Incorporation of these views can also help  
457 decision-makers identify both shared and divergent priorities regarding ES use and potential sources  
458 of social tensions in certain producing ecosystems with a high accumulation of demand, as in our  
459 study area. We have also shown that using the Gini coefficient to analyze spatial information can  
460 reveal inequalities in accessibility to ES flows and provide key insights for informing alternative land  
461 use policies or management strategies based on the needs and motivations of multiple stakeholders.

462 The analysis of flow characteristics, such as distances between service production units and demand  
463 areas, flow directions, and accumulation of beneficiaries, which is based not only on biophysical  
464 indicators but also on the mapping of sociocultural values, could provide complementary information  
465 for decision-makers to strategically decide which areas or ecosystems need greater attention in the  
466 management of ES flows. Application of these concepts may help government bodies assess ES from  
467 a different perspective and facilitate decision-making and land management processes that "follow  
468 the flow" and take into account both social and ecological aspects of ES in spatial contexts, which is  
469 particularly important in climate-vulnerable areas such as the Mediterranean basin.

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