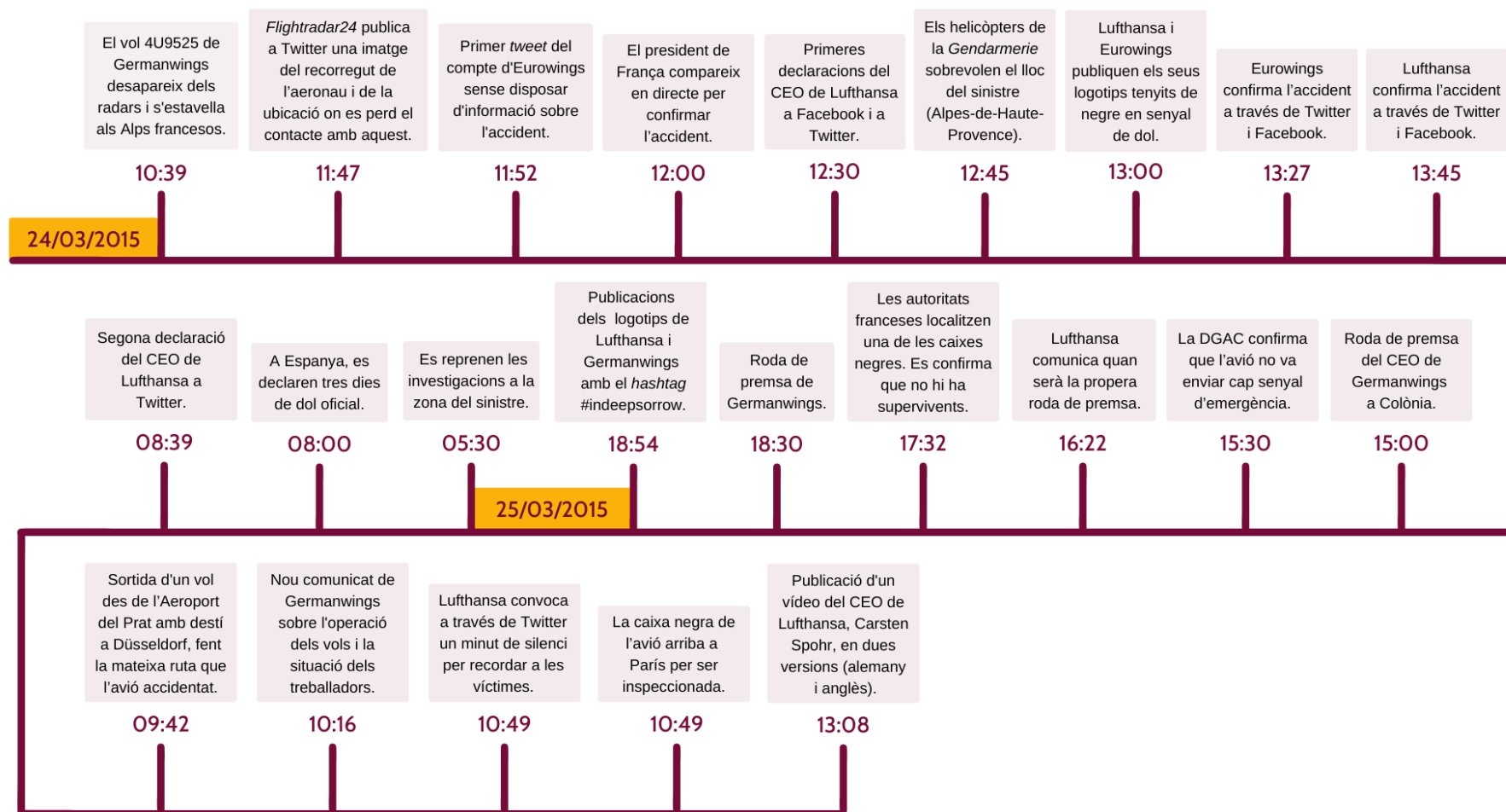


ANNEXOS

ANNEX 1: LÍNIA DEL TEMPS (PRIMERES 24 HORES)



ANNEX 2: PUBLICACIONS A FACEBOOK (LUFTHANSA)

Lufthansa 19 de mayo de 2015 · 1,8 mil · 110 comentarios 71 veces compartido

We would like to express our sincere gratitude for the countless contributions that reached us in the past weeks. In particular, your words of sympathy and consolation for the victims' families and friends, as well as your supportive words for the rescue workers in France, Spain, and Germany. Please rest assured we read every single one of these expressions of compassion. At times when words escape us, such contributions offer solace to those in need of comfort. The memory of the victims and bereaved families will forever be present in our thoughts.

We will now focus our efforts on looking ahead. We would like to pursue our goals and our passion, together with you - our passengers, our employees and our fans. As a company and as individuals of Lufthansa, we will remain dedicated to this aim.

Agraïment als condols

Lufthansa 27 de marzo de 2015 · 2,9 mil · 502 comentarios 346 veces compartido

Lufthansa Group further refines its safety structures

Group member airlines to adopt "rule of two" for aircraft cockpits

In coordination with the Luftfahrtbundesamt (Germany's aviation authority), the other German airlines and the German aviation industry association (Bundesverband der deutschen Luftverkehrswirtschaft), the airlines of the Lufthansa Group are to adopt a new cockpit occupancy procedure as a precautionary measure. Under the new procedure, two authorized persons must be present in the cockpit at all times during a flight.

The passenger airlines of the Lufthansa Group will adopt the new procedure as soon as possible, in due consultation with their national aviation authority.

Nova norma de seguretat

Lufthansa Página · A 3,9 mill. les gusta esto · Aerolínea · 24 mar. 2015 · Statement: "We do not know exactly what happened to Flight 4U 9525. Our thoughts are now with all the relatives and friends of our passengers and crew. We will do everything possible in order to provide further information." Carsten Spohr

3,1 mil · 370 comentarios

Declaració del CEO de Lufthansa (1)

Lufthansa Página · A 3,9 mill. les gusta esto · Aerolínea · 1 abr. 2015 · Lufthansa and Germanwings thank recovery workers and caregivers. "We have the greatest respect for the dedication and the professionalism with which people are working here to investigate and process this tragedy", Carsten Spohr said. <http://f.lh.com/1aER>

795 · 39 comentarios

Declaració del CEO de Lufthansa (2)

Lufthansa Página · A 3,9 mill. les gusta esto · Aerolínea · 26 mar. 2015 · We are shaken by the upsetting statements of the French authorities. Our thoughts and prayers continue to be with the families and friends of the victims. The next press conference will take place this afternoon at 2.30 pm (German time).

2 mil · 433 comentarios

Avis de la propera roda de premsa

Lufthansa 26 de marzo de 2015 · 35 · 9 veces compartido

Germanwings y Lufthansa han habilitado el número de teléfono gratuito 900 838 450 para ofrecer información y apoyo a los familiares de los pasajeros del vuelo accidentado.

Número de telèfon d'atenció al client

Lufthansa 29 de marzo de 2015 · 2,3 mil · 136 comentarios 1 vez compartido

In tiefer Anteilnahme

Der verheerende Verlust von 150 Menschen hat uns mit tiefster Trauer. Unser aufrichtiges Beileid, unsere Gedanken und Gebete gehen allen Angehörigen und Freunden unserer Gäste und Kollegen. Wir denken den Eltern, Verwandten und Freunden in Frankreich, Spanien, Deutschland und den anderen Ländern dieser Welt für ihre Hilfe und Unterstützung.

Im Namen aller Mitarbeiterinnen und Mitarbeiter der Lufthansa Group

Nuestro más sentido pésame

La irremediable pérdida de 150 seres vivos ha causado el más profundo pesar. Nuestro más sentido pésame, nuestras oraciones y pensamientos están con todos los familiares y amigos de nuestros pasajeros y compañeros. Agradecemos su apoyo y ayuda en estos días de dolor que cobren con nosotros desde Francia, España, Alemania y muchos otros países del mundo.

En nombre de todos los empleados y empleados del Grupo Lufthansa

El nostre més sentit condol

La irremediable pèrdua de 150 éssers humans ha causat el més profund pesar. El nostre més sentit condol, els nostres oracions i pensaments estan amb tots els familiars i amics dels nostres passatgers i companys. Agradescim el seu suport i ajuda en aquests dies de dolor que cobren amb nosaltres des de França, Espanya, Alemanya i molts altres països del món.

En nom de tots els empleats i empleades del Grup Lufthansa

Avec notre plus profonde sympathie

La perte irréversible de 150 êtres humains nous a causés le plus profond deuil. Nos pensées et nos prières vont à tous les proches et amis de nos passagers et collègues. Nous remercions leur soutien et leur aide en ces jours de deuil qui nous touchent tous de France, Espagne, Allemagne et de nombreux autres pays du monde.

En nom de tous les employés et employées du Groupe Lufthansa

Our deepest sympathies

The irremediable loss of 150 lives has caused the deepest grief. Our thoughts and prayers are with all the relatives and friends of our passengers and crew members. We thank you for your support and help during these days of mourning which touch us all from France, Spain, Germany and many other countries of the world.

On behalf of all employees and employees of the Lufthansa Group

Eurowings agregó 5 fotos nuevas al álbum Traueranzeige. 29 de marzo de 2015

Cartes de condol

Lufthansa 28 de marzo de 2015 · 3,3 mil · 171 comentarios

Eurowings 28 de marzo de 2015

Angehörige und Freunde der Opfer von Flug 4U9525 bitten um Zurückhaltung der Medien

Familien und Freunde der verunglückten Passagiere und Crew-Mitglieder des Germanwings-Flugs 4U9525 haben sich mit der Bitte an Lufthansa und Germanwings gewandt, sie von etwaigen Medienanfragen zu entlasten. Es sei ihr Wunsch, ungestört und in Ruhe der Verstorbenen zu gedenken.

Lufthansa und Germanwings bitten daher die Medienvertreter, von einer aktiven Kontaktaufnahme mit trauernden Angehörigen abzusehen. germanwin.gs/1ATkwSh

Familiares y amigos de las víctimas del vuelo 4U 9525 piden respeto a los medios de comunicación

Los familiares y amigos de los pasajeros y miembros de la tripulación fallecidos del vuelo Germanwings 4U 9525 han solicitado a Lufthansa y Germanwings que informen a los medios de comunicación de que no desean que se pongan en contacto con ellos. Su deseo es recordar a los fallecidos en paz y sin ser molestados.

Por ello, Lufthansa y Germanwings ruegan a los medios de comunicación que se abstengan de ponerse en contacto con los familiares y respeten su duelo. germanwin.gs/1lw0GIE

Family and friends of the victims of Flight 4U 9525 request that the media show restraint

Families and friends of the passenger and crew members of Germanwings flight 4U 9525 have asked Lufthansa and Germanwings to shield them from any questions coming from the media. It is their wish to not be disturbed and to remember the deceased in privacy.

Therefore, Lufthansa and Germanwings ask media representatives not to actively contact grieving family members and friends. germanwin.gs/1wgfFw3

Ver traducción

Respecte cap als familiars de les víctimes

Lufthansa 24 de marzo de 2015

Lamentamos tener que confirmar que el vuelo 4U9525 de BCN a DUS ha sufrido un accidente aéreo al atravesar los Alpes franceses. Se trata de un avión del tipo de A320. A bordo viajaban 144 pasajeros y 6 miembros de la tripulación. Lufthansa y Germanwings han activado una línea telefónica de emergencia gratuita con el número: 900 838 450 donde los familiares de los pasajeros podrán obtener información y asistencia. Todos los trabajadores de Germanwings y Lufthansa desean expresar su más profundo pesar por el siniestro y sus pensamientos acompañan a los familiares y amigos de los pasajeros y los miembros de la tripulación en estos momentos.

318 34 comentarios 80 veces compartido

Confirmació de l'accident

Lufthansa 16 de abril de 2015

We would like to pay tribute to the memory of the passengers and crew members of flight 4U9525, and wish to express our deep sadness and compassion. The official memorial service where families and friends will gather to remember the victims will be held tomorrow at 12:00 CET at Cologne Cathedral. Due to the international offers of commiseration, a live broadcast of the memorial service will be provided. The respective link will be released tomorrow at 11:00h CET.

The digital condolence site www.indeepsorrow.com will continue to be available as a space of commemoration in honor of the victims to those wishing to communicate feelings of sorrow and solidarity. **Ver menos**

— con **Fatih Yenilmez**.

894 53 comentarios 100 veces compartido

Homenatge a les víctimes (anglès)

Lufthansa 27 mar. 2015

Lufthansa in mourning. In a show of solidarity for those lost, today our employee magazine is published in black. #indeepsorrow

3,5 mil 262 comentarios

Revista dels empleats #indeepsorrow

Lufthansa 16 de abril de 2015

Nos gustaría rendir homenaje a la memoria de los pasajeros y miembros de la tripulación del vuelo 4U9525, y deseamos expresar nuestra profunda tristeza y compasión. El funeral oficial, donde las familias y amigos se reunirán para recordar a las víctimas, se celebrará mañana a las 12:00 CET en la catedral de Colonia. Debido a las ofertas internacionales de conmisericación, se ofrecerá una transmisión en vivo de la ceremonia conmemorativa.

El sitio www.indeepsorrow.com de condolencias digitales seguirá estando disponible como un espacio de conmemoración en honor de las víctimas a aquellos que deseen comunicar sus sentimientos de pesar y solidaridad. **Ver menos**

29 1 comentario 15 veces compartido

Homenatge a les víctimes (castellà)

Lufthansa 25 mar. 2015

Eine Videobotschaft unseres Vorstandsvorsitzenden Carsten Spohr. #indeepsorrow

4,3 mil 275 comentarios

Vídeo del CEO de Lufthansa (alemany)

Lufthansa 25 mar. 2015

A video message from our CEO Carsten Spohr. #indeepsorrow

3,1 mil 285 comentarios

Vídeo del CEO de Lufthansa (anglès)

Lufthansa 24 mar. 2015

Foto de portada de Lufthansa

6,4 mil 263 comentarios

Modificació del logotip de Germanwings #indeepsorrow

Lufthansa 24 mar. 2015

Lufthansa agregó una foto nueva — con Tammy Bradshaw y 11 personas más.

19 mil 762 comentarios

Modificació del logotip de Lufthansa #indeepsorrow



Lufthansa
1 de abril de 2015 · 🌐

We are touched by all the solicitousness and the sorrow that has been expressed through social media. For this reason we created a digital condolence site where posts using #indeepsorrow are collected and will remain in honor of the victims.

<http://www.indeepsorrow.com>

— con Varender Singh y 2 personas más.

👍 1,1 mi 95 comentarios 169 veces compartido

Web dedicada a les mostres de condol (anglès)



Lufthansa
1 de abril de 2015 · ⚙️

Estamos conmovidos por los comentarios y la tristeza que personas de todo el mundo han expresado a través de las redes sociales. Por esta razón, hemos creado un libro de condolencias digital donde se recopilaran vuestros mensajes usando #indeepsorrow y se conservarán en honor a las víctimas.

<http://www.indeepsorrow.es>

👍 62 9 comentarios 15 veces compartido

Web dedicada a les mostres de condol (castellà)



31 mar. 2015 · 🌐 · A video message from our CEO Thomas Winkelmann.

Publicación de Eurowings
A video message from our CEO Thomas Winkelmann.



👍 1 mil

112 comentarios

Vídeo del CEO de Germanwings



24 mar. 2015 · 🌐 · Lufthansa agregó una foto nueva — con Toscana-Albania y 4 personas más.



👍 🥰 8,1 mil

445 comentarios

Modificació del logotip de Lufthansa



Up-dated Information:
(the German version can be found below)

We must confirm to our deepest regret that Germanwings Flight 4U 9525 from Barcelona to Düsseldorf has suffered an accident over the French Alps. The flight was being operated with an Airbus A320 aircraft, and was carrying 144 passengers and six crew members. Lufthansa and Germanwings have established a telephone hotline. The toll-free 00800 11 33 55 77 number is available to all the families of the passengers involved for care and assistance. Everyone at Germanwings and Lufthansa is deeply shocked and saddened by these events. Our thoughts and prayers are with the families and friends of the passengers and crew members.

Wir müssen leider bestätigen, dass Flug 4U9525 auf dem Flug von BCN nach DUS über den französischen Alpen verunglückt ist. Es handelt sich um ein Flugzeug vom Typ A320. An Bord waren 144 Passagiere und 6 Crew-Mitglieder. Lufthansa und Germanwings haben eine Telefon-Hotline geschaltet: Unter der kostenfreien Telefonnummer 00800 11 33 55 77 können sich Angehörige von Fluggästen melden und werden dort betreut. Alle Mitarbeiterinnen und Mitarbeiter der Germanwings und der Lufthansa sind in tiefer Betroffenheit mit ihren Gedanken und Gebeten bei den Angehörigen und Freunden der Passagiere und Besatzungsmitglieder.

Ver traducció

👍 🥰 4,4 mil

1 mil comentarios 2,1 mil veces compartido

Informació actualitzada de l'accident



Lufthansa offers special flights to Marseille for the next of kin of flight 4U 9525 passengers. Airline to provide two special flights from Barcelona and Dusseldorf to Marseille.

Lufthansa will provide two special flights to Marseille for the relatives and friends of passengers of Germanwings flight 4U 9525. The flights operated by Lufthansa on behalf of Germanwings will depart Dusseldorf en route to Marseille tomorrow at 8.40 CET and take off from Barcelona to Marseille at 8.45 CET. Relatives and friends will be taken care of by Lufthansa and Germanwings employees at a special assistance center in Marseille.

Germanwings and Lufthansa will continue to provide all the care and assistance needed by relatives and friends of passengers of flight 4U 9525 in this difficult situation.

#indeepsorrow

👍 3,2 mil

198 comentarios 194 veces compartido

Oferiment de vols als familiars de les víctimes

ANNEX 3: PUBLICACIONES A FACEBOOK (EUROWINGS)

Eurowings 19 de mayo de 2015

We would like to express our sincere gratitude for the countless contributions that reached us in the past weeks. In particular, your words of sympathy and consolation for the victims' families and friends, as well as your supportive words for the rescue workers in France, Spain and Germany. Please rest assured we read every single one of these expressions of compassion. At times when words escape us, such contributions offer solace to those in need of comfort. The memory of the victims and bereaved families will forever be present in our thoughts.

We will now focus our efforts on looking ahead. We would like to pursue our goals and our passion, together with you - our passengers, our employees and our fans. As a company and as individuals of Germanwings, we will remain dedicated to this aim.

274 24 comentarios 6 veces compartido

Agraïment als condols

Eurowings 27 de marzo de 2015

Germanwings richtet in Marseille gegenwärtig ein Betreuungszentrum für Angehörige ein.

Die Rekrutierung der Betreuer ist angelaufen und das Center wird am Samstag, 28. März seinen Betrieb aufnehmen. "In diesen dunklen Stunden gilt unsere ganze Aufmerksamkeit der emotionalen Betreuung der Angehörigen und Freunde der Opfer von Flug 9525", sagt Thomas Winkelmann, Sprecher der Geschäftsführung von Germanwings. "Das Leid, das diese Katastrophe verursacht hat, ist unermesslich. Dafür gibt es keine Worte und keinen Trost." ... <http://germanwin.gs/1ATKwSh>

Germanwings is currently setting up a family assistance center in Marseille.

Staffing has begun and family briefings will start on Saturday, 28 March. "Our focus in these darkest hours is to provide full assistance to the families and friends of the victims of flight 4U9525," said Thomas Winkelmann, spokesman for the Germanwings Executive Board. "The suffering and pain this catastrophe has caused is immeasurable. No words can express it and no amount of consolation is sufficient but we want to be there for visiting family members and friends if our support is desired." ... <http://germanwin.gs/1wgffw3>

Germanwings está montando en estos momentos en Marsella un centro para atender a los allegados.

La selección del personal ya está en proceso y el centro iniciará su actividad el sábado 28 de marzo. « En estas horas oscuras, la asistencia plena a los familiares y allegados de las víctimas del vuelo 9525 merece toda nuestra atención », explica Thomas Winkelmann, portavoz de la dirección de Germanwings. «El sufrimiento que esta catástrofe ha provocado es infinito. No hay palabras ni consuelo». ... <http://germanwin.gs/1lw0GIE>

#indeepsorrow

Ver traducción

825 335 comentarios 119 veces compartido

Atenció als familiars de les víctimes

In tiefer Anteilnahme

Der unfassbare Verlust von 150 Menschenleben erfüllt uns mit tiefster Trauer. Unser aufrichtiges Beileid, unsere Gedanken und Gebete gelten allen Angehörigen und Freunden unserer Gäste und Kollegen.

Wir danken den vielen tausenden von Helfern aus Frankreich, Spanien, Deutschland und den zahlreichen anderen Ländern dieser Welt für ihre Hilfe und Unterstützung.

Im Namen aller Mitarbeiterinnen und Mitarbeiter der Lufthansa Group


Carsten Spohr
Vorstandsvorsitzender
Deutsche Lufthansa AG


Thomas Winkelmann
Sprecher der Geschäftsführung
Germanwings GmbH

Lufthansa Group | germanwings


Carta de condol (alemany)


Our deepest sympathies

The incomprehensible loss of 150 lives has filled us with the deepest sadness. We extend our sincere condolences to the families and friends of our passengers and colleagues. They are in our thoughts and prayers.

We wish to thank the many thousands of helpers in France, Spain, Germany and numerous other countries around the world for their assistance and support.

On behalf of all employees of the Lufthansa Group,


Carsten Spohr
CEO
Deutsche Lufthansa AG


Thomas Winkelmann
Spokesman for the Executive Board
Germanwings GmbH

Lufthansa Group | germanwings

Carta de condol (anglès)

Nuestro más sentido pésame

La inconcebible pérdida de 150 vidas nos ha causado el más profundo pesar. Nuestro más sentido pésame, nuestras oraciones y pensamientos están con todos los familiares y amigos de nuestros pasajeros y compañeros. Agradecemos su apoyo y ayuda a los miles de personas que colaboran con nosotros desde Francia, España, Alemania y muchos otros países del mundo.

En nombre de todos los empleados y empleadas del Grupo Lufthansa



Carsten Spohr
Presidente de la Junta Directiva
Deutsche Lufthansa AG



Thomas Winkelmann
Portavoz de la Dirección
Germanwings GmbH

Lufthansa Group | germanwings

Carta de condol (castellà)

El nostre més sentit condol

La incomprendible pèrdua de 150 vides ens ha enfonsat en la tristesa més profunda. El nostre més sentit condol i tots els nostres pensaments, paraules i accions s'adrecen als familiars i amics dels nostres passatgers i col·legues. També volem agrair l'ajuda i el suport que ens han prestat milers de persones a França, Alemanya, Catalunya i la resta d'Espanya, així com de nombrosos altres països.

En nom de tots els treballadors i treballadores de Lufthansa Group



Carsten Spohr
President del Consell d'Administració
Deutsche Lufthansa AG



Thomas Winkelmann
Portavoz de la Dirección
Germanwings GmbH

Lufthansa Group | germanwings

Carta de condol (català)

Avec notre plus profonde sympathie

La terrible perte de 150 vies humaines nous attriste profondément. Nous présentons nos sincères condoléances à tous les proches et amis des passagers et de nos collègues. Nos pensées et nos prières vont vers eux. Nous remercions les milliers de secouristes et bénévoles de France, d'Espagne, d'Allemagne et de nombreux autres pays pour leur aide et leur assistance.

Au nom de tous les employés du groupe Lufthansa,




Carsten Spohr
Président du conseil
Deutsche Lufthansa AG



Thomas Winkelmann
Porte parole de la direction
Germanwings GmbH

Lufthansa Group | germanwings

Carta de condol (francès)

 Eurowings
27 de marzo de 2015

Copiloto des Germanwings Flugs 4U 9525: Germanwings lag keine Krankmeldung vor

Aktuell gibt es eine Medienberichterstattung über eine Krankenschreibung des Copiloten auf dem am vergangenen Dienstag verunglückten Flug 4U 9525 für den Tag des Unglücks. Germanwings erklärt dazu, dass dem Unternehmen keine Krankmeldung für diesen Tag vorlag.

Dies entspricht auch den Erkenntnissen des Leitenden Oberstaatsanwalts Düsseldorf, nach denen in den Unterlagen des Copiloten „zerrissene, aktuelle und auch den Tag umfassende Krankenschreibungen gefunden wurden“. Dies stütze, so die Mitteilung des Staatsanwalts, „nach vorläufiger Bewertung die Annahme, dass der Verstorbene seine Erkrankung gegenüber dem Arbeitgeber und dem beruflichen Umfeld verheimlicht hat.“

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Copiloto del vuelo Germanwings 4U 9525:
Germanwings no había recibido ningún parte de baja

En estos momentos circula información en los medios sobre un parte médico de baja extendido para el día de la tragedia para el copiloto del vuelo 4U 9525 accidentado el martes pasado. Germanwings declara que la empresa no había recibido ningún parte médico de baja para ese día.

Esta información concuerda con los hallazgos del fiscal jefe de Düsseldorf según los cuales entre los papeles del copiloto «se han encontrado partes de baja hechos pedazos, que eran recientes y también incluían el día de los hechos». Según el comunicado del fiscal, esto apoya «el supuesto actual de los análisis en curso de que el fallecido había ocultado su enfermedad a su empleador y a su entorno de trabajo».

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Co-pilot of Germanwings flight 4U 9525: Sick note was not submitted to Germanwings

Currently there is media coverage that the co-pilot of flight 4U 9525 was given a sick note for the day of the accident on Tuesday. Germanwings declares that a sick note for this day was not submitted to the company.

This corresponds to the insights of the senior prosecutor of Düsseldorf. According to these insights, "a torn-up current sick note, also valid for the day of the incident" was found in the co-pilot's documents. According to the prosecutor's statement, this "would - according to preliminary evaluation - support the assumption that the deceased had concealed his illness towards his employer and his occupational environment."

1,2 mil

1,1 mil comentarios 295 veces compartido

Estat de salut del copilot

Eurowings 24 de marzo de 2015 · 4,3 mil

UPDATE:
Wir müssen leider bestätigen, dass Flug 4U9525 auf dem Flug von Barcelona nach Düsseldorf über den französischen Alpen verunglückt ist. Es handelt sich um ein Flugzeug vom Typ A320. An Bord waren 144 Passagiere und 6 Crew-Mitglieder.
Lufthansa und Germanwings haben eine Telefon-Hotline geschaltet: Unter der kostenfreien Telefonnummer 0800 11 33 55 77 können sich Angehörige von Fluggästen melden und werden dort betreut.
Alle Mitarbeiterinnen und Mitarbeiter der Germanwings und der Lufthansa sind in tiefer Betroffenheit mit Ihren Gedanken und Gebeten bei den Angehörigen und Freunden der Passagiere und Besatzungsmitglieder.

UPDATE:
Lamentamos confirmar el accidente del vuelo 4U9525 de Barcelona a Düsseldorf al estrellarse en los Alpes franceses. Se trata de un avión tipo A320. A bordo viajaban 144 pasajeros y 6 tripulantes.
Lufthansa y Germanwings han creado un servicio gratuito de teléfono: 900 808 890, a fin de ofrecer información y asistencia a los familiares de las víctimas. En nombre de todos los empleados de Lufthansa y Germanwings deseamos expresar nuestro más sincero pésame a los familiares y amigos de los pasajeros y miembros de la tripulación.
Germanwings dará a conocer más información en cuanto dispongamos de más detalles.

UPDATE:
We must confirm to our deepest regret that Germanwings Flight 4U 9525 from Barcelona to Dusseldorf has suffered an accident over the French Alps. The flight was being operated with an Airbus A320 aircraft, and was carrying 144 passengers and six crew members.
Lufthansa and Germanwings have established a telephone hotline. The toll-free 0800 11 33 55 77 number is available to all the families of the passengers involved for care and assistance. Everyone at Germanwings and Lufthansa is deeply shocked and saddened by these events. Our thoughts and prayers are with the families and friends of the passengers and crew members.

Ver traducción

4,3 mil · 2,7 mil comentarios · 3 mil veces compartido

Confirmació de l'accident

Eurowings 24 de marzo de 2015 · 1,4 mil

Lufthansa 24 de marzo de 2015 · 378 comentarios · 2 veces compartido

Statement:
"Wir wissen noch nicht genau, was mit Flug 4U 9525 geschehen ist. Unsere Gedanken sind jetzt bei allen Angehörigen und Freunden unserer Passagiere und Crews. Wir tun alles, um so schnell wie möglich weitere Informationen zur Verfügung zu stellen."
Carsten Spohr

Declaración:
" Todavía no sabemos exactamente qué pasó con el vuelo 4 U 9525 Nuestros pensamientos están ahora con todos los familiares y amigos de nuestros pasajeros y tripulaciones. Estamos haciendo todo lo posible para proporcionar más información."
Carsten Spohr

· Ocultar original · Calificar esta traducción

Declaració del CEO de Lufthansa (alemany)

Eurowings 24 de marzo de 2015 · 878

Lufthansa 24 de marzo de 2015 · 185 comentarios · 5 veces compartido

Statement:
"We do not know exactly what happened to Flight 4U 9525. Our thoughts are now with all the relatives and friends of our passengers and crew. We will do everything possible in order to provide further information."
Carsten Spohr

Declaració del CEO de Lufthansa (anglès)

Eurowings 1 de abril de 2015 · 182

Lufthansa 1 de abril de 2015 · 25 comentarios

Lufthansa and Germanwings thank recovery workers and caregivers. "We have the greatest respect for the dedication and the professionalism with which people are working here to investigate and process this tragedy", Carsten Spohr said.
<http://f.lh.com/TaER>

Declaració del CEO de Lufthansa (2)

Eurowings 27 de marzo de 2015 · 700

Lufthansa Group entwickelt Sicherheitsstrukturen weiter
Airlines der Lufthansa Group mit „Zwei-Personen-Regel“ in Cockpits – Konzernsicherheitspilot mit direkter Anbindung zum Vorstandsvorsitzenden ... germanwin.gs/1ATKwSh

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El Grupo Lufthansa perfecciona las estructuras de seguridad
Las aerolíneas del Grupo Lufthansa introducen la «Regla de dos personas» en la cabina / El piloto de seguridad del Grupo dependerá directamente del presidente de la Junta Directiva ... germanwin.gs/1lw0GIE

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Lufthansa Group further refines its safety structures
Group member airlines to adopt "rule of two" for aircraft cockpits; Group Safety Pilot reporting directly to the Group CEO ... germanwin.gs/1wgffw3

163 comentarios · 31 veces compartido

Nova norma de seguretat

Eurowings 25 de marzo de 2015 · 1,5 mil

Tageszusammenfassung 25. März 2015
Die heutigen Stunden nach dem Unglück in Südfrankreich standen für Germanwings vor allem im Zeichen der Betreuung der Angehörigen ... germanwin.gs/1ATKwSh

Tras el accidente ocurrido en el sur de Francia, para Germanwings la jornada ha estado marcada principalmente por la atención a los familiares de las víctimas ... germanwin.gs/1lw0GIE

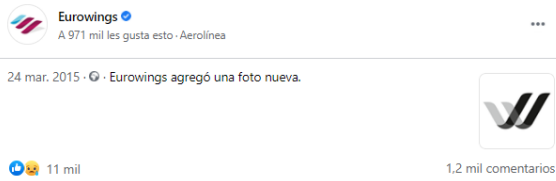
Daily Summary 25 March 2015
Germanwings today focused the hours following the accident in the South of France mainly on supporting the relatives and dependents ... germanwin.gs/1wgffw3

#indeepsorrow

Ver traducción

1,5 mil · 361 comentarios · 78 veces compartido

Resum de la jornada



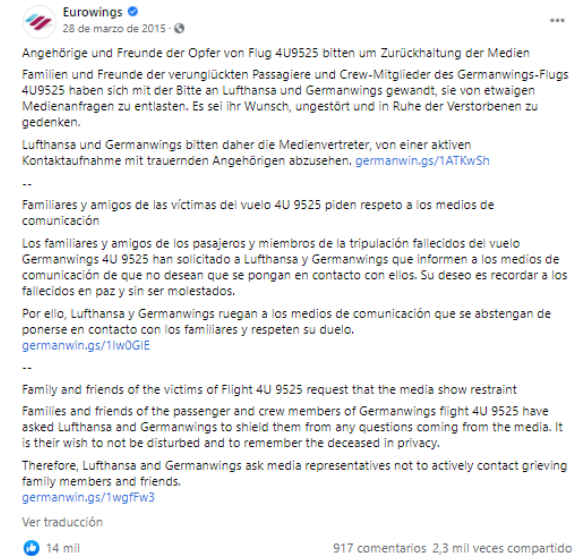
Modificació del logotip de Germanwings



Vídeo del CEO de Germanwings



Oferiment de vols als familiars de les víctimes

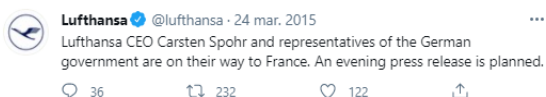


Respecte cap als familiars de les víctimes

ANNEX 4: PUBLICACIONS A TWITTER (LUFTHANSA)



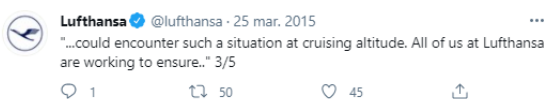
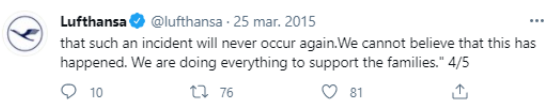
Agraïment als condols



Avís de la propera roda de premsa (1)



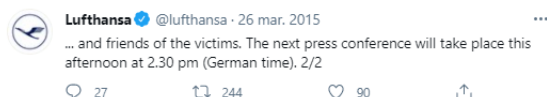
Declaració del CEO de Lufthansa (1)



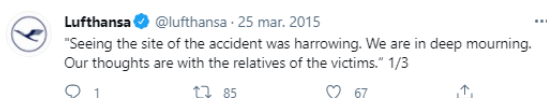
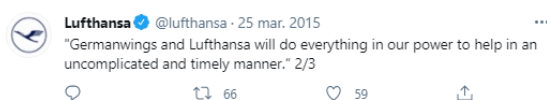
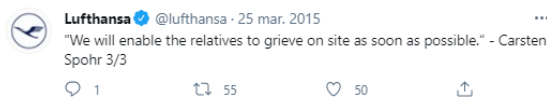
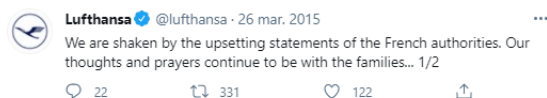
Declaració del CEO de Lufthansa (3)



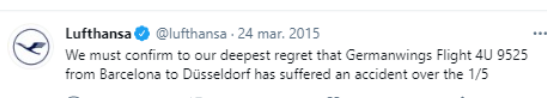
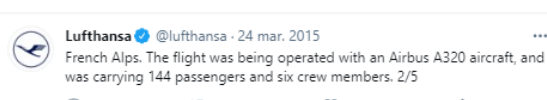
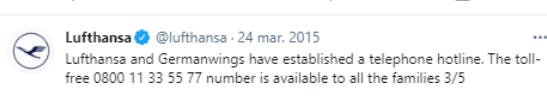
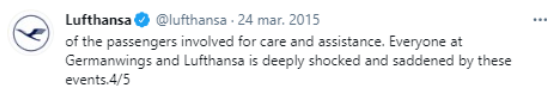
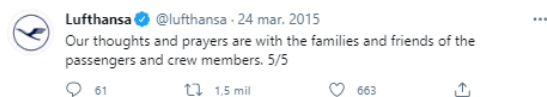
Agraïment als treballadors



Avís de la propera roda de premsa (2)



Declaració del CEO de Lufthansa (2)



Confirmació de l'accident

Lufthansa @lufthansa · 17 abr. 2015
 The memorial service for the victims of flight 4U9525 will begin in one hour. A live broadcast is available: ti.lh.com/CBMn

Homenatge a les víctimes

Lufthansa @lufthansa · 24 mar. 2015
 @hup333 All Lufthansa aircrafts undergo maintenance and are checked regularly. Safety is our highest priority. /Nes

Manteniment dels avions

Lufthansa @lufthansa · 25 mar. 2015
 Lufthansa and Germanwings are calling for a minute's silence today at 10.53 a.m. to commemorate the victims of 4U9525. #indeepsorrow

Minut de silenci

Lufthansa @lufthansa · 27 mar. 2015
 Airlines of Lufthansa Group adopt „rule of two“ in aircraft cockpits. ti.lh.com/PyHd

Nova norma de seguretat

Lufthansa @lufthansa · 25 mar. 2015
 A video message from our CEO Carsten Spohr. #indeepsorrow ti.lh.com/gw9z

Vídeo del CEO de Lufthansa

Lufthansa @lufthansa · 25 mar. 2015
 LH offers special flights to Marseille for the next of kin of #4U9525 passengers from BCN and DUS #indeepsorrow ti.lh.com/tjTj

Oferiment de vols als familiars de les víctimes (1)

Lufthansa @lufthansa · 26 mar. 2015
 D-AIDI from BCN to MRS took off at 1000, expected arrival 1047. Flight no LH 9883. On board are 60 family members & a support team.

Lufthansa @lufthansa · 24 mar. 2015
 @hup333 May I ask why you want to call so I can direct you towards the right number? /Nes

Lufthansa @lufthansa · 26 mar. 2015
 D-AIDI from DUS to MRS took off at 0920, expected arrival 1045. Flight no LH 9886. On board are 50 family members & a support team.

Lufthansa @lufthansa · 24 mar. 2015
 @hup333 Please try again later. /Nes

Lufthansa @lufthansa · 24 mar. 2015
 @hup333 Please try again later, the number is working from abroad (do not add +49, just dial 00800...). /Nes

Oferiment de vols als familiars de les víctimes (2)

Problemes amb el telèfon d'atenció al client

Lufthansa @lufthansa · 24 mar. 2015
 En respuesta a @TrickorTweet0 The website is currently overloaded, please check ti.lh.com/VVcz later again, thanks. /Nes

Lufthansa @lufthansa · 27 mar. 2015
 Lufthansa in mourning. In a show of solidarity for those lost, today our employee magazine is published in black.



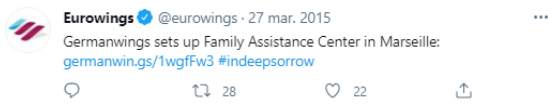
Lufthansa @lufthansa · 24 mar. 2015
 En respuesta a @Coleyj84 @Coleyj84 The website is overloaded at the moment, please check "My bookings" on LH.com later when it's working again. /Nes

Lufthansa @lufthansa · 24 mar. 2015
 En respuesta a @sandraaube @sandraaube Pls find more info here: ti.lh.com/Fw7B The website is overloaded due to recent events though, pls check back later. /Nes

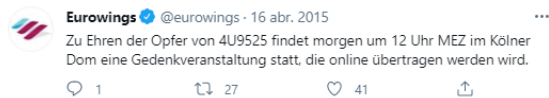
Problemes amb la saturació de la pàgina web

Revista dels empleats #indeepsorrow

ANNEX 5: PUBLICACIONES A TWITTER (EUROWINGS)



Assistència als familiars



Homenatge a les víctimes



Carta de condol (alemany)



Carta de condol (castellà)



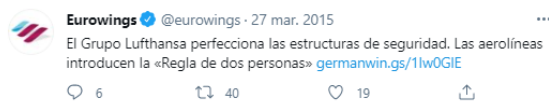
Carta de condol (català)



Carta de condol (francès)



Estat de dol



Nova norma de seguretat

- 
Eurowings @eurowings · 27 mar. 2015

«El sufrimiento que esta catástrofe ha provocado es infinito. No hay palabras ni consuelo» Thomas Winkelmann 2/2

2 33 22
- 
Eurowings @eurowings · 27 mar. 2015

«En estas horas oscuras, el acompañamiento emocional de los allegados de las víctimas del vuelo 9525 merece toda nuestra atención»1/2

28 10
- 
Eurowings @eurowings · 27 mar. 2015

"... but we want to be there for visiting family members and friends if our support is desired." /Thomas Winkelmann 2/2

58 35
- 
Eurowings @eurowings · 27 mar. 2015

"The suffering and pain this catastrophe has caused is immeasurable. No words can express it and no amount of consolation is sufficient" 1/2

2 82 47
- 
Eurowings @eurowings · 27 mar. 2015

"Our focus in these darkest hours is to provide assistance to the families & friends of the victims of flight 4U9525" /Thomas Winkelmann

2 47 29

Declaració del CEO de Germanwings

- 
Eurowings @eurowings · 24 mar. 2015

by these events. Our thoughts and prayers are with the families and friends of the passengers and crew members. 5/5

27 453 311
- 
Eurowings @eurowings · 24 mar. 2015

of the passengers involved for care and assistance. Everyone at Germanwings and Lufthansa is deeply shocked and saddened 4/5

292 179
- 
Eurowings @eurowings · 24 mar. 2015

Lufthansa and Germanwings have established a telephone hotline. The toll-free 0800 11 33 55 77 number is available to all the families 3/5

2 354 161
- 
Eurowings @eurowings · 24 mar. 2015


French Alps. The flight was being operated with an Airbus A320 aircraft, and was carrying 144 passengers and six crew members. 2/5

355 152
- 
Eurowings @eurowings · 24 mar. 2015


We must confirm to our deepest regret that Germanwings Flight 4U 9525 from Barcelona to Düsseldorf has suffered an accident over the 1/5

16 468 215

Confirmació de l'accident (anglès)

- 
Eurowings @eurowings · 26 mar. 2015

We are horrified to discover today that the aircraft that crashed in the south of France appears to ... [germanwin.gs/1wgfFw3](https://twitter.com/germanwin.gs/1wgfFw3)

28 182 90
- 
Eurowings @eurowings · 26 mar. 2015

Consternados, hoy nos hemos enterado de que nuestro avión accidentado en el sur de Francia fue aparentemente ... [germanwin.gs/1lw0GIE](https://twitter.com/germanwin.gs/1lw0GIE)

7 74 42

Informació actualitzada

- 
Eurowings @eurowings · 24 mar. 2015

mit ihren Gedanken und Gebeten bei den Angehörigen und Freunden der Passagiere und Besatzungsmitglieder.

56 1 mil 944
- 
Eurowings @eurowings · 24 mar. 2015

und werden dort betreut. Alle Mitarbeiterinnen und Mitarbeiter der Germanwings und der Lufthansa sind in tiefer Betroffenheit ...

8 372 350
- 
Eurowings @eurowings · 24 mar. 2015

haben eine Telefon-Hotline geschaltet: Unter der kostenfreien Telefonnummer 0800 11 33 55 77 können sich Angehörige von Fluggästen melden...

24 809 346
- 
Eurowings @eurowings · 24 mar. 2015

Es handelt sich um ein Flugzeug vom Typ A320. An Bord waren 144 Passagiere und 6 Crew-Mitglieder. Lufthansa und Germanwings ...

21 719 340
- 
Eurowings @eurowings · 24 mar. 2015

UPDATE: Wir müssen leider bestätigen, dass Flug 4U9525 auf dem Flug von BCN nach DUS über den französischen Alpen verunglückt ist ...

128 1.3 mil 633

Confirmació de l'accident (alemany)

- 
Eurowings @eurowings · 24 mar. 2015

Germanwings dará a conocer más información en cuanto dispongamos de más detalles. 6/6

12 158 102
- 
Eurowings @eurowings · 24 mar. 2015

nuestro más sincero pésame a los familiares y amigos de los pasajeros y miembros de la tripulación. 5/6

10 302 183
- 
Eurowings @eurowings · 24 mar. 2015

a los familiares de las víctimas. En nombre de todos los empleados de Lufthansa y Germanwings deseamos expresar 4/6

3 163 105
- 
Eurowings @eurowings · 24 mar. 2015

Lufthansa y Germanwings han creado un servicio gratuito de teléfono: 900 808 890, a fin de ofrecer información y asistencia 3/6

5 300 115
- 
Eurowings @eurowings · 24 mar. 2015

Se trata de un avión tipo A320. A bordo viajaban 144 pasajeros y 6 tripulantes. 2/6

2 172 80
- 
Eurowings @eurowings · 24 mar. 2015

Lamentamos confirmar el accidente del vuelo 4U9525 de Barcelona a Düsseldorf al estrellarse en los Alpes franceses. 1/6

7 255 111

Confirmació de l'accident (castellà)

- 
Eurowings @eurowings · 25 mar. 2015



En respuesta a @eurowings
@SaminGhaedi the BEA of France (media hotline +33 1 49 92 72 00) or the BFU of Germany (media spokesperson +49 531 9548 333). LM 2/2

1
- 
Eurowings @eurowings · 25 mar. 2015

En respuesta a @SaminGhaedi
@SaminGhaedi for further details concerning the passenger name list pls contact the investigating authorities: 1/2

1 1





Interacció amb els usuaris (1)

- 
Eurowings @eurowings · 26 mar. 2015
 En respuesta a @DianaCCastaneda
 @DianaCCastaneda out of respect for loved ones, we ask the public to refrain from posting names. Thanks for your cooperation & your sympathy
 12 18 10
- 
Eurowings @eurowings · 26 mar. 2015
 En respuesta a @petrosilpanda
 @petrosilpanda Please understand that we will not release any of the names not only due to data protection but to honor their privacy. MB
 9 29 20
- 
Eurowings @eurowings · 26 mar. 2015
 En respuesta a @Klaudios03
 @Courouve1 We are, of course, providing the families of the deceased with all the support and assistance we can. MB
 4 1
- 
Eurowings @eurowings · 26 mar. 2015
 En respuesta a @Marco_Vitali
 @Marco_Vitali Germanwings flights will continue to operate normally. JW
 1 2 3

Interacció amb els usuaris (2)

- 
Eurowings @eurowings · 26 mar. 2015
 Resumen de la jornada del 26 de marzo de 2015 [germanwin.gs/1lw0GIE](#) #indeepsorrow
 6 46 29
- 
Eurowings @eurowings · 26 mar. 2015
 Daily summary 26 March 2015 [germanwin.gs/1wgfFw3](#) #indeepsorrow
 6 46 31
- 
Eurowings @eurowings · 26 mar. 2015
 Tageszusammenfassung 26.03.15 [germanwin.gs/1ATKwSh](#) #indeepsorrow
 2 38 53

Resum de la jornada (2)

- 
Eurowings @eurowings · 26 mar. 2015
 La próxima conferencia de prensa se realizará esta tarde a las 14:30 h. 4/4
 5 76 44
- 
Eurowings @eurowings · 26 mar. 2015
 Nuestros pensamientos y oraciones siguen centrados en todos los familiares y amigos de las víctimas. 3/4
 2 127 68
- 
Eurowings @eurowings · 26 mar. 2015
 en las que se ha informado de que el copiloto del avión habría inducido voluntariamente el accidente de la nave. 2/4
 9 155 59
- 
Eurowings @eurowings · 26 mar. 2015
 Acabamos de conocer las escalofriantes declaraciones de las autoridades francesas. 1/4
 3 155 53

Comunicat actualitzat (castellà)

- 
Eurowings @eurowings · 25 mar. 2015
 Información actual: vuelo 4U9525 [germanwin.gs/1lw0GIE](#)
 1 25 18


Informació del vol

- 
Eurowings @eurowings · 26 mar. 2015
 Daily Summary 25 March 2015/ Germanwings today focused mainly on supporting the relatives and dependents ... [germanwin.gs/1wgfFw3](#)
 10 42 46
- 
Eurowings @eurowings · 26 mar. 2015
 Resumen del día 25.03.15 / El día de hoy ha estado dedicado sobre todo a asistir a los familiares ... [germanwin.gs/1lw0GIE](#)
 2 26 23
- 
Eurowings @eurowings · 25 mar. 2015
 En respuesta a @esquivando
 @esquivando if you booked a Smart Connect flight, you will not have to collect your baggage between both flights. IB
 2 1
- 
Eurowings @eurowings · 25 mar. 2015
 Tageszusammenfassung 25.03.15 / Die heutigen Stunden standen vor allem im Zeichen der Betreuung der Angehörigen ... [germanwin.gs/1ATKwSh](#)
 2 33 57

Resum de la jornada (1)

- 
Eurowings @eurowings · 26 mar. 2015
 The next press conference will take place this afternoon at 2.30 pm (German time). 3/3
 7 137 55
- 
Eurowings @eurowings · 26 mar. 2015
 Our thoughts and prayers continue to be with the families and friends of the victims. 2/3
 4 184 93
- 
Eurowings @eurowings · 26 mar. 2015
 We are shaken by the upsetting statements of the French authorities. 1/3
 14 291 98

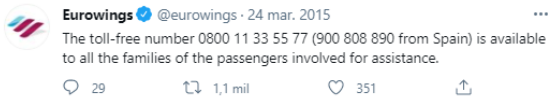
Comunicat actualitzat (anglès)

- 
Eurowings @eurowings · 27 mar. 2015
 Copiloto del vuelo Germanwings #4U9525: Germanwings no había recibido ningún parte de baja [germanwin.gs/1lw0GIE](#)
 5 42 21
- 
Eurowings @eurowings · 27 mar. 2015
 Co-pilot of Germanwings flight #4U9525: Sick note was not submitted to Germanwings [germanwin.gs/1wgfFw3](#)
 16 98 41
- 
Eurowings @eurowings · 27 mar. 2015
 Copilot des Germanwings Flugs #4U9525: Germanwings lag keine Krankmeldung vor. [germanwin.gs/1ATKwSh](#)
 12 48 49

Informació sobre l'estat de salut del copilot

- 
Eurowings @eurowings · 25 mar. 2015
 Lufthansa offers special flights to Marseille for the next of kin of flight 4U 9525 passengers [germanwin.gs/1wgfFw3](#)
 2 29 38

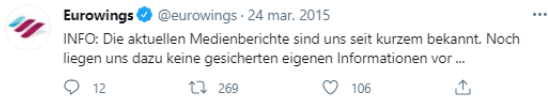
Oferiment de vols als familiars de les víctimes



Número de telèfon d'atenció al client



Nou telèfon d'atenció als familiars



Primera publicació sense tenir informació (alemany)



Primera publicació sense tenir informació (anglès)



Respecte cap als familiars



Vídeo del CEO de Germanwings

ANNEX 6: ESCALA DE MESURAMENT DE LES VARIABLES

VARIABLE	ESCALA DE MESURAMENT				
	1 = Deficient	2 = Regular	3 = Acceptable	4 = Bona	5 = Excel·lent
TEMPS DE REACCIÓ	L'aerolínia no ha emès cap comunicat a través de les xarxes socials.	L'aerolínia ha trencat el seu silenci, però després d'haver transcorregut les primeres 24 hores.	L'aerolínia s'ha pronunciat en un màxim de 24 hores des de l'esclat de la crisi.	L'aerolínia ha donat una resposta en un màxim de 12 hores des de l'esclat de la crisi.	L'aerolínia ha sabut reaccionar ràpidament a l'esclat de la crisi i ha fet un comunicat a les xarxes socials entre les primeres 2 hores.
SATISFACCIÓ DE LA NECESSITAT D'INFORMACIÓ	L'aerolínia no ha satisfet la necessitat d'informació dels públics, no ha donat cap informació en les seves xarxes socials.	L'aerolínia ha fet un comunicat a les xarxes socials, però només a l'inici de la crisi, sense oferir informació actualitzada periòdicament.	L'aerolínia només ha donat informació sobre 1 d'entre els 3 aspectes que s'han considerat necessaris.	L'aerolínia només ha donat informació sobre 2 d'entre els 3 aspectes que s'han considerat necessaris.	L'aerolínia ha mantingut als públics informats durant tota la gestió de la crisi per les xarxes socials i ha parlat sobre els tres conceptes establerts com a imprescindibles: què ha passat, què s'està fent per a solucionar-ho i quines mesures es prendran per tal que no torni a succeir en un futur.
PERSPECTIVA HUMANA	L'aerolínia no ha sigut transparent ni honesta a l'hora de donar informació sobre l'accident. Tampoc ha mostrat empatia ni suport pels afectats de la crisi.	L'aerolínia ha mostrat preocupació pels afectats, però no ha informat de manera adequada sobre els fets ni ha assumit la seva responsabilitat.	L'aerolínia s'ha fet responsable de l'accident i ha donat suport a les víctimes, però no ha ofert totes les dades que s'han conegut sobre els fets.	L'aerolínia ha donat informació veraç i ha prioritzat la comunicació en les víctimes, però no s'ha fet responsable dels fets en un primer moment.	L'aerolínia ha mostrat la seva part humana en els seus comunicats: ha sigut transparent i honesta amb la informació emesa, ha assumit la responsabilitat dels fets i ha centrat la seva comunicació en les víctimes de la crisi, mostrant preocupació, empatia i suport en tot moment.
FORMAT DELS COMUNICATS	No s'ha donat cap informació sobre l'accident a les xarxes socials.	L'aerolínia només ha utilitzat el format textual en les seves publicacions.	L'aerolínia s'ha expressat amb textos acompanyats d'imatges.	L'aerolínia ha utilitzat imatges, gràfics i diagrames, juntament amb el text.	L'aerolínia ha fet ús de diversos formats visuals en les seves publicacions (vídeos, imatges i gràfics) per a acompanyar al text.
COMUNICACIÓ BIDIRECCIONAL I SIMÈTRICA	La comunicació duta a terme per l'aerolínia ha estat unidireccional.	L'aerolínia ha mantingut un diàleg amb els usuaris, però no s'ha detectat un tracte igualitari.	L'aerolínia ha establert una comunicació bidireccional, però no s'ha pogut considerar totalment simètrica.	L'aerolínia no ha mostrat cap diferència de poder, però podria haver generat més conversa amb els públics.	L'aerolínia ha sabut mantenir una relació bidireccional i simètrica amb els usuaris, generant converses sense mostrar cap diferència de poder.

ANNEX 7: GUIA DE PUBLICACIONS I COMENTARIS (LUFTHANSA)

LUFTHANSA		
REFERÈNCIA	PUBLICACIÓ	NRE. DE COMENTARIS
L-A	Declaració del CEO de Lufthansa (1)	10
L-B	Modificació del logotip de Lufthansa	11
L-C	Confirmació de l'accident	3
L-D	Informació actualitzada de l'accident	30
L-E	Modificació del logotip de Germanwings #indeepsorrow	5
L-F	Modificació del logotip de Lufthansa #indeepsorrow	15
L-G	Oferiment de vols als familiars de les víctimes	39
L-H	Vídeo del CEO de Lufthansa (anglès)	31
L-I	Vídeo del CEO de Lufthansa (alemany)	8
L-J	Avís de la propera roda de premsa	43
L-K	Revista dels empleats #indeepsorrow	50
L-L	Nova norma de seguretat	45
L-M	Respecte cap als familiars de les víctimes	8
L-N	Cartes de condol	8
L-O	Vídeo del CEO de Germanwings	16
L-P	Declaració del CEO de Lufthansa (2)	11
L-Q	Web dedicada a les mostres de condol (anglès)	16
L-R	Web dedicada a les mostres de condol (castellà)	3
L-S	Homenatge a les víctimes (anglès)	7
L-T	Agraïment als condols	12
		TOTAL 371

ANNEX 8: GUIA DE PUBLICACIONS I COMENTARIS (EUROWINGS)

EUROWINGS		
REFERÈNCIA	PUBLICACIÓ	NÚM. COMENTARIS
E-A	Declaració del CEO de Lufthansa (alemany)	3
E-B	Declaració del CEO de Lufthansa (anglès)	9
E-C	Confirmació de l'accident	11
E-D	Modificació del logotip de Germanwings	13
E-E	Oferiment de vols als familiars de les víctimes	3
E-F	Resum de la jornada	3
E-G	Atenció als familiars de les víctimes	4
E-H	Estat de salut del copilot	12
E-I	Nova norma de seguretat	3
E-J	Respecte cap als familiars de les víctimes	7
E-K	Carta de condol (anglès)	35
E-L	Carta de condol (castellà)	3
E-M	Vídeo del CEO de Germanwings	17
E-N	Agraïment als condols	2
		TOTAL 125

ANNEX 9: ANALISI DE SENTIMENT

Comentari	Sentiment	Comentari	Sentiment	Comentari	Sentiment	Comentari	Sentiment
L-A1	Neutre	L-H12	Positiu	L-L4	Neutre	E-A2	Neutre
L-A2	Neutre	L-H13	Positiu	L-L5	Neutre	E-A3	Neutre
L-A3	Neutre	L-H14	Positiu	L-L6	Neutre	E-B1	Neutre
L-A4	Neutre	L-H15	Positiu	L-L7	Positiu	E-B2	Positiu
L-A5	Neutre	L-H16	Positiu	L-L8	Neutre	E-B3	Negatiu
L-A6	Neutre	L-H17	Positiu	L-L9	Positiu	E-B4	Neutre
L-A7	Negatiu	L-H18	Positiu	L-L10	Negatiu	E-B5	Neutre
L-A8	Neutre	L-H19	Positiu	L-L11	Positiu	E-B6	Neutre
L-A9	Neutre	L-H20	Positiu	L-L12	Negatiu	E-B7	Neutre
L-A10	Neutre	L-H21	Positiu	L-L13	Neutre	E-B8	Neutre
L-B1	Neutre	L-H22	Negatiu	L-L14	Negatiu	E-B9	Neutre
L-B2	Neutre	L-H23	Positiu	L-L15	Neutre	E-C1	Neutre
L-B3	Positiu	L-H24	Positiu	L-L16	Neutre	E-C2	Neutre
L-B4	Neutre	L-H25	Positiu	L-L17	Negatiu	E-C3	Neutre
L-B5	Neutre	L-H26	Positiu	L-L18	Negatiu	E-C4	Neutre
L-B6	Positiu	L-H27	Negatiu	L-L19	Negatiu	E-C5	Neutre
L-B7	Neutre	L-H28	Positiu	L-L20	Neutre	E-C6	Neutre
L-B8	Neutre	L-H29	Positiu	L-L21	Neutre	E-C7	Neutre
L-B9	Neutre	L-H30	Positiu	L-L22	Neutre	E-C8	Neutre
L-B10	Positiu	L-H31	Positiu	L-L23	Neutre	E-C9	Neutre
L-B11	Positiu	L-I1	Positiu	L-L24	Positiu	E-C10	Neutre
L-C1	Neutre	L-I2	Positiu	L-L25	Positiu	E-C11	Neutre
L-C2	Neutre	L-I3	Neutre	L-L26	Negatiu	E-D1	Neutre
L-C3	Neutre	L-I4	Positiu	L-L27	Negatiu	E-D2	Neutre
L-D1	Neutre	L-I5	Positiu	L-L28	Neutre	E-D3	Neutre
L-D2	Neutre	L-I6	Negatiu	L-L29	Neutre	E-D4	Neutre
L-D3	Neutre	L-I7	Positiu	L-L30	Neutre	E-D5	Neutre
L-D4	Neutre	L-I8	Positiu	L-L31	Positiu	E-D6	Neutre
L-D5	Neutre	L-J1	Neutre	L-L32	Positiu	E-D7	Neutre
L-D6	Positiu	L-J2	Positiu	L-L33	Positiu	E-D8	Positiu
L-D7	Neutre	L-J3	Neutre	L-L34	Neutre	E-D9	Negatiu
L-D8	Neutre	L-J4	Positiu	L-L35	Negatiu	E-D10	Neutre
L-D9	Positiu	L-J5	Neutre	L-L36	Negatiu	E-D11	Neutre
L-D10	Neutre	L-J6	Neutre	L-L37	Negatiu	E-D12	Neutre
L-D11	Positiu	L-J7	Positiu	L-L38	Neutre	E-D13	Neutre
L-D12	Neutre	L-J8	Negatiu	L-L39	Neutre	E-E1	Positiu
L-D13	Neutre	L-J9	Neutre	L-L40	Neutre	E-E2	Neutre
L-D14	Neutre	L-J10	Neutre	L-L41	Positiu	E-E3	Positiu
L-D15	Neutre	L-J11	Positiu	L-L42	Negatiu	E-F1	Neutre
L-D16	Neutre	L-J12	Neutre	L-L43	Positiu	E-F2	Neutre

L-D17	Neutre	L-J13	Neutre	L-L44	Negatiu	E-F3	Negatiu
L-D18	Neutre	L-J14	Negatiu	L-L45	Positiu	E-G1	Neutre
L-D19	Neutre	L-J15	Neutre	L-M1	Neutre	E-G2	Negatiu
L-D20	Positiu	L-J16	Positiu	L-M2	Negatiu	E-G3	Neutre
L-D21	Neutre	L-J17	Neutre	L-M3	Negatiu	E-G4	Neutre
L-D22	Neutre	L-J18	Neutre	L-M4	Neutre	E-H1	Neutre
L-D23	Neutre	L-J19	Positiu	L-M5	Neutre	E-H2	Neutre
L-D24	Neutre	L-J20	Neutre	L-M6	Neutre	E-H3	Neutre
L-D25	Neutre	L-J21	Neutre	L-M7	Neutre	E-H4	Neutre
L-D26	Negatiu	L-J22	Positiu	L-M8	Negatiu	E-H5	Neutre
L-D27	Positiu	L-J23	Neutre	L-N1	Negatiu	E-H6	Neutre
L-D28	Positiu	L-J24	Negatiu	L-N2	Neutre	E-H7	Neutre
L-D29	Positiu	L-J25	Positiu	L-N3	Positiu	E-H8	Neutre
L-D30	Positiu	L-J26	Positiu	L-N4	Positiu	E-H9	Neutre
L-E1	Neutre	L-J27	Positiu	L-N5	Negatiu	E-H10	Neutre
L-E2	Neutre	L-J28	Neutre	L-N6	Negatiu	E-H11	Neutre
L-E3	Positiu	L-J29	Negatiu	L-N7	Neutre	E-H12	Neutre
L-E4	Neutre	L-J30	Neutre	L-N8	Negatiu	E-I1	Neutre
L-E5	Neutre	L-J31	Neutre	L-O1	Positiu	E-I2	Negatiu
L-F1	Neutre	L-J32	Neutre	L-O2	Negatiu	E-I3	Neutre
L-F2	Neutre	L-J33	Neutre	L-O3	Positiu	E-J1	Neutre
L-F3	Neutre	L-J34	Positiu	L-O4	Positiu	E-J2	Negatiu
L-F4	Neutre	L-J35	Neutre	L-O5	Negatiu	E-J3	Neutre
L-F5	Negatiu	L-J36	Neutre	L-O6	Positiu	E-J4	Neutre
L-F6	Neutre	L-J37	Positiu	L-O7	Positiu	E-J5	Neutre
L-F7	Negatiu	L-J38	Negatiu	L-O8	Positiu	E-J6	Negatiu
L-F8	Neutre	L-J39	Positiu	L-O9	Positiu	E-J7	Positiu
L-F9	Neutre	L-J40	Negatiu	L-O10	Positiu	E-K1	Neutre
L-F10	Neutre	L-J41	Negatiu	L-O11	Neutre	E-K2	Negatiu
L-F11	Positiu	L-J42	Positiu	L-O12	Positiu	E-K3	Positiu
L-F12	Neutre	L-J43	Positiu	L-O13	Negatiu	E-K4	Neutre
L-F13	Neutre	L-K1	Negatiu	L-O14	Neutre	E-K5	Neutre
L-F14	Neutre	L-K2	Positiu	L-O15	Positiu	E-K6	Neutre
L-F15	Positiu	L-K3	Positiu	L-O16	Negatiu	E-K7	Neutre
L-G1	Positiu	L-K4	Negatiu	L-P1	Neutre	E-K8	Neutre
L-G2	Positiu	L-K5	Positiu	L-P2	Positiu	E-K9	Neutre
L-G3	Neutre	L-K6	Positiu	L-P3	Positiu	E-K10	Negatiu
L-G4	Positiu	L-K7	Positiu	L-P4	Positiu	E-K11	Negatiu
L-G5	Positiu	L-K8	Neutre	L-P5	Positiu	E-K12	Negatiu
L-G6	Positiu	L-K9	Neutre	L-P6	Neutre	E-K13	Negatiu
L-G7	Positiu	L-K10	Neutre	L-P7	Positiu	E-K14	Negatiu
L-G8	Positiu	L-K11	Positiu	L-P8	Positiu	E-K15	Negatiu

L-G9	Positiu	L-K12	Neutre	L-P9	Neutre	E-K16	Neutre
L-G10	Neutre	L-K13	Neutre	L-P10	Negatiu	E-K17	Negatiu
L-G11	Positiu	L-K14	Negatiu	L-P11	Positiu	E-K18	Negatiu
L-G12	Positiu	L-K15	Negatiu	L-Q1	Positiu	E-K19	Negatiu
L-G13	Positiu	L-K16	Neutre	L-Q2	Positiu	E-K20	Negatiu
L-G14	Positiu	L-K17	Positiu	L-Q3	Negatiu	E-K21	Negatiu
L-G15	Positiu	L-K18	Positiu	L-Q4	Positiu	E-K22	Negatiu
L-G16	Neutre	L-K19	Positiu	L-Q5	Positiu	E-K23	Negatiu
L-G17	Positiu	L-K20	Negatiu	L-Q6	Positiu	E-K24	Neutre
L-G18	Positiu	L-K21	Neutre	L-Q7	Positiu	E-K25	Neutre
L-G19	Positiu	L-K22	Neutre	L-Q8	Positiu	E-K26	Positiu
L-G20	Positiu	L-K23	Positiu	L-Q9	Positiu	E-K27	Neutre
L-G21	Positiu	L-K24	Positiu	L-Q10	Positiu	E-K28	Neutre
L-G22	Neutre	L-K25	Neutre	L-Q11	Neutre	E-K29	Neutre
L-G23	Positiu	L-K26	Positiu	L-Q12	Positiu	E-K30	Neutre
L-G24	Neutre	L-K27	Neutre	L-Q13	Positiu	E-K31	Neutre
L-G25	Neutre	L-K28	Positiu	L-Q14	Positiu	E-K32	Negatiu
L-G26	Positiu	L-K29	Positiu	L-Q15	Positiu	E-K33	Neutre
L-G27	Positiu	L-K30	Neutre	L-Q16	Positiu	E-K34	Neutre
L-G28	Neutre	L-K31	Neutre	L-R1	Negatiu	E-K35	Neutre
L-G29	Neutre	L-K32	Negatiu	L-R2	Negatiu	E-L1	Positiu
L-G30	Positiu	L-K33	Negatiu	L-R3	Positiu	E-L2	Positiu
L-G31	Positiu	L-K34	Positiu	L-S1	Neutre	E-L3	Neutre
L-G32	Neutre	L-K35	Neutre	L-S2	Neutre	E-M1	Negatiu
L-G33	Positiu	L-K36	Positiu	L-S3	Neutre	E-M2	Positiu
L-G34	Positiu	L-K37	Positiu	L-S4	Positiu	E-M3	Positiu
L-G35	Positiu	L-K38	Negatiu	L-S5	Neutre	E-M4	Positiu
L-G36	Positiu	L-K39	Positiu	L-S6	Negatiu	E-M5	Negatiu
L-G37	Positiu	L-K40	Negatiu	L-S7	Positiu	E-M6	Positiu
L-G38	Positiu	L-K41	Positiu	L-T1	Positiu	E-M7	Positiu
L-G39	Positiu	L-K42	Positiu	L-T2	Positiu	E-M8	Neutre
L-H1	Negatiu	L-K43	Positiu	L-T3	Positiu	E-M9	Neutre
L-H2	Positiu	L-K44	Positiu	L-T4	Positiu	E-M10	Positiu
L-H3	Positiu	L-K45	Positiu	L-T5	Positiu	E-M11	Positiu
L-H4	Positiu	L-K46	Positiu	L-T6	Positiu	E-M12	Positiu
L-H5	Positiu	L-K47	Positiu	L-T7	Positiu	E-M13	Neutre
L-H6	Positiu	L-K48	Negatiu	L-T8	Positiu	E-M14	Positiu
L-H7	Positiu	L-K49	Negatiu	L-T9	Positiu	E-M15	Neutre
L-H8	Positiu	L-K50	Positiu	L-T10	Positiu	E-M16	Positiu
L-H9	Positiu	L-L1	Positiu	L-T11	Positiu	E-M17	Positiu
L-H10	Positiu	L-L2	Positiu	L-T12	Positiu	E-N1	Positiu
L-H11	Positiu	L-L3	Neutre	E-A1	Negatiu	E-N2	Positiu

ANNEX 10: ANÀLISI DE SENTIMENT PER PUBLICACIÓ

PUBLICACIÓ	SENTIMENT	NÚM. COMENTARIS	% COMENTARIS
L-A	Negatiu	1	10%
	Neutre	9	90%
L-B	Neutre	7	64%
	Positiu	4	36%
L-C	Neutre	3	100%
L-D	Negatiu	1	3%
	Neutre	21	70%
	Positiu	8	27%
L-E	Neutre	4	80%
	Positiu	1	20%
L-F	Negatiu	2	13%
	Neutre	11	73%
	Positiu	2	13%
L-G	Neutre	9	23%
	Positiu	30	77%
L-H	Negatiu	3	10%
	Positiu	28	90%
L-I	Negatiu	1	13%
	Neutre	1	13%
	Positiu	6	75%
L-J	Negatiu	7	16%
	Neutre	21	49%
	Positiu	15	35%
L-K	Negatiu	11	22%
	Neutre	13	26%
	Positiu	26	52%
L-L	Negatiu	13	29%
	Neutre	19	42%
	Positiu	13	29%
L-M	Negatiu	3	38%
	Neutre	5	63%
L-N	Negatiu	4	50%
	Neutre	2	25%
	Positiu	2	25%
L-O	Negatiu	4	25%
	Neutre	2	13%
	Positiu	10	63%
L-P	Negatiu	1	9%
	Neutre	3	27%
	Positiu	7	64%

L-Q	Negativu	1	6%
	Neutru	1	6%
	Positivu	14	88%
L-R	Negativu	2	67%
	Positivu	1	33%
L-S	Negativu	1	14%
	Neutru	4	57%
	Positivu	2	29%
L-T	Positivu	12	100%
E-A	Negativu	1	33%
	Neutru	2	67%
E-B	Negativu	1	11%
	Neutru	7	78%
	Neutru	1	11%
E-C	Neutru	11	100%
E-D	Negativu	1	8%
	Neutru	11	85%
	Positivu	1	8%
E-E	Neutru	1	33%
	Positivu	2	67%
E-F	Negativu	1	33%
	Neutru	2	67%
E-G	Negativu	1	25%
	Neutru	3	75%
E-H	Neutru	12	100%
E-I	Negativu	1	33%
	Neutru	2	67%
E-J	Negativu	2	29%
	Neutru	4	57%
	Positivu	1	14%
E-K	Negativu	15	43%
	Neutru	18	51%
	Positivu	2	6%
E-L	Neutru	1	33%
	Positivu	2	67%
E-M	Negativu	2	12%
	Neutru	4	24%
	Positivu	11	65%
E-N	Positivu	2	100%

ANNEX 11: PARAULES CLAU DE CADA COMENTARI

SENTIMENT NEGATIU					
COMENTARI	PARAULES CLAU				
L-A7	company	crash	social media	low cost	operations
L-D26	unacceptable	technology	flight	crashed	bankrupt
L-F5	responsibility	shame	tragedy	accident	fool
L-F7	sorrow	stop	diminishing	stupid	hashtags
L-H1	rude	accountable	pilots	killed	depression
L-H22	confidence	humility	concerned	customers	security
L-H27	mental	excuse	stop	innocent	explanation
L-I6	flight	crash	efforts	security	enough
L-J8	shocking	wrong	happen	people	act
L-J14	tragedy	prevented	security	rule	cockpit
L-J24	pilots	flight	passenger	crew	safety
L-J29	check	pilots	fear	insanity	psychological
L-J38	psycho	murderer	irresponsibility	pilots	safety
L-J40	psychological	safety	unacceptable	responsibility	problems
L-J41	responsible	pilots	hiring	psychological	bankrupt
L-K1	legislation	medical	examination	charge	lives
L-K4	magazine	lost	people	back	life
L-K14	pilots	psychic	career	bad	policy
L-K15	medical	information	obligation	german	company
L-K20	airline	done			
L-K32	fault	psycho	pilot	lives	responsibility
L-K33	policy	people	cockpit	late	damage
L-K38	airline	fault			
L-K40	condolences	crash	pay	responsibilities	bankrupt
L-K48	worst	airline	responsible	never	fly
L-K49	marketing	black	truee	mental	problem
L-L10	pay	justice	illness	fly	lives
L-L12	too	late			
L-L14	too	late	mistake	lost	lives
L-L17	rule	three	money	passengers	problem
L-L18	tragedy	rule	adopt	reason	responsibility
L-L19	confidence	tragedy	act	psycho	test
L-L26	cockpit	who	employees	mind	status
L-L27	announcing	origin	background	crew	religious
L-L35	company	allowed	fly	depression	problems
L-L36	believed	reliable	company	disappointed	
L-L37	sad	too	late		
L-L42	psychiatric	tests	pilots	evidence	responsible
L-L44	policy	cockpit	America	safety	fly
L-M2	responsible	deaths			

L-M3	pilot	life	health	professional	company
L-M8	worst	airline	awful	customer	service
L-N1	copilot	depression	fly	profit	safety
L-N5	answers	crazy	copilot		
L-N6	trust	recruit	pilots	psychiatric	hospitals
L-N8	guide	screen	pilots	psychos	controls
L-O2	negligence	responsibility	unacceptable	fly	compensation
L-O5	wrong	fail	recheck	personnel	files
L-O13	resign	tests	mental	instability	pilots
L-O16	excuses	apologies	pay	explanations	time
L-P10	report	mental	physical	problem	wrong
L-Q3	mental	problem	responsibility	fault	mistake
L-R1	negligencia	compañía	avión	vida	pagar
L-R2	negligencia	culpa	historial	Lubitz	tarde
L-S6	dysfunctional	pilot	late	actions	prevent
E-A1	pay	pilots	peanuts		
E-B3	talk	company	feel	safe	travel
E-D9	change	logo	news		
E-F3	fucking	copilot			
E-G2	pilot	blame	airline	checks	mental
E-I2	unbelievable	rule	operating	airlines	USA
E-J2	shameful	need	translation	read	story
E-J6	murderer	psychological	pilot	feelings	airline
E-K2	pilot	suicidal	lives	risk	guilty
E-K10	fly	suicidal	tendencies		
E-K11	motive	serious			
E-K12	motive	suicidal	fly		
E-K13	airline	maintained	fit to	fly	
E-K14	responsible	allowed	fault	fly	plane
E-K15	fly	plane	souls	suicidal	tendencies
E-K17	mental	illness	suicidal	tendencies	lawsuit
E-K18	believe	version	incident		
E-K19	problem	suicidal	kill	work	overlooked
E-K20	fault	man	never	flying	airplane
E-K21	suicidal	tendencies	kill	himself	covering up
E-K22	motive	Islam	suicidal	tendencies	need
E-K23	medically	released	job	doctors	reports
E-K32	motive	terrorism	kill	people	
E-M1	seguridad	loco	control	psicológico	USA
E-M5	run	tests	pilots	worried	Winkelmann

SENTIMENT NEUTRE					
COMENTARI	PARAULES CLAU				
L-A1	crashes	commercial	planes	RIP	tragic

L-A2	A320	Airbus	safest	plane	fly
L-A3	hope	pray	miracle		
L-A4	pray				
L-A5	crashed	RIP	hope	best	
L-A6	sad	news	poor	people	flight
L-A8	pray	miracle			
L-A9	survivors				
L-A10	souls	rest	peace		
L-B1	prayers	news	survivors	crew	shocked
L-B2	RIP	survivors	sorry	dark	days
L-B4	RIP	passengers	crew		
L-B5	hope	survivors			
L-B7	RIP				
L-B8	sad	condolences	RIP	prayers	bless
L-B9	RIP				
L-C1	fuerza	empatía	familiares	apoyo	abrazo
L-C2	sincero	pésame	familiares	vuelo	Germanwings
L-C3	duro	leer			
L-D1	deepest	condolences	sad	tragedy	
L-D2	deepest	condolences	shock	sad	lives
L-D3	thoughts	prayers	families	souls	rest
L-D4	lives	tragedy	victims	cause	crash
L-D5	say	rest	peace	plane	flying
L-D7	love	prayers	people	mourns	loss
L-D8	sympathy	families	plane	crash	condolences
L-D10	deepest	condolences			
L-D12	condolences	families	plane	sad	day
L-D13	RIP	condolences	passenger	family	crew
L-D14	RIP	condolences	families	friends	lost
L-D15	heartfelt	condolences	crew		
L-D16	condolences	Lufthansa	deepest	regrets	
L-D17	deepest	condolences			
L-D18	thoughts	prayers	families	board	
L-D19	airline	crew	employees	affected	tragedy
L-D21	deepest	condolences			
L-D22	condolences	sorry			
L-D23	deepest	condolences	involved	fly	angels
L-D24	sincere	condolences	unitedbywings		
L-D25	pray	passengers	crew	bless	unitedbywings
L-E1	rest	peace	families	strength	horrible
L-E2	deep	sincere	condolences		
L-E4	unitedbywings				
L-E5	souls	rest	peace		
L-F1	sorry	crew	passengers	families	friends

L-F2	heartfelt	condolences			
L-F3	sad	thoughts	lost	deepest	condolences
L-F4	RIP	passengers	lost	life	
L-F6	thoughts	prayers	families	passengers	crew
L-F8	memoriam	crew	passengers	RIP	
L-F9	-				
L-F10	-				
L-F12	flight	praying	families		
L-F13	feel	sorry			
L-F14	-				
L-G3	pilots	door	mandatory	people	cockpit
L-G10	rest	peace	flight		
L-G16	logo				
L-G22	RIP	sky	family		
L-G24	copilot	Muslim			
L-G25	god	bless	thoughts	families	prayers
L-G28	condolences	deep	sad	families	crew
L-G29	RIP	victims	hearts	terrible	tragedy
L-G32	prayers	blessing	families	sorry	RIP
L-I3	condolences				
L-J1	human	factor	feel	sorry	victims
L-J3	changes	now	Airbus	security	door
L-J5	sad	protocols	pilot	cockpit	human
L-J6	god	rest	souls		
L-J9	irresponsible	authorities	details	investigation	professional
L-J10	realise	cockpit	pilot	passengers	strange
L-J12	poor	sad	die	people	alone
L-J13	risk	cockpit	psychological	check	certificate
L-J15	pilot	cockpit	trust	human	horrific
L-J17	risks	survivors	respect	compassion	affected
L-J18	pilot	cockpit	door	sorry	cards
L-J20	video	recording	plane	black	box
L-J21	copilot	selfish	flight	children	lives
L-J23	pilot	kill	ways	innocent	souls
L-J28	pilot	cockpit	kill	murderer	terrorism
L-J30	doubts	prove	intentions	actions	copilot
L-J31	rule	cockpit	USA		
L-J32	early	conclusion	pray	victims	families
L-J33	passengers	authorities	secure	procedure	crash
L-J35	unbelievable				
L-J36	prayers	involved			
L-K8	patient	confidentiality	doctor	lives	risk
L-K9	black	box			
L-K10	people	disasters	comments		

L-K12	condolences	families	lost	thoughts	prayers
L-K13	condolences	victims	plane	crash	families
L-K16	technology	solutions	disaster	victims	families
L-K21	god	bless	families	friends	
L-K22	terrorist	Muslim	murder	act	terror
L-K25	words	feelings			
L-K27	doctor	employee	depression	communication	airline
L-K30	god	comfort	families		
L-K31	captain	cockpit	recognition	save	
L-K35	doctor	pilots	flying	selfish	terrible
L-L3	cockpit	flight	engineer	progress	profit
L-L4	difficult	protect	bad	man	person
L-L5	psychological	tests	pilots	mind	status
L-L6	pilot	cockpit	lock	access	flight
L-L8	commercial	flights	day	world	problem
L-L13	pilot	access	cockpit	preventable	RIP
L-L15	passenger	airlines	cargo		
L-L16	cockpit	crew	knowledge	operate	aircraft
L-L20	crash	plane	shoot	threat	proof
L-L21	tragedy	safety	blame	judge	shocked
L-L22	mental	illness	pilot		
L-L23	pilot	WC	flight	attendant	cockpit
L-L28	doors	fingerprints	safety	flight	condolences
L-L29	psychological	checks	pilots	airline	blanks
L-L30	prayers	souls	mental	examinations	pilots
L-L34	pilot	depression	hell	souls	peace
L-L38	rule	countries	cockpit	stoke	attack
L-L39	confidentiality	professions	pilot	share	information
L-L40	RIP	souls	lives	people	sad
L-M1	respect	families	pain	money	tragedy
L-M4	sad	families	alone	horrible	lives
L-M5	sick	media	grow		
L-M6	media	respect	decency	act	worms
L-M7	god	bless			
L-N2	black	day	aviation	forget	
L-N7	English	speaking	families		
L-O11	disaster	human	lost	families	RIP
L-O14	heart	sympathy	families	sad	loss
L-P1	pilot	doctor	medical	check up	company
L-P6	hope	never	happens	again	
L-P9	god	peace	condolences	relatives	bless
L-Q11	god	rest	souls		
L-S1	souls	rest	peace		
L-S2	tragedy	blessings	families	sad	crash

L-S3	god	bless	souls		
L-S5	god	peace	passengers	family	friends
E-A2	prayers	souls	board		
E-A3	prayers	thoughts	family	friends	RIP
E-B1	prayers	thoughts	families	crew	passengers
E-B4	horrible	aviation	miracle		
E-B5	heart	families	friends	coworkers	victims
E-B6	god	families	hugs	hearts	world
E-B7	prayers	victims	relatives		
E-B8	pray				
E-B9	believe	sad	day	condolences	Germanwings
E-C1	RIP	prayers	families		
E-C2	sorry	lost	strong	pray	RIP
E-C3	sad	RIP	crew	passengers	
E-C4	tragedy	families	passengers	crew	staff
E-C5	rest	peace	passengers	crew	flight
E-C6	condolences	heart	members	god	bless
E-C7	sad	pray	board		
E-C8	sad	aviation	condolences	affected	tragedy
E-C9	condolences	tragedy	sad	strength	involved
E-C10	shocked	prayers	victims	souls	peace
E-C11	deepest	condolences	hardest	time	
E-D1	prayers	sad	airline	industry	god
E-D2	condolences	thoughts	involved	answer	happened
E-D3	rest	peace	passengers	crew	flight
E-D4	prayer	deaths	aircraft		
E-D5	love	hope			
E-D6	sad	families	colleagues	deep	support
E-D7	prayers	condolences	affected	tragedy	
E-D10	thoughts	dark	time		
E-D11	believe	thoughts	souls	lives	tragedy
E-D12	sad	day	condolences	families	
E-D13	thoughts	strong	fly	peace	colleagues
E-E2	heart	deepest	condolences	everyone	involved
E-F1	pilots	door	cockpit	mandatory	bathroom
E-F2	thoughts	heart	affected	awful	tragedy
E-G1	pray	innocent	people	sorrow	peace
E-G3	sick	people	hell		
E-G4	sympathy	families	friends	lost	terrible
E-H1	excuse	die	need	take	others
E-H2	heart	tragedy	victims	praying	cares
E-H3	people	rest	peace	burn	hell
E-H4	depressed	right	kill		
E-H5	personal	report	airline	pilots	medical

E-H6	pilot	depression	people	sick	cracked
E-H7	monsters	real	live	inside	win
E-H8	commercial	flights	day	world	problem
E-H9	moment	life	tomorrow	flight	RIP
E-H10	mental	people	doctors	fly	plane
E-H11	mental	illness	attention	governments	disease
E-H12	sick	work	kill	people	terrorist
E-I1	plan	way	security	measures	
E-I3	Muslim	terrorist	idiot	mental	illness
E-J1	world	following	story	translate	
E-J3	conversations	black	boxes	details	accident
E-J4	page	English	translations		
E-J5	doctor	airline	fly	pilot	unfit
E-K1	tragedy	mental	lives	hope	support
E-K4	doctor	confidentiality	airline	pilot	risk
E-K5	tragedy	pray	families	lives	strength
E-K6	doctor	notify	airline	duty	risk
E-K7	incomprehensible	loss	lives	RIP	
E-K8	copilot	mental	issues	treatment	catastrophic
E-K9	kill	himself	people		
E-K16	depression	dark	praying	families	victims
E-K24	psychiatric	report	duties	safe	privacy
E-K25	suicidal	lives	people		
E-K27	comprehension	families	heart	babies	board
E-K28	god	bless	involved	critical	difficult
E-K29	fingerprint	cockpit	doors	pilot	access
E-K30	mental	health	victims	sympathies	copilot
E-K31	sadness	heart			
E-K33	girlfriend				
E-K34	comprehension				
E-K35	evidence	investigations	lying	media	governments
E-L3	abrazo	solidario			
E-M8	mental	mind	pilot	status	test
E-M9	governments	lie	proof	pilot	suicide
E-M13	pilot	cockpit	possible	descent	plane
E-M15	families	copilot	evidence	RIP	tragedy

SENTIMENT POSITIU

COMENTARI	PARAULES CLAU				
L-B3	Lufthansa	security	airlines	world	
L-B6	great	company	wonderful	people	privilege
L-B10	fly	again	Lufthansa	Germanwings	regret

L-B11	high	quality	services	solidarity	Germanwings
L-D6	high	standards	top	quality	catastrophy
L-D9	safe	Lufthansa	accidents	shock	condolences
L-D11	trust	safety	beloved	Lufthansa	best
L-D20	respect	quality	service	company	catastrophic
L-D27	trusted	nice	flights	strong	condolences
L-D28	trusted	companies	choose	shocked	condolences
L-D29	safety	professional	culture	world-class	service
L-D30	safest	airline	world	informations	crew
L-E3	peace	stronger	commiserate	heart	grief
L-F11	trust	happened	sad	news	hope
L-F15	support	preferred	airline	condolences	flying
L-G1	class	act	tragedy	face	Lufthansa
L-G2	caring	respectful	gesture	Lufthansa	
L-G4	nice	gesture	well	done	
L-G5	impressed	proud	together	supported	Lufthansa
L-G6	proud	family	Lufthansa	flight	attendant
L-G7	hats	off	company		
L-G8	well	done	prayer	victims	families
L-G9	thanks	great	gesture	prayers	family
L-G11	human	standing	gentle	well	done
L-G12	great	airline	compassion	terrible	circumstances
L-G13	human	approach	big	company	amazing
L-G14	touched	actions	impressed	handling	tragedy
L-G15	handling	respect	dignity	compassion	top
L-G17	Lufthansa	best	airline		
L-G18	respect	handling	tragedy	Lufthansa	condolences
L-G19	care	power	great	airline	best
L-G20	hats	off	CEO	heartfelt	video
L-G21	human	touch	very	well	done
L-G23	hats	off	Lufthansa	sympathies	involved
L-G26	best	Lufthansa	heart	flight	relatives
L-G27	proud	tragedy	expect	respect	dignity
L-G30	nice	gesture	well	done	appreciate
L-G31	aviation	industry	faith	right	thing
L-G33	finest	airlines	Lufthansa	unfathomable	tragedy
L-G34	best	Lufthansa	situation	way	handling
L-G35	respect	Lufthansa	peace	passengers	crew
L-G36	respect	dignity	bravo	Spohr	Lufthansa
L-G37	respect	professionalism	big	Lufthansa	RIP
L-G38	respect	approach	fly	everytime	Lufthansa
L-G39	favourite	airline	handling	world	class
L-H2	nice	speech	effort	safety	Lufthansa
L-H3	nice	speech	thank	you	loyal

L-H4	luxury	safety	feelings	CEO	values
L-H5	loyalty	support	respect	emotional	statement
L-H6	thank	you	condolences		
L-H7	safest	airline	respect	CEO	speech
L-H8	happy	CEO	statement	love	Lufthansa
L-H9	best	speech	CEO	Lufthansa	guy
L-H10	good	leader	CEO		
L-H11	heartfelt	video	CEO	good	expressing
L-H12	great	speech			
L-H13	more	CEO	like	him	need
L-H14	admiration	thoughtful	deep	attitude	great
L-H15	respect	speech	safest	best	world
L-H16	reliability	professionalism	effectivity	excellent	home
L-H17	love	fly	Lufthansa	best	airlines
L-H18	favourite	airline	Lufthansa	sorry	company
L-H19	expressing	preferred	professionalism	reliability	commitment
L-H20	Spohr	caring	compassionate	helpful	human
L-H21	compassion	words	thank	you	flying
L-H23	heartfelt	respectful	message	well	done
L-H24	affected	care	highest	safety	best
L-H25	good	Spohr	genuinely	caring	message
L-H26	close	strength	support	safety	trust
L-H28	safety	speech	heart	authentic	CEO
L-H29	great	CEO	sorry	face	video
L-H30	leader	big	person	step	front
L-H31	excellent	service	Lufthansa	fly	better
L-I1	with	you	Lufthansa	still	flying
L-I2	faith	flying	Lufthansa	best	world
L-I4	safest	security	Lufthansa	airlines	world
L-I5	strong	aviation	Lufthansa	thoughts	prayers
L-I7	thank	compassionate	responsible	reactions	care
L-I8	good	job	managing	crisis	improve
L-J2	behaved	well	CEO	praying	spotlight
L-J4	tragedy	company	mental	state	condolences
L-J7	responsibility	trust	authentic	emotional	speech
L-J11	best	delighted	carrier	flying	service
L-J16	flying	Lufthansa	continue	favourite	airline
L-J19	Spohr	professionalism	steadfast	kudos	circumstances
L-J22	superior	service	CEO	admirable	first
L-J25	positive	experiences	respectful	professional	Lufthansa
L-J26	behaved	impeccably	admiration	CEO	rule
L-J27	best	airline	world	change	opinion
L-J34	fly	anytime	Lufthansa	know	years
L-J37	handling	crisis	love	clearness	details

L-J39	favorite	airline	thankful	honesty	leadership
L-J42	professionalism	dignity	impressed	handled	adversity
L-J43	proud	amazing	leader	handled	safest
L-K2	trust	best	fly		
L-K3	Germanwings	lessons	learned	safer	sad
L-K5	feel	pain	Lufthansa		
L-K6	mourning	keep	flying	Lufthansa	
L-K7	favorite	airline	Lufthansa	best	respect
L-K11	fly	want			
L-K17	safe	happy	service	faithful	trust
L-K18	favorite	airline	wonderful	CEO	
L-K19	best	airline	employees		
L-K23	favorite	airline	Lufthansa		
L-K24	handling	well	good	work	proud
L-K26	best	airline			
L-K28	go	Lufthansa	incident	no	blame
L-K29	best	staff	passengers	Lufthansa	
L-K34	mourning	Lufthansa			
L-K36	best	airlines	Lufthansa		
L-K37	good	going	spirit		
L-K39	sorry	good	company	Lufthansa	tragedy
L-K41	best	full	confidence	service	
L-K42	safe	Lufthansa	continue	stay	strong
L-K43	professionalism	transparency	impeccable	service	great
L-K44	thank	you	caring	families	victims
L-K45	respect	CEO	touching	video	changes
L-K46	great	airline	high	standard	employees
L-K47	love	Lufthansa	flying	suggestion	check-up
L-K50	best	modern	well-known	Lufthansa	predicted
L-L1	good	call	great	experiences	airline
L-L2	best	lesson	life	learning	mistakes
L-L7	continue	trusting	Lufthansa	pilots	worth
L-L9	well	done	Lufthansa	senses	adopt
L-L11	Lufthansa	great	airline	praying	work
L-L24	late	better	never		
L-L25	late	better	never	rules	adopted
L-L31	best	applaud	pilots	professionals	trustworthy
L-L32	blame	copilot	forsee	Lufthansa	prayers
L-L33	amazing	airline	staff	Lufthansa	effect
L-L41	Lufthansa	impeccable	follow	suit	tragedy
L-L43	applause	professional	handling	care	respect
L-L45	reliable	airline	Lufthansa	tests	unfortunate
L-N3	thanks	proud	sharing	language	Germany
L-N4	quality	service	love	airline	Lufthansa

L-O1	overcome	tragic	time	God	peace
L-O3	trust	Lufthansa	respect	act	CEO
L-O4	Lufthansa	crew	wishes	safe	best
L-O6	total	respect	Lufthansa		
L-O7	condolences	sympathies	Lufthansa	families	victims
L-O8	good	quality	crew	safe	care
L-O9	respect				
L-O10	respeto	honorable	admirable	línea	aérea
L-O12	best	reliable	airline	Europe	Lufthansa
L-O15	heartbreak	voice	Winkelmann		
L-P2	favourite	airline	Lufthansa		
L-P3	love	Lufthansa			
L-P4	quality	efficiency	updates	effort	support
L-P5	favourite	best	airline	Lufthansa	
L-P7	Lufthansa	best	airline	always	fly
L-P8	Lufthansa	pilots	motivated	safely	enthusiastic
L-P11	Lufthansa	good	service	responsibility	crew
L-Q1	Germanwings	love	fly	always	
L-Q2	incident	fly	Lufthansa		
L-Q4	Lufthansa	great	airline	staff	sorrow
L-Q5	best	airlines	world	Lufthansa	trust
L-Q6	Lufthansa	look	forward	fly	sad
L-Q7	good	wishes	Lufthansa	crew	
L-Q8	love	support	still	fly	Lufthansa
L-Q9	feel	safe	flying	Lufthansa	airline
L-Q10	best	airline	travel	world	thoughts
L-Q12	favourite	airline	quality	reliability	Lufthansa
L-Q13	respect	solidarity	sympathy	condolences	RIP
L-Q14	care	human	transparent	handling	touching
L-Q15	trust	choose	always	Lufthansa	crew
L-Q16	great	experience	quality	reliability	trust
L-R3	segura	Lufthansa	línea	aérea	mun-do
L-S4	pain	depression	checks	crew	blame
L-S7	standing	you	flying	families	always
L-T1	safe	top	great	best	Lufthansa
L-T2	enjoy	flying	wonderful	experiences	comfort
L-T3	great	service	fantastic	work	Lufthansa
L-T4	better	way	fly		
L-T5	handled	dignity	praise	satisfied	deserve
L-T6	great	service	smooth	professional	thanks
L-T7	continue	fly	Lufthansa		
L-T8	heads	high	flying		
L-T9	pride	strong	first	class	Lufthansa
L-T10	love	fantastic	work	best	Lufthansa

L-T11	support	strong	flights	best	Lufthansa
L-T12	prayers	support	wonderful	CEO	forever
E-B2	blame	coincidence	best	future	wish
E-D8	stay	strong	Germanwings		
E-E1	respect	crew	continue	job	emotions
E-E3	safest	airlines	world	respect	trusting
E-J7	support	decent	necessary	statement	moment
E-K3	flying	right	Lufthansa	pilot	airline
E-K26	company	suffering	blame	health	issues
E-L1	transparencia	Spoehr	trato	bravo	gracias
E-L2	apoyo	Lufthansa	pésame	momentos	dificiles
E-M2	well	said	sad	God	bless
E-M3	trust	fly	Germanwings	good	job
E-M4	well	done	English	message	world
E-M6	dignity	comforting	truly	caring	company
E-M7	faith	airline	sympathies	families	colleagues
E-M10	always	support	Germanwings		
E-M11	comfortable	safe	transparency	professionalism	openness
E-M12	thank	you	video	Winkelmann	support
E-M14	good	effort	Lufthansa	open	Germanwings
E-M16	support	company	difficult	time	
E-M17	full	faith	airline	flight	
E-N1	keep	looking	forward	trust	Germanwings
E-N2	fantastic	flight	crew	comfortable	strong

ANNEX 12: PARAULES CLAU DE CADA SENTIMENT

SENTIMENT NEGATIU	REPETICIONS	SENTIMENT NEUTRE	REPETICIONS	SENTIMENT POSITIU	REPETICIONS
pilots	12	families	36	Lufthansa	81
fly	11	condolences	33	airline	33
suicidal	8	RIP	24	best	32
airline	7	sad	21	respect	20
mental	7	pilot	20	CEO	17
company	6	prayers	19	great	16
pilot	6	cockpit	18	fly	15
responsibility	6	tragedy	17	flying	13
fault	5	crew	16	good	13
late	5	peace	15	trust	12

ANNEX 13: NÚVOL DE PARAULES DEL SENTIMENT NEGATIU




ANNEX 15: NÚVOL DE PARAULES DEL SENTIMENT POSITIU




ANNEX 16: COMENTARIS A FACEBOOK (PUBLICACIONS DE LUFTHANSA)


L-A: Declaració del CEO de Lufthansa (1)


1

 David Galluzzi
These crashes of major commercial planes is happening too often, something has to be changed immediately. RIP to those who lost their lives on flight 9525. Truly tragic.


Me gusta · Responder · 6 años  7


2

 Jeb Morton
But A320? Why? Although I am no airbus fan, I have no doubt to say that A320 is one of the safest plane to fly on 🙏


Me gusta · Responder · 6 años  16


3

 Kristine Pitkeviča
I still hope and pray for a miracle!

Me gusta · Responder · 6 años  151

4

 Ding Ding Don
Pray & Pray! 🙏

Me gusta · Responder · 6 años  5

5

 Ammar AlHariri
ALERT German air traffic control confirms Germanwings A320 travelling from Barcelona to Dusseldorf has crashed...
But.. Don't say R.I.P yet guys ... Even though it's not looking good it isn't a bad idea to assume the worst. All we can do is hope for the best

Me gusta · Responder · 6 años · Editado  32

6

 Ivana Vero
So sad news! Poor people on that flight 🙏


Me gusta · Responder · 6 años  4


7

 Manos Zachariadis
the company learned about the crash from the press and social media...low cost company means low cost operations as well?

Me gusta · Responder · 6 años · Editado  27

8

 Muhammad Sulhan
Pray for miracle..! 🙏

Me gusta · Responder · 6 años  15


9


 Chris Javentor Yanez
There may still be survivors



Me gusta · Responder · 6 años  18


10


 Stefano Montina
All those souls may rest in peace...

Me gusta · Responder · 6 años  129


L-B: Modificació del logotip de Lufthansa


1

 Anna Lana Röver
Thoughts and Prayers for all - family members, crew... Hopefully there are some good news to be told... Please let there survivors be found!
🙏
Breathtaking and totally shocked!
R.I.P. Passengers, crew...


Me gusta · Responder · 6 años  7


2

 Seyer Merzaie
I don't wanna say RIP yet let's hope they find survivors first, I feel sorry for Lufthansa dark days

Me gusta · Responder · 6 años  34

3

 Gonzalo Alberto Lopez
Im still thinking LUFTHANSA Is ones of moré security air lunes in the world.

Me gusta · Responder · 6 años  17

4

 Daniel Klott
R.I.P to all passengers and crew 🙏

Me gusta · Responder · 6 años  21

5
Justin Woo
We hope there are survivors to be found.
Me gusta · Responder · 6 años 152

6
Evaggelia Govas
Many years back I had the privilege to work for LH at the Athens airport. From then..I always feel as a member of that big wonderful family.
Great company, wonderful people. My prayers and wishes for passengers and crew. 🙏
Me gusta · Responder · 6 años 9

7
Calvin Mahnkopp
R.I.P
Me gusta · Responder · 6 años 12

8
Alex Seles
Very sad day, sincere condolence and RIP for all on 4U9525, our prayers shall go for them and for their relatives. God bless all 🙏
Me gusta · Responder · 6 años 3

9
Anna M. Cotan
R.I.P
Me gusta · Responder · 6 años 3

10
Joerg Frese
Also my deepest regret. However, I will fly again with Lufthansa and germanwings.
Me gusta · Responder · 6 años 1

11
Ioannis Tsigvoulis
R.I.P. to passengers and crew... my sincere solidarity and condolences to the passengers' families and to the company of germanwings... i can't believe what just happened and i am shocked ,cause i always preferred gw and i know the services and the high quality that offered me all the past trips ...
Me gusta · Responder · 6 años · Editado

L-C: Confirmació de l'accident


1
Tanta Soubriet
Al equipo del SAT mucha fuerza y empatía. Tras la experiencia de Spanair es imposible ver la noticia y no recordar. Cada gesto cada palabra de apoyo a los familiares es un gran apoyo, creerlo de verdad. Un fuerte abrazo
Me gusta · Responder · 6 años 3


2
Juan Pablo Esquiliche Córdón
Mein aufrichtiges beileid an die familien und Germanwings-flug 4U 9525. / Mi más sincero pesame a Germanwings y a los familiares del vuelo 4U 9525.
Me gusta · Responder · 6 años · Editado 3

3
Сергей Матлахов
que duro es leer esto...
Me gusta · Responder · 6 años 3


L-D: Informació actualitzada de l'accident


1

 **Ronald Stok**
My deepest condolences to all involved in this so sad tragedy
Ronald Stok KLM airlines schiphol


Me gusta · Responder · 6 años  3


2

 **ΙΩΑΝΝΑ ΠΡΟΔΡΟΜΙΔΟΥ**
My deepest condolences from Greece.It is a great shock.I am very sad for all the people , who lost their lives and more specific for the students and the teachers


Me gusta · Responder · 6 años  11


3

 **María Fernanda Rodríguez**
My thoughts and prayers are with the families and friends going through such a difficult situation. I hope their hearts find peace knowing that all those beautiful souls are at rest now.
Amen


Me gusta · Responder · 6 años  10


4

 **Luca DN**
I hoped, we never would have to issue such a statement. While every loss of lives is a terrible tragedy, it hits in another way, when the victims were our own colleagues and passengers...my thoughts are with their friends and families. And I sincerely hope, we will be able to determine the cause of the crash, to make sure this never happens again!


Me gusta · Responder · 6 años  3


5

 **Ioanna Doimas**
It is so sad... May they all rest in Peace...
Why was a 24 year old plane still flying?

Me gusta · Responder · 6 años  4

6

 **Bitu Nahal Soleimani**
It's another aviation catastrophe which strangely has taken more than thousand victims, since a year ago. My thoughts and heart goes to the survival families. German Air plane with such high standards and top quality of pilots just don't crash without any artificial cause..

Me gusta · Responder · 6 años  18

7

 **Judith Cooke**
My love and prayers to all the people affected by this, family, friends, co workers. The world mourns your loss. With love from Abu Dhabi.


PRAY FOR #4U9525
GERMANWINGS A320
D-AIPX


Me gusta · Responder · 6 años · Editado  17


8

 **Chisom Miles**
My hearty sympathy to the families and friends who were affected by the Plane crash..... Condolences from Nigeria....


Me gusta · Responder · 6 años  7


9

 **Nathalie Bamber**
A sad thing indeed. Lufthansa has flown me and my family around the globe. I always look at this airline as safe. This was a shock. Accidents do happen. let us hope there are some survivors and that the enquiry to this accident will yield results, so that something like this does not happen again. Condolences to those who lost a loved one e.


Me gusta · Responder · 6 años  153


10

 **Geo Asximos**
Deepest condolences from Greece.....


Me gusta · Responder · 6 años  6


11

 **Ahmad Saafan**
My sincere condolences to all families in behalf of all Egyptians and I'm quite sure that my beloved Lufthansa will do its best in order to avoid such accidents in the future, as I do trust the German air safety .

Me gusta · Responder · 6 años · Editado  7

12

 **Carolina Diana Rossi**
My condolences to the families and friends of those who were on the plane. What a sad day..


Me gusta · Responder · 6 años  3


13

 **Naem'man Hamid**
R.i.p 🙏🙏🙏 my condolences goes out to all passenger family and crew on board!. We as Malaysians we always beside you. We will go through this pain moment together.. Love from 🇲🇾 Malaysia 🇲🇾

Me gusta · Responder · 6 años  15

14

 **Artemis Sinihakis**
RIP... My condolences to the families and friends of those lost.From Heraklion Kreta.Griechenland.

Me gusta · Responder · 6 años  6

15

 **Siri Helén Engedal Jensen**
My heartfelt condolences 🇳🇴 SAS crew




Me gusta · Responder · 6 años  3

16


 **Anoi Farid**
condolences lufthansa.deepest regrets from ghana in west africa

Me gusta · Responder · 6 años  3



17

 Igor Prgin
My deepest condolences from Belgrade, Serbia
Me gusta · Responder · 6 años  7

18

 Denise Bunze DeWoskin
My thoughts and prayers go out to the families of all on board
Me gusta · Responder · 6 años  16

19

 Tom Cox
As a former airline employee, it is a sad moving moment when a plane goes down. The passengers, their beloved families, the public, their countrymen, all are deeply affected. Let's not forget the dedicated airline personnel. The pilots, the flight crew, who came to work with their hearts of service, and now are gone. Remember the reservations agents who took the calls to book the flight, the airport staff who checked the passengers in, the baggage handlers who loaded the aircraft, and the cleaning crew who labored to make the cabin sparkle! The airline employees are a dedicated family, worldwide, and for years they too will be affected by this tragedy!!!
Me gusta · Responder · 6 años  26



20

 Deborah Adams Kutch
My condolences to the families and friends of those lost. Lufthansa I have great respect for your company and your quality of service, and I am sorry that this catastrophic event has happened to your company.
Me gusta · Responder · 6 años  36



21

 Karine Toreid Knudsen
Deepest condolences from Norway...
Me gusta · Responder · 6 años  5

22

 Raph Mo
from downtown in kenya i share my condolence with you,watching on BBC live,,sorry
Me gusta · Responder · 6 años  5

23

 Camilla HC
My deepest condolences to everyone involved. This saddens all of us 😞 Fly Safe in the sky Angels 🙏
Regards cabin crew member, Norwegian Air Shuttle.
Me gusta · Responder · 6 años  5



24

 Quirin Braun
My sincere condolences! unitedbywings.
Me gusta · Responder · 6 años  3



25

 Olga Polich
Pray for passengers and crew 4U9525 ...
God bless...
United by wings
Me gusta · Responder · 6 años  3

26

 David Galluzzi
This is unacceptable, with our technology...too many major commercial flights have crashed over the past year. It is shocking to me, with our technology and flight expertise, stuff like this tragedy should not happen. Lufthansa should go bankrupt! And disperse their assets to the families of the victims! God bless your innocent souls, may lord be with you.
Me gusta · Responder · 6 años  4


27

 Olga Severova
My deepest condolences... I always trusted Lufthansa, so many nice flights with them. Hope it's not their fault. Friends and families of all on board, be strong
Me gusta · Responder · 6 años  2


28

 Hadis B. Karatashi
My condolences from Kosovo. Lufthansa is one of the most trusted companies that I always choose for my travels. I am deeply shocked.
Me gusta · Responder · 6 años · Editado  1

29

 Frank Jones
Prayers for all affected! Lufthansa Safety is 2nd to none, Their professional culture & safety record is top notch matching their WorldClass Service onboard.
Me gusta · Responder · 6 años

30

 Marti Rockmann Fotografie
Again and again I do have so much tears in my eyes. My deepest and warmhearted thoughts I give to all the ref. families all over the world including German Wings-Crew. I am pretty sure, that Lufthansa and German Wings will do their very best for the families and will share all their informations about this horrible accident. My whole family.members are with the families.You are not alone. I worked for 20 years for a great german tour.operator and travelled a lot. Of course Lufthansa and his daughters are the safest Airline in the world, that's my experience, for sure.
Me gusta · Responder · 6 años · Editado


L-E: Modificació del logotip de Germanwings #indeepsorrow

1
 Petra Kleber Keim
 May they Rest in Peace may the Families find strength during this horrible time
 Me gusta · Responder · 6 años 4

2
 Светлана Лутченкова
 Deep and sincere condolences
 Me gusta · Responder · 6 años 4

3
 Ojeks Ekpen
 I commiserate with you in this period of grief. Take heart. May the soul of the departed rest in peace! Lufthansa will emerge stronger. That i am sure of!
 Me gusta · Responder · 6 años 20

4
 Lisa Sz
 #unitedbywings 23
 Me gusta · Responder · 6 años

5
 Robert William Assaad
 May their souls rest in peace...

 Me gusta · Responder · 6 años 6

L-F: Modificació del logotip de Lufthansa #indeepsorrow


1
 Annika Ha
 I feel so sorry for you, the pilots, cabincrew, passengers, their family and friends. We're all with you 🙏
 Me gusta · Responder · 6 años 6

2
 Gloria Hilda
 Heartfelt condolences 6
 Me gusta · Responder · 6 años

3
 Arno Moos
 What a sad day. My thoughts are with a the people who have lost someone on this flight. My deepest condolences!
 Me gusta · Responder · 6 años 4

4
 Sarita Barpagga
 R.I.P for all passanger who have lost der life.....schokierrt immernoch 🙏
 Me gusta · Responder · 6 años 4

5
 Jorgos Gk
 Leave the black Lufthansa and take your responsibility.
 13 years full of success are lost in one day, some months before the shutdown of a company that we really loved and will love. This accident is Lufthansa's shame. For the way it has treated and treats its crew. Because it forgot what was the reason for its condor to be so famous. That's the real tragedy. The accident was just the realisation.
 And stop fool the people please. Lufthansa Italia, Lufthansa in Berlin, New Germanwings, Eurowings / Austian, Tyrolean, New Austrian ... That's ridiculous. If you are unable to fly just don't fly. But don't fool us.
 Me gusta · Responder · 6 años 1

6
 AIR FREIGHT EUROPE
 These Black Days when the whole Airline Industrie is one. Our thoughts and prayers are with the families and friends of the passengers and crew members.
 God Bless and R.I.P. from Turkey
 Me gusta · Responder · 6 años 45

7
 Dyce McCulloch
 Heartfelt sorrow. Please stop diminishing serious situations with stupid hashtags.
 Me gusta · Responder · 6 años 4

8
 Sascha Djamali
 In Memoriam A-320 Registration D-AIPX named "Mannheim " its Crew and passengers RIP ;(
 Me gusta · Responder · 6 años 7

9

Ji Kim
🙏🙏🙏🙏🙏



Me gusta · Responder · 6 años 👍 445

10

Vicky Andrawis



Me gusta · Responder · 6 años 👍 95

11

Leyla A. Roberson
I can't still believe it... hope we know soon more what really happened... only one Airlines I really trust 100%... but things happening, very sad news

Me gusta · Responder · 6 años 👍 3

12

Antonio Royo Serrano
Same flight taken yesterday. Praying for the families



Me gusta · Responder · 6 años 👍 438

13

Rachel Ellebye
I feel so sorry for everybody 😞

Me gusta · Responder · 6 años 👍 12

14

Danielle Carreras



Me gusta · Responder · 6 años 👍 84

15

Enrique Viladomiu Veloso
My sincere condolences to the families, and support to Lufthansa in these difficult times. I've been flying Lufthansa and holding Senator card for more than 15 years, and this will not make me change my habits of choosing Lufthansa as my preferred airline. /// Molta força a totes les families afectades.

Me gusta · Responder · 6 años · Editado

L-G: Oferiment de vols als familiars de les víctimes

1

Ut Ku
LH always such a class act, even in the face of tragedy.

Me gusta · Responder · 6 años 👍 3

2

Jorg Roser
Very caring and respectful gesture of Lufthansa!



Me gusta · Responder · 6 años 👍 8

3

Aaron Vidrine
If one of the pilots goes to the bathroom, an air marshal should take his place so that if the other pilot dies somebody will be able to open the door. There should be a mandatory minimum of 2 people in the cockpit at ALL TIMES.

Me gusta · Responder · 6 años 👍 21

4

Gülten Cihantimur
Nice gesture. Well done. 👍 19

Me gusta · Responder · 6 años

5

Marc Hänggi
 it does not matter for which airline you work... in situations like this we have to stand together... one sky - one family... I am very impressed and proud what LH and also others are doing (Air Berlin and Condor taking over canceled 4U flights)
 as a Swiss Flight Attendant I exactly now how difficult such a situation is and how important it is that employees have to stand together and get supported by their company... I went through that in september 1998 after the SR 111 crash near Halifax... I wish the one sky one family spirit could also be felt otherwise... so stop destroying everything with strikes and all these selfish actions... PLEASE... my thoughts are with all of you

Me gusta · Responder · 6 años · Editado

6

Martin Götte-Lopez
 I am so proud as a LH flight attendant to be part of that big family and that's exact what we are and how we always have felt. Our thoughts and prayers are with all people on board this flight

Me gusta · Responder · 6 años

7

Rashid Al Zakwani
 Hats off to this company. ❤️👍

Me gusta · Responder · 6 años

8

Caterina Mazzanti
 Well done!
 A prayer for the victims and their families.

Me gusta · Responder · 6 años

9

Ulrike Böcker
 Thanx Lufthansa! Great gesture. My prayers go out to family and friends.

Me gusta · Responder · 6 años

10

Karen Busse
 Rest in Peace Flight 4U 9525

Me gusta · Responder · 6 años

11

Paul Donne
 For all the times I cursed Lufthansa last week because of the strike: since Tuesday you have been the most human of airlines standing by the passengers and crew and their families, colleagues and friends of 4U9525 with the most gentle of touches. Well done LH and 4U 🙏

Me gusta · Responder · 6 años

12

Julia Rose
 A great airline. Much needed compassion under terrible circumstances

Me gusta · Responder · 6 años

13

Karen Barkham
 Amazing to see a big company take such a human approach. Our hearts go out to you all.

Me gusta · Responder · 6 años

14

Michelle Ariane Clayton
 I am not personally affected by this tragedy but I am tremendously touched by the actions of those involved. The airlines, the individual countries sending high ranking officials, the French military dropping in at the site, and, I imagine, those small villages around the site opening their doors send the message that this matters. Your loved ones are important is the message I receive. I know nothing they do can "fix" this tragedy, however I am very impressed by how they are handling this so far. My condolences to all those affected by this tragedy.

Me gusta · Responder · 6 años

15

Damian Little
 The Lufthansa group is handling this tragedy with respect, dignity and compassion. I would not have expected any different from Lufthansa. From the logo "dimming" across the LH group of airlines to how they are treating the families, a true top class operation. Thoughts are with my friends at Lufthansa.

Me gusta · Responder · 6 años

16

Berame Hervin
 it's in the logo 🙏

Me gusta · Responder · 6 años

17

Fatima Alexandra Leal
 As usual LUFTHANSA is the best airline!

Me gusta · Responder · 6 años

18

Sabina McLachlan
 Respect to Lufthansa for their handling of this tragedy. Condolences to those affected.

Me gusta · Responder · 6 años

19

Roberto Luigi Tavazza
 A Great Airline never disappoint , it is the power of Lufthansa, being among the best, taking care of all pax ... even of the unlucky ones.

Me gusta · Responder · 6 años

20

Dannii Marie Dennis
 Take my hat off to the CEO who did that heart felt video for the victims relatives

Me gusta · Responder · 6 años

21

Enzo Di Pinto
 Very well done! Human touch is the only thing To do in these moments

Me gusta · Responder · 6 años

22

Thomas Bihler
 ONE SKY ONE FAMILY 🙏R.I.P.🙏

Me gusta · Responder · 6 años

23

Alessandra Rampinini
 Hats off to Lufthansa and sympathies to all involved. In these amazing times of discovery for Mankind, such tragedies take us tragically back down to earth and to our frailty.

Me gusta · Responder · 6 años

24



Dan Cubrich
 One question... Was the copilot a muslim?

Me gusta · Responder · 6 años



25

 Evelyn Wallace
God bless , my thoughts are with all the families , you are in my prayers . 🙏🙏🙏🙏🙏🙏🙏🙏🙏🙏
Me gusta · Responder · 6 años  5



26

 Johnny Piscione
I always knew LH is the best! My heart goes to crews and passengers on flight #4U9525 and to all their relatives and friends! ❤️ #Lufthansathebest!
Me gusta · Responder · 6 años  70



27

 Claudia Felderbauer-Schindler
Living in Florida as a German I must say how proud I am how LH the airline of my fatherland handles this tragedy. With respect and dignity, exactly what it needs in this situation. And what I expect from a German company and Germany
Me gusta · Responder · 6 años  50

28

 Hussain Al-Hourani
Our condolence deep sad 4 9525 to families and crew Lufthansa from hussein and taxi albarq intercontinental hotel amman Jordan
Me gusta · Responder · 6 años  7



29

 Siobhain Maher Séqueval
Hearts are broken around the world. with this terrible tragedy. RIP to all the victims.
Me gusta · Responder · 6 años  2



30

 Sara Rodrigues Lodewijk
Mein beileid, I appreciate fot the LH's assistance. nice gesture! Well done ...
Me gusta · Responder · 6 años  7


31

 Lee Villiers
The aviation industry is one of the safest ways to travel in the world. when this sort of thing happens it's obviously a terrible thing to all especially the family and friends! Let's hope LH doesn't suffer the same as MH because that would be a disaster to the aviation industry. Do the right thing by the family of the poor people who lost their lives and we have to move on and keep faith with the industry!
Me gusta · Responder · 6 años  3

32

 Katherine Pelsler
PRAYERS AND BLESSINGS TO ALL THE FAMILIES WHO HAVE LOST FAMILY MEMBERS. SO SORRY FORYOUUR LOSS. RIP
Me gusta · Responder · 6 años  2

33

 Orly Grace
Lufthansa is among the finest of airlines . This is an unfathomable tragedy .
Me gusta · Responder · 6 años  2

34

 Coraline Jones
You are the best Lufthansa! ❤️❤️❤️❤️ I will never change you! And I'm so sorry this happened! But you are handling this situation in the best way! 😊
Me gusta · Responder · 6 años  4

35

 Richard Gabriel
Respect Lufthansa! Rest in peace all passengers & crew.
Me gusta · Responder · 6 años  2


36

 Mirka Reynolds
Respect & dignity Bravo Mr Spohr and LH group!!! All my thoughts to the family of passenger and crew. Big tragedy and lost.
Me gusta · Responder · 6 años

37

 Martin Nilsson
Lufthansa shows Big respect and proffesionality. I have Always Been a little uncomfortable at taking off but actually never with Either Lufthansa or The Airlines Below in The company
R.I.P everyone at 9525 ❤️❤️❤️
Me gusta · Responder · 6 años · Editado

38

 Marina Stoyanova
Respect your approach. Lufthansa! That's why I will fly with you every time I can!
Me gusta · Responder · 6 años

39

 Jay Washington
Happy to say that Lufthansa is my favorite airline. The way the company is handling this is world class.
Me gusta · Responder · 6 años

L-H: Vídeo del CEO de Lufthansa (anglès)

1



Kathy Nagy
I watched the last press conference with Carsten Spohr and he was very rude and arrogant answering reporters, not really what you want to portray when one of your pilots just killed 149 innocent people..My heart breaks for the families but Lufthansa should be held 100% legally accountable, since they knew he had depression issues. A depressed pilot on depression medication is not who I want in charge of my life.

Me gusta · Responder · 6 años  4

2



Brenda Slack
nice speech Herr Spohr. After 41 years working for LH I know how much effort goes into safety, and this is a tragedy for the families and friends of the passengers and crew, and for the whole Lufthansa family.

Me gusta · Responder · 6 años  4

3



Dean Mångata
Very nice speech ! Thank you sir. We will be loyal at all time and we pray for the people who lost their lives.

Me gusta · Responder · 6 años  18

4



Gonzalo Alberto Lopez
All time i think LUFTHANSA is a great airline, luxury, safety, punctually always on time, the CEO show us his feelings about this accident, this attitude is only the mens who are really good leaders and have high moral values. The CEO is too shocked by the news. I know they will do all to find the cause of the accident. IM with you LUFTHANSA

Me gusta · Responder · 6 años · Editado  7

5




Effi Vandevoorde
Mr. Spohr, I only fly Lufthansa and I can imagine how torn you must feel about this tragedy. You still have my full loyalty and support. My full respect goes out to you for making this emotional statement during this difficult time for you and all your dedicated employees worldwide.

Me gusta · Responder · 6 años  5

6



Himalaya Ma
thank you sir 🙏 condolences  4

Me gusta · Responder · 6 años · Editado

7



Tasi Katalin
Sure it's a huge tragedy, but I think Lufthansa is still one of the safest airline. 🙏 And my respects to CEO who made a speech in these hard moments.

Me gusta · Responder · 6 años · Editado  251

8



Vernon Boardman
It makes me very happy to see the CEO of Lufthansa make a statement . I love Lufthansa as an airline and this will not change my mind about future flights .





Me gusta · Responder · 6 años  9

9

 Sophie Jackson
What a guy ! I have never seen other CEO's to make a speech like that..I still think Luftansa is the best...

Me gusta · Responder · 6 años  80

10

 Darren Beatty
Good leader and CEO  3



Me gusta · Responder · 6 años

11

 Dannii Marie Dennis
How many flight CEO's would make a heart felt video after one of their planes crashed. Can see how upset he is. Good on him for expressing himself


Me gusta · Responder · 6 años  229


12

 Agbokeye Abiola
Great speech  36

Me gusta · Responder · 6 años

13

 Eileen R Naughton Robles
More ceos need t be more like him.


Me gusta · Responder · 6 años  3


14

 Simone Pimentel
A deep and thoughtful attitude of this CEO. May Lufthansa and all its group get through all this and fly higher for many years to come. Our admiration for this great company.




Me gusta · Responder · 6 años  3

15


 Elias Julen
Respect for that speech! I am still convinced that the Lufthansa Group is one of the safest and best airline group in the world!


Me gusta · Responder · 6 años  3

16


 Tim Oneschkow
 It doesn't matter WHERE I go, the thing is, whenever I step onboard a Lufthansa plane. I feel like "Home". I guess it's things like reliability, professionalism and effectivity. Every LH plane is a flying piece of Germany to me. Here I feel safe, even if it's a rough flight. I know I'm surrounded by excellent staff & crew. I'll always be ready for take-off with the Lufthansa family. ❤️  #madeingermany #4u9525

17

 Michal Piekarczyk
anyway **Lufthansa** will stay my best airlines that I love to fly with.

Me gusta · Responder · 6 años  70

18

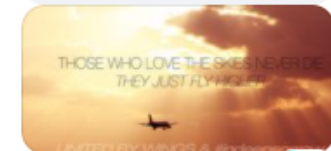
 Monica To
Tragedies unfortunately do not care about names! I can happen to any company! God rest them in peace! Lufthansa is still my favorite airline! So sorry for your loss!

Me gusta · Responder · 6 años  10

21

 Piotr Jezierski
Thank you for your words of compassion Sir. See you on board guys! I am flying with Lufthansa LHR-FRA-WAW this Saturday 😊

Me gusta · Responder · 6 años  1



Me gusta · Responder · 6 años  24

19



Christian Bungard
So tragic! Our thoughts and prayers are for all of those onboard and for their loved ones. I can't bare to imagine what they must have gone through.

As an LH Senator member myself I thank you for expressing the feelings of everyone at Lufthansa. Although I live in Spain, LH is my preferred choice for the over 80 flights on average I catch every year. The reason: your professionalism, reliability and commitment to your customers satisfaction and wellbeing onboard.

Nobody is free of risk. This is the crude reality. But I have always felt safe with you. Even during these tragic moments, I know that when I walk into your aircraft tomorrow at Toronto to fly back home to my family, I will be in the best hands. Keep up your good work!

My deepest condolences to all the families.

Me gusta · Responder · 6 años 20

20



Mirëdon Fusha
Deutschland & Deutsch people, it's because of people like Herr Carsten Spohr and countless others, that I feel Deutsch without actually being one! Those who really know you, know that you're caring, compassionate, helpful and thoughtful - humane in one word. And, to suffer the loss such as yesterday's one, is heartbreaking and very personal. May God bless you all, and long live Deutschland with its amazing Deutsch people. People we've lost, would've died one day anyway, like all of us, and the way they went to the eternal world, they became immortal even here where we are. We will remember them forever and beyond.

Me gusta · Responder · 6 años 83

22



Eric Blum
Perhaps Lufthansa should reconsider the confidence they place in Mr. Carsten Spohr. Perhaps Mr. Spohr could have shown a bit more humility from the beginning instead of defending what seems to be an indefensible position. Perhaps he could have come out first saying something terrible has happened and we'll do our utmost to get to the bottom of it rather than claiming his pilot was 100% ready to fly. Perhaps he could have been more concerned about safety and quality long ago and instituted a 2 person crew policy in a proactive manner rather than instead focusing solely on cost cutting measures and new profit channels such as not only charging exorbitant fares but further charging his customers additional high fees to reserve seats on the planes they had already purchased tickets for unless they wait 23 hours prior to departure to attempt to reserve seats then. Perhaps this company needs to put itself under the microscope and reconsider its complete operation if it would like offer its customers a real sense of security its reputation was based on rather than the false sense of security it seems to offer now.

Me gusta · Responder · 6 años

26



Piero Luigi Gatta
I am close to the familys of the victims for this tragic accident that has shocked everyone deeply. This things should never happen...i am heartbroken. But in this hard moment for the Lufthansa group, i say with determination that i'm close to you with all my strenght and support. My personal relationship with Lufthnsa starts in 2008 from when i fly with them, i trust them in every single aspect including the safety. You are extremly a big and a great airline, and my future flights to my city Toronto will be always with you, but even to other international destination. I'm close to the Lufthansa Ceo and all his team at the headquarters in Germany, with all my support and for the heartbraking words of are Ceo in this video for the tragic event. I feel my self part of the Lufthansa, so stand up and continue to be big in the future you have all the support from your passengers that trust believe and love you. God bless you all

Me gusta · Responder · 6 años 2

23



Markus Kendall-Young
A very heart felt and respectful message. Well done Lufthansa. My sympathy goes to the families of those who lost their lives in this tragic accident.

Me gusta · Responder · 6 años  1

24



Susy Ortuno
Carsten Spohr. I want to thank you. I see in your eyes how affected you are from this accident as we all are a lot of people all around the world. Lufthansa has had the highest safety record for over 50 years. I know Mr. Spohr you are doing everything you can to make flying safer and taking care for the victims families. Lufthansa is one of the best airlines I've flown with and will continue doing on future trips.

Me gusta · Responder · 6 años  1

25



Peter Hoslin
Good on you Mr Spohr, a genuinely caring message.

Me gusta · Responder · 6 años  1

27




Ralph Noyes
I cannot fathom why Lufthansa would let a MENTAL PATIENT fly one of their airplanes. There is NO excuse. Just STOP TALKING !!!! You have nothing to say, and you have NO innocent explanation.

Me gusta · Responder · 6 años  1

28



Ricardo Lillo
A speech from the heart. Authentic CEO, we need them around the world. As a Lufthansa HON member, I fly your airplanes every week and I feel safe. It's known that safety is in your DNA. RIP for all on board flight 4U925 and deepest condolences for their families and friends 🙏🥲

Me gusta · Responder · 6 años  1

29



Raph Mo
even before watching the video, I could see how sorry you are on your face, great CEO,

Me gusta · Responder · 6 años  1

30



Roxy Mize
Takes a big person to step out in front of something instead of hiding behind floors of staff. Mark of a true leader.

Me gusta · Responder · 6 años

31



Guido Caracciolo
What happened is a real sad tragedy, but it can not damage Lufthansa imagine. I fly often. I am a Lufthansa senator, and I am sure that Lufthansa excellent service can not be forgive. It will be even better now!
I flew LH yesterday, I fly LH now, and I will fly LH tomorrow.

Me gusta · Responder · 6 años

L-I: Vídeo del CEO de Lufthansa (alemany)

1



Joe Wie

I will still be with you Lufthansa I will never put you aside no matter what happens you been flying my family around the globe since 1980 .

Me gusta · Responder · 6 años



2



Anne Schuelke

I have faith in Lufthansa will keep flying with them....they are the best Airlines in the World...!!!!

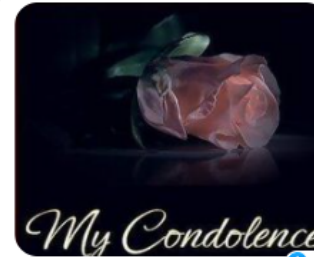
Me gusta · Responder · 6 años



3



Mohammed Salim



Me gusta · Responder · 6 años



4



Marina Loteryman

My heart and prayers go to all crew,passengers and families. I fly for another airline but never in my life would I ever doubt LUFTHANSA'S safety and security. They are part of the safest airlines in the world. Respect for those who are no longer with their families and friends.

My the truth emerge without all the media's speculation. May they rest in peace

Me gusta · Responder · 6 años

5



Alexander Surgeon

It is a sad time for aviation. Two Airbus 3 series crash in unexplained circumstances. With it being the work horse of worldwide aviation it must be investigated that the two incidents are not connected. My thoughts, prayers go out to all who have lost love ones in these tragic incidents. To the family's and staff of Lufthansa and their associates keep strong! Kindest regards. Alexander Surgeon

Me gusta · Responder · 6 años



6



Matteo Fabbrini

If in 2015 this flight could crash without a May Day and Malaysians flight still is missing probably then all your efforts on security are not enough, still

Me gusta · Responder · 6 años



7



Kathy Snow

I would like to thank Lufthansa for their compassionate and responsible reactions and for their immediate care for the victims' families.

Me gusta · Responder · 6 años

8



Pasqualino Imbemba

Good job managing the crisis. Now let's think how to further improve things: Maybe the rule of always two crew members in the cockpit?

Me gusta · Responder · 6 años

L-J: Avis de la propera roda de premsa

1

Laszlo Feher
Human factor will always be there. One idiot can ruin it all! I cannot imagine how his parents must feel now and all the other pilots in the world. So sorry for them. Not to mention the innocent victims. Stupid, stupid man.

Me gusta · Responder · 6 años

11

2

Rosie Prudhoe
I just want to say that I think the CEO of Lufthansa has behaved SO well...He was genuinely shaken, and is now in the spotlight on a daily basis. Today he seemed more agitated and I would love to tell him that I am praying for him too...it must be a truly dreadful situation for him to be in. No-one has yet proved that he is in any way responsible.

Me gusta · Responder · 6 años

90

3

Norberto Moreau
CHANGES NOW!
We all, and also the board of Lufthansa, have to care that the Airbus project manager in charge of the security door construction cares immediately about this security hole of that missing "what is when" - loop which caused this accident.

Me gusta · Responder · 6 años

2

4

Alessandra Cuccato
I was reluctant to react but I had to. I know Lufthansa very well and neglecting possibilities of casualties or accidents is very unlike them. What happened is a tragedy. But can a company or even a Dr really vouch for the mental state of anyone for 100%? This said, my sincere condolences to all family members of the victims. Including a hug from the Lufthansa bear...some comfort in this act that leaves us all wondering and devastated...



Me gusta · Responder · 6 años

5

Claudio Marin Rodrigues
This is very sad. Protocols must be changed. One pilot never must be alone in the cockpit. Human being is a universe of options. We never must forgotten about that.

Me gusta · Responder · 6 años

2

Trey Carr
May God rest their souls.



Me gusta · Responder · 6 años

11

7

Chantal van Lieshout
Thank you, Rosie, for your comment. Me too, am moved by his concerned and emotional speech. I have seen a real, authentic man. And the fact that he takes responsibility and does not leave it to Germanwings (to protect Lufthansa's name). How often do we see such responsibility these days... I put trust in Lufthansa for this

Me gusta · Responder · 6 años

4

8

Christian Bungard
This is very comforting and shocking. My sorrow is also changing to anger. If this can happen, something very serious is wrong within your protocols. I am an LH Senator member, last year I flew over 600 hundred hours with you, but this is beyond reality. 149 innocent people have died!! You must act fast to not only find out what made this person voluntarily murder 149 people but also assure this can never happen again.

Me gusta · Responder · 6 años

12

9

Akira Andhoga
Its irresponsible for the French authorities to disclosed any details awhile investigation is underway however valid it may look like at this stage that's not professional

Me gusta · Responder · 6 años

15

10

Raffaele Attanasio
Why in the PresseKonferenze Lufthansa of few minutes ago on Das este, nobody asked : How is it possible that the captain is out of the cockpit e did not realize soon that the pilot had reverted to a landing manoeuvre from 30000 ft.Why did the passenger not realize that the plan was descending ?Why in 8 minutes did anybody not phone to a parent or friend that something strange was happening in the sky ?In 8 minutes one pilot+ 4 stewards hostess+ 140 passengers did not find the opportunity to say something to their dears..IT IS REALLY STRANGE

Me gusta · Responder · 6 años · Editado

2

11

Xavier Otero
I did not want to comment but I cannot hold it. I was taking that flight but I changed plans last day. I live in Barcelona but my company is based near Düsseldorf and I have an apartment in Hafen. I fly very regulary Germanwings or Lufthansa. I think that Germanwings/Lufthansa is the best carrier in Europe. Last year I took over 70 flights with them and I am delighted with all. I am very sad and stressed but I think that they do not deserve some comments on FB. All Catalans and Germans are shocked, but I am proud to be Catalan and German-soul and I will be flying again back soon with them as I used to do for many years. We cannot blame on nationalities. This is a catastrophe and a heart broken moment for all of us. From my experience with Germanwings, I think that this is a great carrier and all their crew members always are very open, happy and devoted to service their customers.

Me gusta · Responder · 6 años

39

12

Stella Karpati
Poor people :(((they didn't want to die. Why couldn't he die alone if that was his wish? Poor parents of him. So sad

Me gusta · Responder · 6 años

8

13

Martin Glaeser
 Me as a frequent flyer I am requesting a psychological sanity check certificate not older than 24 hours from each pilot before I enter 4U or LH flight again.... Does it sound insane to you?

Me as a passenger I have to strip down to my socks and underwear before I even reach the gate!

Remember my words:
 The new lethal risk in aviation is from today on inside the cockpit

Me gusta · Responder · 6 años 64

14

Özgür Tarakçı
 I can not imagine what those passengers and crew went through last 10 min. I have a question to Lufthansa, why don't you have same regulations what we have here in the USA about not letting any pilot alone in the cockpit? I am sure you guys will apply after this tragedy, but why waited until 149 innocent people lost their lives? I am a frequent flyer and loyal customer for Lufthansa years but this tragedy in my humble opinion, could have been prevented with simple security rule if been applied to cockpit. RIP who lost their lives and deep condolences to family members....

Me gusta · Responder · 6 años 50

15

Sandra Jensen
 This is horrific...of course we should not jump to conclusions. BUT why does Lufthansa or Germanwings allow for only 1 pilot to remain in the cockpit? You can never trust another human being 100%..in the end, no matter what happened in that cockpit, fact is he should not have been left alone in there. RIP flight 9525...

Me gusta · Responder · 6 años 131

16

Monica To
 May God rest them in peace! What a tragedy! I've been flying Lufthansa for more than 10 years and they are my fav airline! I will continue to fly with them because I have never had any issues. A tragedy like this sadly can happen to any airline (mechanical or human error).

Me gusta · Responder · 6 años 3

17

Deni Alex
 Unfortunately, there is no such thing as 100% safety, 100% screening. We live with, and manage, our risks every day. The risks of this kind of occurrence is truly infinitesimally small, yet it appears to have happened - more than once - and the survivors are in need of consoling and our respect.

Let's do that by not getting too lurid in our descriptions, too wild with our theorizing, and refraining from posting what might be upsetting to survivors (relatives, friends, etc. of the dead passengers). Having worked with survivors of the deaths and suicides of others, let's show some awareness and compassion for these many affected apparently by the incredibly deadly act of First Officer Andreas Lubitz, 28.

Me gusta · Responder · 6 años 8

18

Ezra Tumuhirwe Pastor
 Pilot locked out of cockpit? Sorry for what happened. May be the cockpit doors should have electronic cards that can allow the pilots to open from either side of the door.

Me gusta · Responder · 6 años 3

19

Lena Tharp
 Kudos to Carsten Spohr for his professionalism and being steadfast under those most difficult circumstances.

Me gusta · Responder · 6 años 2

20

Ihsan Sameeh Nasrawi
 There should be video recording in the cockpit as well as the rest of the plain apart from the black box and connected to the control unit on the ground

Me gusta · Responder · 6 años 4

21

James Mckeown
 The co-pilot is nothing more that a selfish, dreadful human being. There were children on that flight, children who had their whole lives ahead of them.

Me gusta · Responder · 6 años 6

22

Paul Prett
 Lufthansa remains the fist airline I would choose to fly...great crews and superior service...this is a horrific tragedy...your CEO has been admirable...condolences to all families and friends...RIP to all who were lost....

Me gusta · Responder · 6 años 5

23

Danzel Samuel
 If the pilot wants to kill himself there are many ways to do so. Why did he take along 149 innocent souls along with him?!

Me gusta · Responder · 6 años 11

24

Adalberto Emir Pautt Lozano
 What you should do, is to stop the pilots from leaving the cockpit. I have been in dozen of flights, in which I have seen pilots drinking coffee, talking with the flight attendant, and just leaving the cockpit because they need to pee in a two hours flight, and a lot of stuffs that the crew does not even care. They are supposed to be trusted and we put our lives in the pilots hands, to what end? Lately pilots are more focus on strikes and demanding money but not in making their jobs and giving people the necessary safety. Lost of things I have seen with my own eyes in flights, in which I would say, "That's not correct". Lufthansa should take some actions and care more for the passengers. This company must be more strict with the staffs. A bus driver drives for about 3 and 4 hours without stoping the bus and there is no need for him to stop and drink a coffee, pee, or talk with the crew. But of course if a passenger said something they would take it as bad and offensive. From now, every time I flight using this airliner, anything I see wrong, I am gonna say it, and complaint.

Me gusta · Responder · 6 años · Editado 3

25

Anton Coleman
 Germany is my favorite country to travel to so I've flown countless flights on Lufthansa as well as flights from the national airline of neighboring countries that had Lufthansa pilots as co-pilots. I've had nothing but positive experiences and the crews were always respectful and professional. My sincere condolences go out to every all effected by this tragedy.

Me gusta · Responder · 6 años 5

26

Riccardo de la Pau
 Lufthansa, as always, has behaved impeccably. This could not have been foreseen, but I'm sure they will be the first European airline to implement the rule about minimum two people in the cockpit at all times. My admiration to the CEO and my condolences to the families and friends of the victims


Me gusta · Responder · 6 años 4


27

Toni Bartolome Villar
 I m a frequent traveller of Lufthansa, for me is the best airline in the world, and i will not change my opinion due a crazy guy. My pray for th families and friends


Me gusta · Responder · 6 años 2


28

 **JoAnn Griffin Schlicker**
I read somewhere that the pilot was locked out of the cockpit. I wish people would not take others with them when they kill themselves. This is mass murder. Wonder if he has ties to terrorism.


Me gusta · Responder · 6 años  2


29

 **Massimiliano Molinarolo**
You guys should check better the profile of your pilots, please. I can not travel by plane anymore with the fear of insanity of a pilot. You need to check the health and the psychological and mental integrity of your pilots.


Me gusta · Responder · 6 años  4


30

 **Maria Emelyanova**
Still in doubts about it... How can we prove real intentions or actions of the co-pilot? It's just another guess ...


Me gusta · Responder · 6 años  7


31

 **Damon Amoui**
If the details prove to be true, I hope Lufthansa intends to implement the 2-man minimum rule in the cockpit as has been required by the FAA for years in the US.


Me gusta · Responder · 6 años  23


32

 **Nader Boulos**
We all must know that it's too early to make any conclusion for what happened there, the best thing to do now is to pray for the victims and their families.


Me gusta · Responder · 6 años  34


33

 **Johannes Trbola**
This is really worst case - the authorities installed a procedure to secure the passengers live after 9/11. And this procedures had made the 4U9525 crash possible..


Me gusta · Responder · 6 años  5


34

 **Ely Bilek-Psathas**
Germans would never admit technical problem or sequence of unfortunate events.
I think it is too early to blame the copilot. May be the door lock was not working, may be the copilot had a medical issue and fell on the lock button....may be the oxygen in the pilot cabin was low. Etc etc
I find it suspicious that the investigation is so quick to blame the copilot, without waiting for more proof or at least wait if they find anything else in the crash site.
Whatever was going on during those 8 minutes, we will never know.
I just know, that I would fly Lufthansa and Germanwings any time, like I do for 40 years.


Me gusta · Responder · 6 años  5


35

 **Marianthi Grigoriadou**
Unbelievable.....


Me gusta · Responder · 6 años  4


36

 **Eva Nowakowski**
Prayers to everyone involved


Me gusta · Responder · 6 años  7


37

 **Romanito Narvaez**
As a believer my condolences to the family of loss! And my prayers goes for you all!! I love the way Germany is handling this crisis and clearness of the details so ! I'm an American that loves Gernay even in their history !! My heart for you ;;


Me gusta · Responder · 6 años · Editado  3


38

 **Hara Papadomichelaki**
I have traveled many times with your company. But, I didn't know, that I was playing russian roulette every time I was entering in the plane.
You have admitted that your pilots don't get regular psych testing.
Why? Because the cost is too much maybe, or.? Here you have to do with the safety of hundrends..
Also despite the fact this psycho murderer Lupitz had a history of depression, you allowed him to continue his training in your school.
For what? Just to raise the murderer of 149 people?
Don't you know that whoever has depression must never be involved with professions that have to do with people's lives?
How the psychiatrist that test him was thinking? He must not continue to be a doctor, since he allowed this paranoic to be a pilot.
In the recent past, were several cases where one pilot locked the other out of the cockpit, and after crashed the plane.
Didn't you think that maybe the same could happen to your company?
You didn't even want to be in the trouble to think of a safety rule, in order to avoid that happening.
With all your previous behaviour, you were risking the life of hundrends of people every day.
Look now at the result.
149 persons are dead, between them 18 children that will never grow up.
And, their families are ruined because of that.
I don't include the family of the murderer, if they knew he had depression, should have never let him be a pilot. They are also responsible of what happened.
I must make something clear, for sure you have many good pilots, and staff.
I have experienced that.
But you irresponsibility to let this murder-pilot work to your company, reach the limit of crime.
Justice must not let it like that.
And I didn't hear you to apologize even typical to victim's families..

Me gusta · Responder · 6 años  3

39

 **Kristen Pietrofoglio**
I have flown Lufthansa 20+ times. They've always been my favorite airline. This tragedy could have happened to any airline. I am thankful for the honesty of the leadership as we all feel such tremendous sorrow for the victims.

Me gusta · Responder · 6 años · Editado  1

40



Pierpaolo Burattin

Lufthansa how could grant permission to fly to an individual with psychiatric problems found ? The case of depression experienced a few years ago? Knowing that Lufthansa grants license to fly a plane in people who have had these problems makes me strongly doubt the safety of your aircraft . This is unacceptable , the work of the pilot admits only excellence . If this guy had psychological problems , I could not say what work he could do , but I can certainly say that this guy I would never have given the responsibility to fly a plane with 150 people on board .

Me gusta · Responder · 6 años



41



Katie Bean

Lufthansa (Germanwings) is fully responsible for hiring its pilots and its pilots physical and mental capabilities to perform the job. Lufthansa hired a mass murderer... Yes, we can pray for the victims' families, and much of the world is doing so, but Lufthansa allowed this to happen by not performing regular psychological testing on its pilots, by not having 2 people in the cockpit at all times, by having old technology and outdated procedures... I will never fly Lufthansa again, just like I will never fly Malaysian. Plane problems is one thing, hiring incompetent and mentally ill pilots is another. If something goes wrong, I want the pilot to save my life or at least try to do so, not to intentionally kill me. I hope Germanwings and its parent get sued for negligence, at minimum. There is not enough money in the world that would compensate the loss of loved ones...but Lufthansa going bankrupt would be a start...

Me gusta · Responder · 6 años



42



Hugh Smith

I think most of the world was shaken by the comments made by the French authorities yesterday. I was shocked to read them too.

I've flown with Lufthansa more than any other airline. it's an experience I've enjoyed every time. I've been really impressed how Lufthansa in times of great adversity has handled this with great dignity and professionalism throughout. It's a horrible thing to have happened to your company, employees and passengers on that flight. You can keep your head held high throughout this. Thoughts go to all concerned. Employees, families and the Lufthansa group also. All the way from Aberdeen in Scotland

Me gusta · Responder · 6 años · Editado

43



Abrante Lilia

I think it is too early for anyone to jump to conclusions as to what exactly happened. Its is very easy for us being on the outside to judge and blame the pilot right away. And I don't think that's fair since he is dead and cannot defend or explain himself. We should first get all the facts before we solely blame a specific person. Also throughout history in aviation accidents all aspects and possibilities have to be looked at to determine what was the exact cause of the accident sometimes Its more than one factor. Everyone also seems to always blame it right away to pilot error but there is a bigger picture people there is more to it than what a lot of people think. All I know is that no matter what the conclusions will be, this can happen to any airline they all run this risk in some way or another. I am so proud to work and be part of this amazing company Lufthansa and I am very proud of how our CEO and the company have handled this delicate situation. No matter what Lufthansa will learn and act as they need to and they will proof that they are what they say. A true leader in the industry and one of the safest airlines in the world.

Me gusta · Responder · 6 años · Editado

L-K Revista dels empleats #indeepsorrow

1



Ulf Hofemeier

Please also push for legislation requiring medical providers to submit examination results to the employer if the individual diagnosed works in a profession putting them in charge of other people's lives.

Me gusta · Responder · 6 años · Editado



2



Christoph Schmitt

102 flight legs last year and I trust you guys. All the best.

Me gusta · Responder · 6 años



3



Graham Appleton

So sad situation, as parents you should get children to stretch their horizons with school trips etc and assume they would return safely. The guy must have had serious problem to have taken such action so soon after watching those young people boarding ,that's where I have a real problem. I have flown Germanwings and lessons will be learnt ,so they will become even safer although that is no help to those who have lost their dear ones.

Me gusta · Responder · 6 años



4



Λευτέρης Λευτέρης

With the Black and White Magazine The lost Peoples Will Never come back in life!

Me gusta · Responder · 6 años



5



Livia Ruiz

I can feel Lufthansa's pain...

Me gusta · Responder · 6 años · Editado



6



Jackie Donnelly

We are mourning with you. Keep flying, Lufthansa!

Me gusta · Responder · 6 años



7



Coraline Jones

My favorite Airline Lufthansa! *-* You guys are the best! Keep continue showing that respect! I have flyed with you before and I will do it for the rest of my life! 🙏

Me gusta · Responder · 6 años



8



Judy Festini-Rapisardi


patient confidentiality or not , the doctor should have gone to Lufthansa , too many lives were at risk.

Me gusta · Responder · 6 años




9

 **Barbara Gorini**
I am waiting for the second black box...where is it?????

Me gusta · Responder · 6 años  10

10

 **Antonio Natale**
In the past German people have offended Italians for the disaster of the "Costa Concordia", you went much worse. Next time avoid some nasty comments because we are all subject to disasters. Italian, French, German, Spanish, American etc etc

Me gusta · Responder · 6 años  5


11


 **Vernon Boardman**
I want to fly them to Vienna Austria in the Spring




Me gusta · Responder · 6 años  11


12

 **Marjorie Jameson**
Condolences to the families and friends of those lost, you are in our thoughts and prayers.


Me gusta · Responder · 6 años  3


13

 **Susy Ortuno**
My sincere wishes and condolences to the victims of the plane crash and their families.


Me gusta · Responder · 6 años  2


14

 **Sean Kelly**
Give ur pilots a psychic eval once a career..bad policy


Me gusta · Responder · 6 años  5


15

 **Argimiro Robles**
why on the cockpit only are the pilot and the copilot? why don't put a third man? iberia from spain have 3 persons less (not in all companies but should take example), too in spain when a person what drives an airplane have a big depression and is examined by the medical,the own medical send the information to the airplane company for give this important information for a possible warning, is his obligation and is obligate in our law. We see a lot of occultism about this, the german airline and the german government talk us few things about the success without a full transparency, the germans and their efficiency, Where is? in anyplace, 51 spanish persons are died and people of another's countries (germans too). If this case happen in a company of spain and the people bite him, in spain sure what the people demand him and requiring more explications, germany on other things talks bad of spain but in things like this must learn more of our country.

Me gusta · Responder · 6 años · Editado  3

16

 **Caren Schumann**
I do think that - whatever the reason was - with todays technology there might be better solutions to avoid such a disaser from the ground. Just a thought. My heart goes out to the victims and their families.


Me gusta · Responder · 6 años  2


17

 **Fabienne Chaber**
My husband had more than 600 flights in the last 4 years.Planes and luggages always on time.He was always feeling safe and happy about the service.don't worry,we stay your faithful customer for ever and still trust the company and all the employees.Long Life and Happy 60years birthday to LUFTHANSA !!!

Me gusta · Responder · 6 años  13

18

 **Ailing Zubizarreta**
My favorite airline. Wonderful CEO.


Me gusta · Responder · 6 años  5

19

 **Thomas Bihler**
The best airline and the best employees 🇩🇪👍✈️

Me gusta · Responder · 6 años  162

20



 Patrick Panka
This airline is done.  2
Me gusta · Responder · 6 años

21



 Rosalind Signorino
God Bless All families & Friends 🙏
 

Me gusta · Responder · 6 años  3



22

 Alok Appadurai
My heart goes out to the victims and this co-pilot was a terrorist. He committed an act of terror that killed innocent civilians and if he had brown skin and a Muslim name, that is where the focus would be. I commend the airline but condemn the media who repeatedly will avoid calling a white person who commits mass unannounced murder by crashing a plane a terrorist. There is an odd resistance to admitting this was an act of terror. Instead people say things like "he was disturbed."
Me gusta · Responder · 6 años  3



23

 Cecilia Boehm
My favorite Airline Lufthansa, go on!!!!
Me gusta · Responder · 6 años  39



24

 Samuel Barton
As Mr. Spohr said, it was an isolated incident. I think LH is handling this tragedy quite well, focusing on serving the victims' families rather than placing undue blame on a clearly troubled man. I am incredibly sorry for the victims and their relatives, and I am incredibly proud to be a patron of LH and a M&M SEN. Sorry about the tragedy, and keep up the good work Lufthansa.
Me gusta · Responder · 6 años  34



25

 Oscar Fabricio
out of words...
Full of feelings...  4
Me gusta · Responder · 6 años



26

 Iqra Zaman
👍👍 simply the best airline  8
Me gusta · Responder · 6 años

27

 Telly Raptis
how is it not protocol that doctors company or otherwise inform the employer of the patient of an employees condition(especially depression which many have suicidal tendencies) if that employee is responsible for the transportation of people road rail sea or air, from what I have seen and heard so far there does not seem to be any communication between the doctor and the airline,where is the duty of care ?.....
Me gusta · Responder · 6 años  4

28

 Wilfredo Haban
In this incident no one should to blame, and nobody wants this to be happened! go go go Lufthansa!!!
Me gusta · Responder · 6 años  6



29

 Panagiotis Dimitriadis
Lufthansa do it the best for their staff and passengers
Me gusta · Responder · 6 años  6

30

 Betty Prout
May God bring comfort to those families. 🙏🙏🙏
Me gusta · Responder · 6 años  3

31

 Ann Wood
name the hero captain who tried in vain to get back into his cockpit to save everyone he needs recognition
Me gusta · Responder · 6 años  5

32



Soso Zwina
The fault belongs to Lufthansa !
How could you hire and keep a
psycho as a pilot ?????? What about
our lives ?! IT IS DEFINITELY
LUFTHANSA'S RESPONSIBILITY

Me gusta · Responder · 6 años 3

33



Deborah Shaw
You should have adopted the policy
of 2 people in cockpit at all times...
A little too late to make it policy
now as the damage has been done.

Me gusta · Responder · 6 años 2

34



Svetlana Shynkaruk
in mourning with Lufthansa ...



Me gusta · Responder · 6 años 4

35



Joanne Feyerer
Ok if a doctor can alert the issuer of
a driver's license that you are not fit
to drive why can't they do the same
for pilots that should not be flying?
This should not be left to periodic
testing or hoping someone else
notices something is wrong. This is
terrible I can't imagine what
everyone is going through. Such a
senseless and selfish act.

Me gusta · Responder · 6 años 3

36



Marco Lo Cascio
Lufthansa one of the best airliners.

Me gusta · Responder · 6 años 4

37



Hermann Kaleve
good going, that's the spirit 2

Me gusta · Responder · 6 años

38



Neo Anderson
airline still at fault. 3

Me gusta · Responder · 6 años

39



Jacques Delessert
I feel so sorry for Lufthansa because
you are a GOOD company and I
flew many times on LH. We all leave
in a terrible tragedy !!!!

Me gusta · Responder · 6 años 28

40



Umberto Germini
Bullshit.....!! I would not accept your
condolencens if one of my relatives
had died in the crash...!! You must
pay for your responsibilities and
possibly go bankruptcy....shame on
you..!!

Me gusta · Responder · 6 años 3

41



Karol Mamot
Whatever happen, I know you do
your best, and have full confidenc
in your service

Me gusta · Responder · 6 años

42



Rami Paavilainen
For what it's worth, I have always
felt safe with Lufthansa and I
continue to use Lufthansa. Stay
strong!

Me gusta · Responder · 6 años

43



Doreen Carmen Mason
This is horribly tragic, but an
isolated incident. I feel horrible for
everyone involved. It is
heartbreaking, and I have shed
many tears over it. Your company
has handled this matter to date with
the utmost professionalism and
transparency. I flew with your airline
from Munich to Montreal, Canada
last August. My husband flew with
your airline on his way to Munich
and back again. Your service was
impeccable, your crew were great.
We would do it again. We send the
loved ones of the victims, your
airline, and all employees with
Lufthansa and Germanwings our
sincerest sympathy. May the victims
RIP.

Me gusta · Responder · 6 años

44



Carla Davidson
Thank you. Lufthansa for caring for
the families and friends of the
victims.

Me gusta · Responder · 6 años

45



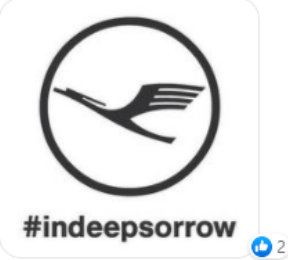
Dannii Marie Dennis
Well I have upmost respect for the
CEO making the touching video and
keeping rest of the families in the
loop. Always time for changes never
too late.

Me gusta · Responder · 6 años 1

46



Amy Jishi
Great airline, high standard and great group of employees at DTW! Keeping the Lufthansa German Airlines and Lufthansa family and all those affected by this senseless tragedy in our thoughts and prayers during this difficult time.



Me gusta · Responder · 6 años

47



Terry Muzha
I love Lufthansa and I have the best memory flying Lufthansa. If there is a room for a suggestion, I think that the CEO and his Management could find a better way to be sure that the health check-up, the believe and the devotion of any staff of the company, especially of the pilots and crows are in the proper level. Probably, any private health contact with any doctor outside the company, of the pilots and crows should be part of this control. Two person in cabin is not enough solution...

Me gusta · Responder · 6 años

48



Nwntas Dayanis
The worst airline after that accident!!! Lufthansa is the ONLY RESPONSIBLE for all these poor people !!! Never again fly with this company !!!!!

Me gusta · Responder · 6 años · Editado 1

49



Stefano Santini
what is this a marketing fact ? ask to parents how is important black published..? sorry I wish Lufthansa say the true about knowing the mental copilot problem from 2009 ...i think this is more important ...understand how is possible heppened a fact like this..

Me gusta · Responder · 6 años 1

50




Michael Lonergan
I have never flown with Lufthansa, but I am somewhat of a 'fan' of Aircraft and Airlines. There is no doubt that Lufthansa is one of the best in the world - modern fleet, and a well known brand name world wide. This could have happened to any airline. No one could have predicted that a pilot would have done this deliberately! I doubt there is anything more Lufthansa could have done in light of existing disclosure laws in regards to medical issues. Granted, there is a division between management and workers, including pilots, and that is something that needs to be addressed. But, this co pilot obviously his his illness well! I am sure that any commanding pilot would have reported any

anomalous behaviour from this young man. Yet, nothing. Aircraft are literally in the air 24/7/365 with next to no incidents of pilots becoming unhinged. Granted, it has happened, but it is such rarity as to register as a blip on the 'radar' so to speak. This does not take away from the tragedy of the loss of life. I do believe Lufthansa, as a company has responded as best they can. Hopefully, the thing that will come from this tragedy is better medical/psychological testing of pilots. But again, how will that be implemented. My heart goes out to the families of the 149 victims of this tragedy, and also to the family of the co pilot who was responsible for this tragedy. I cannot imagine the horror they are dealing with.

Me gusta · Responder · 6 años


L-L: Nova norma de seguretat

1

 Rachel Bedics
Good call guys. I in no way blame the actual airline. I've flown with them and had nothing but great experiences. There was no indication with this guy and no one can ever predict someone can go "off the deep end." I just pray the friends and family can somehow get passed this tragedy


Me gusta · Responder · 6 años · Editado 22

2

 Zi Zhenya
The best lesson in life comes from learning mistakes!

Me gusta · Responder · 6 años 13

3

 Annette Edgar
before "fly by wire" we had three people in the cockpit - a flight engineer, but sadly progress took this away and also for profit!


Me gusta · Responder · 6 años 11

4

 Wim van Drumpt
It is very, very difficult to protect you against a mad man/person.


Me gusta · Responder · 6 años 9

5

 Bobby Zanino
I think is very difficult to know the pscological status of the pilots, even through different kind of tests!!!!. You never know what is going through the mind of anyone!!!!. The psychological tests may be perfect but you never know what it's really going on in the mind !!!


Me gusta · Responder · 6 años 60

6

 Nicola Trovato
You should remove the "total lock" option in all cockpits and have the access code shared between pilots and changed at every flight. This would allow the pilot and co-pilot to enter the cockpit always.


Me gusta · Responder · 6 años 15

7

 Rainer Holbe
If this saves only one life then it is worth doing. However, I continue trusting Lufthansa pilots despite what happened

Me gusta · Responder · 6 años 219

8

 Carlos Iglesia
It was bound to happen:
3 MILLION commercial flights per day in the world, or more = 3 Million Pilots. Per day. Year after year. ONE slipped by. In about 15 years.
Can't really say there's a HUGE problem with the airlines, can we?
But of course, this is how the MEDIA makes a living: Hiperbole, Alarmist crap.


Me gusta · Responder · 6 años 20

9

 Richard Maughan
Well done, it was arrogant of Lufthansa to claim they didn't need to adopt this structure yesterday, they have come to their senses.


Me gusta · Responder · 6 años 6

10

 Vito Vitale
I stated a comment when this first occurred that someone has to pay for this, justice has to be served for the 149 innocent lives lost. A severely mentally ill patient is left alone flying, how he was even working is beyond comprehension. His ill ness was listed in his license, they were well aware of his illness they just didn't think it was a danger. His own doctor found him unfit to fly on that day , it gives me knots in my stomach thinking about those poor victims and families. Justice must be served. I said it when it first happen and say it again. 149 lives later Lufthansa implements two person rule, horrendous. As a fan of the airline and a frequent traveler I will never fly another Lufthansa flight as long as I live. God bless those innocent souls and they're families, they were taken by an evil man that should of never been employed to begin with, he should of been in a psych ward.


Me gusta · Responder · 6 años 35

11

 Robert Wallace
Praying for those who work for Lufthansa. It's a great airline and I'd fly today!


Me gusta · Responder · 6 años 15

12

 Laura Gutierrez
too late

Me gusta · Responder · 6 años 2

13

 Alex Lavops
A pilot should be able to access the cockpit in any situation no matter what. Fair enough have all the necessary security measures installed today, but in this situation, another form of entering should have been made available for the captain on this flight. The fact that passengers could be heard screaming on the CVR just makes me freeze, they knew they were going to die, this could have been preventable. RIP.


Me gusta · Responder · 6 años 2

14

 César A Jiménez
Too late Lufthansa ... A big mistake and 150 lost their lives.


Me gusta · Responder · 6 años 5

15

 Matthias A. Will
Only the passenger airlines? How do you plan to solve this challenge on cargo a/c?

Me gusta · Responder · 6 años 4

16

 Johan Månsson
Its important that there is more than one person in the cockpit at all times to prevent this from happening again. And it would aldo help if the replacer (another crew member) has basic knowledge in how to operate the aircraft safely so he or she can at least contact airtraffic control and pull up from a dive.

Me gusta · Responder · 6 años 3

17



Umberto Gemini
Why not... "rule of three" ...? With all the money you get from passengers this should not be a great problem.....!!!!
Me gusta · Responder · 6 años · 29

18



Rhett Hirko
It's appalling that it took this tragedy for them to adopt a rule that had already been adopted in the USA for years. I'm stunned to understand why they would not have adopted it in the first place; there cannot be any good reason. Lufthansa has a lot to explain for this - simply having 40+ years of safety does not absolve the responsibility. And if former policy remained due to pressure either from pilot or flight attendant unions, they are equally responsible. Certainly financially if not criminally.
Me gusta · Responder · 6 años · Editado · 2

19



Laurence Stanger
I'm surprised to see people still having confidence in lufthansa/ germanwings. Since the tragedy happen, I'm speechless, and I think we have a lot of questions. That the co-pilot had a problem it's one thing, that you were aware about it during his education, it is an other thing. The speech of your ceo yesterday saying " we have a strong high level to recruit our staff", explain to us how high it is. Because it failed totally regarding the tragedy. I push my parents to take your company to go in holidays in 3 months, having the believe that your are a safe company, with professional staff, some of us give their children to travel with you, and give their trust to you. I had a good experience in the past with you. But I have to say I wonder if there is not other pilot like this one in charge for passenger. The fear is here. It is not suffisant to have a third person in the cockpit, you need to change your recruitment system and as well to have serious health/ psycho test. When you call yourself best airline in the world front of the media, you need to act like it. I hope you will learn from your mistake, 149 passengers and their family deserve it.
Me gusta · Responder · 6 años · 8

20



Hinke Wolthuizen
It wlll make no difference. IF somebody wants to crash the plane, they will just shoot the second person or threat to shoot. I like to SEE the evidence that proofs that this young co-pilot did what you say he did. Until that time I do not believe it and rather think that he had a seizure or something like that
Me gusta · Responder · 6 años · 5

21



Annie Andrea
It might be normal for humans to look for explanations, for reasons, and for someone to blame for a tragedy like this, but we must realize that there is nothing such as 100% safety. Someone being mentally ill does not mean people will always see symptoms, and being depressed does not include being suicidal. It's too easy to put the blame on people now. Having another person in the cockpit might've prevented the tragedy, but it might as well have not. We don't know enough to judge at this very moment. However, I understand that emotions have to be expressed, and what tears are for some people is anger for others. I think we can mutually agree upon the fact that this tragedy has left everyone deeply touched, sad, and shocked. May strength be with the ones who need it the most in these days of sorrow.
Me gusta · Responder · 6 años · 26

22



Suzie Friedrich
If you have any kind of mental illness, I dont care what kind, you should not NOT be pilot, or bus driver, taxie, train, etc.....
Me gusta · Responder · 6 años · 13

23



Emilia Todorova
Bulgaria air is doing this for years ! When one pilot is in WC the flight attendant is in the cockpit
Me gusta · Responder · 6 años · 3

24



Isaac Clarke
late is better than never. 🙏
Me gusta · Responder · 6 años · 82

25



Stefano Di Bogun
As always, rules are adopted only after accidents happen. Then again, better late than never. Condolences to the families that lost their loved ones in this tragedy.
Me gusta · Responder · 6 años · 9

26



Timothy Claridge
Its not HOW many in cockpit but WHO. Airlines need to get to know their employees FULL background and CURRENT mind status.
Me gusta · Responder · 6 años · 2

27




John Eliadis
How about announcing the origin and background of the flight crew, including religious leanings!
Me gusta · Responder · 6 años · 10


28




Maria Laura
Doors at the aircraft should have fingerprint sensors. By the way... safety and security is not just about scanning for terrorists amongst passengers but should also imply not over trusting partners at work esp. during flights. My condolences to the crew and passengers.
Me gusta · Responder · 6 años · 8


29

 **Dmitrij Abulhanov**
I would introduce a compulsory medical and psychological checks for all pilots run by the airline - seems like there are some blanks in this system


Me gusta · Responder · 6 años  2

30


 **Siavash Abbasabadi**
This is truly a sad occasion, everybody's thoughts and prayers are with the passengers and crew members. God bless them and their souls rest in perfect peace. New rule is good but as depression and many other mental illnesses can cause symptoms, it's better that Lufthansa or any other airlines arrange Mental Examinations for pilots every six month or ask them to submit a mental health certificate.


Me gusta · Responder · 6 años  5

31

 **Holger P. Viel**
Lufthansa pilots are some of the best trained in the world and as professionals are trustworthy, At Lufthansa, or any German company for that matter, safety IS and always should be number one. However, it took this very sad, incomprehensible and tragic incident that took 150 souls to reevaluate and rethink enhanced safety measures pertaining cockpit procedures. I applaud Lufthansa/Germanwings for implementing this rule immediately to ensure the safety of their passengers. Also, pilots should have to undergo mandatory psychological evaluations on an annual basis. This should have never happened!! There are way too many questions unanswered that will take years to answer if ever....my thoughts and prayers to all the families involved...

32

 **Doreen Ooms**
You cannot forse what people will do and unfortunately tragic events occur even with precautions. Put blame where it belongs...the co-pilot. Our thoughts and prayers are with the families. Luftansa and the family of the co-pilot. They will bare the burden and guilt forever.


Me gusta · Responder · 6 años · Editado  39


33

 **Diane Burkart**
Don't the American airlines have this in effect already?? I always thought European airlines had this already. I flew with Lufthansa over Christmas to England, amazing airline and staff. Cannot find a bad word to say about them.


Me gusta · Responder · 6 años  55


34

 **Jannan Lee Nikora-Bick**
I thought pilots were screened. It is a coincidence that he trained in AZ much like the men who flew the planes into the WTC. A depressed person is easy to spot on their meds or off their meds. Clinical depression sounds like what he might have had. I have it myself but can be helped by light treatments. Depressed people generally just kill themselves. They don't take men, women and children and babies with them. All those people knew they were going to die. The mother holding her baby or the mothers comforting their children..... May their souls and rest in peace. As for the pilot, his depression is over. And to him I say GO TO HELL.


Me gusta · Responder · 6 años  3


35

 **Chrysa Pagoni**
You should aswer why the company allowed to fly ,a person with severe depression problems....


Me gusta · Responder · 6 años  6


36

 **Olga Tretyakova**
I always believed that LH was very reliable company. Now I'm very disappointed.

Me gusta · Responder · 6 años  3


37

 **Claudio Marin Rodriguez**
Very sad indeed. Now It is too late.


Me gusta · Responder · 6 años  2


38

 **Julia von Grover**
To be honest I don't understand why there wasn't a rule like this before ! Other countries do it why not germany ? No one should be on his own in the cockpit. Anything can happen , heart attack, stroke etc.


Me gusta · Responder · 6 años  2


39

 **Jacqueline Anne Millward**
While patient confidentiality is important perhaps in some professions such as a airline pilot the medical profession should be able share medical information with the employers - this could have prevented the co-pilot flying in this case since he chose to rip up his medical exemption. This is perhaps something that needs to be changed.

Me gusta · Responder · 6 años  2

40

 **Susan Keller**
Rip 149 souls. Thats alot of people. Alot of lives destroyed. Alot of live on hold. Alot of people who will never be the same again. Thats very sad.


Me gusta · Responder · 6 años  2


41

 **Orly Grace**
Let's pray all other airlines follow suit following this unfathomable tragedy . Lufthansa is impeccable .


Me gusta · Responder · 6 años  1


42

 **Pedro Cabrera Cano**
I can not believe you do not do psychological and psychiatric tests to your pilots. And it is worse to know that you had evidence that the pilot Lubitz had psychiatric problems during their training and have allowed him to work as a pilot. Lufthansa is also responsible deliberately death of these passengers and crew.

Me gusta · Responder · 6 años  1

43


 **Timmoo TJ**
#Lufthansa I'm very proud to be a Lufthansa miles member. I have seen and read of all the things you do to help the families of their passed loved ones and the staff/crew and even people/passengers. You are doing such an amazing thing even when you all are having sorrow and sadness and hurtings too. The professional handling and care you have taken this tragedy into is really worth of applause and great respect to you Lufthansa. We live with you and it hasn't changed any of my oppinion to have any reason to not fly with you. You are a very safe company who cares about their passengers and crew and there was nothing any of you could have done to avoid this tragedy. Respect. Love. And applause to you.


Me gusta · Responder · 6 años  1




Me gusta · Responder · 6 años  29

44

 Rudy Pospisil
This policy of 2 in the cockpit has been in effect in America for years. Lufthansa prides itself in safety? Why did Lufthansa not have this policy already?. How could Lufthansa let this person fly?. I will never fly Lufthansa.Shame.

Me gusta · Responder · 6 años  1


45


 Maryanne Sutcliffe
People saying they should do this or introduce this system but unfortunately nobody thinks situations like this could ever happen. Unfortunately it takes something horrible to happen to make something better like 9/11 and the changes they made to the cockpit doors. Luftansa is a reliable airline and I would fly with them tomorrow. In all airlines the pilots undergo a series of tests before flying. So this is just an unfortunate event by an ill hidden minded man. The question I have is and can not be answered is... He was suicidal why take the lives of so many other people with him.. its just shocking really and I feel sorry for the families of all the deceased that this was the case.

Me gusta · Responder · 6 años

L-M: Respecte cap als familiars


1

 Leyla A. Roberson
It's already everything to much for them... they all need to respect those families and let them go... they all are under pain... The news just making money from this tragedy.

Me gusta · Responder · 6 años  1

2

 Max Dassen
You are being held responsible for the deaths of those 150 persons


Me gusta · Responder · 6 años  2


3

 Stefano Santini
lufthansa say " we don't know about our pilots life health " !!! wow very professional company...

Me gusta · Responder · 6 años  2

4

 Doris Cook
So sad that these poor families actually have to ask to be left alone during this most horrible time in their lives.

Me gusta · Responder · 6 años  1

5

 Michael Gray
Sick media needs to grow up.


Me gusta · Responder · 6 años  3

6

 Gry Nedrud Kristiansen
Media have no respect or decensie. they act like worms 🤢


Me gusta · Responder · 6 años  2


7

 Neeraj Kapish
God bless all 🙏

Me gusta · Responder · 6 años

8

 Angel Hedberg
Lufthansa, the WORST airline with the most awful customer service that I've ever seen! I guess they have a lot of ass kissing to do. 🤢

Me gusta · Responder · 6 años  1

L-N: Cartes de condol


1

 Steve Hawkins
It's been in the news that this company knew that the copilot had depression and still they let him fly. Sick and disgusting that they fly for profit and not for safety.


Me gusta · Responder · 6 años  2


2

 Thomas Felgenhauer
a black day for aviation! We will never forget you!


Me gusta · Responder · 6 años  4


3

 Xavier Otero
thanks for sharing it in the language of 7 million people of a great country as Catalonia. Proud of Germany and all Germans.

Me gusta · Responder · 6 años  3

4

 Anya Sherwood
I feel sorry for all who lost family this way! And i am sure Lufthansa feels the regret deeply - not just for the litigation that will occur! It is probably not in english because our american lawyers are most likely advising them not to say anything yet. Lufthansa - i love your airline, i hope you can put in the preventions needed in place and return to your high quality service!!!

Me gusta · Responder · 6 años  6

5

Sylvia De Campos Nogueira
We want answers. Why that crazy copilot was there ??????
Me gusta · Responder · 6 años · Editado

6

Umberto Gemini
Lufthansa...The Amateur Airline....don't trust it....they recruit pilots in the psychiatric hospitals...
Me gusta · Responder · 6 años

7

Kenneth Kammersgaard
And for the english speaking familys ?
Me gusta · Responder · 6 años

8

Dayna Tomaine
What is this? Hopefully a guide on how to better screen ur pilots so u dont put any psychos at the controls.
Me gusta · Responder · 6 años · Editado

L-O: Video del CEO de Germanwings

1

Habte Hadgu
Wir stehen auf Ihre Seite. Lufthansa will overcome this tragic time. Let God place all who passed in peace.
Me gusta · Responder · 6 años

2

Hugo Putnam
You are 1,000 liable and so you can't deny liability ! Your insurers Allianz will pay up in full ; they are obliged to since German wings / Lufthansa can't deny their total negligence & 100% responsibility in this tragic accident ; you allowed a mentally ill pilot to fly one if your aircraft - your actions are unforgivable , unacceptable and simply disgraceful . Sadly whatever the compensation given to the victims' families it will never return their loved ones . Allianz as a 1st class insurance company ; Lufthansa as a 1st class national airline will both have to live up to the fact that they will have to dig deep into their pockets in order to satisfy the insurance indemnities which will be asked for !! Let's just hope the families have the courage ; will and patience to pursue this matter even if they only do it for a question of principal . The co-pilot was not fit to fly and certainly unable to be responsible for 150 passengers on one of your aircraft .
Me gusta · Responder · 5 años

3

Steve Gouveia
This is why I trust Lufthansa! Respect for this act from the CEO of Germanwings and deepest condolences to the families of the victims.
Me gusta · Responder · 5 años

4

Hussain Al-Hourani
For lufthansa and all crew best wishes and be safe I'm hussein from Jordan albarq taxi intercontinental amman
Me gusta · Responder · 6 años

5

Georgios Ivan Boxer
So wrong words big FAIL to German wings and Lufthansa must be recheck all the personal files for everything
Me gusta · Responder · 6 años

6

Alexey Kozlov
Total respect for Lufthansa!
Me gusta · Responder · 6 años

7

Xandré Navarro
Our deepest condolences and sympathies for everyone involved; the families, the victims, and the Lufthansa Group.
Me gusta · Responder · 6 años

8

Aniko Nemes
I wouldn't like to walk in Mr Winkelmann's shoes. Bad, bad, terrible news. But at the end, from my point of view as a customer, I can underline that this company is a good one! I remember a horrible flight from venice to frankfurt this february: the pilot announced before we left venice that there will be heavy turbulences, but the plane was built for that etc etc... A woman behind me was crying in fear and the crew took very very gentle good care of her. The flight was horrible, but the captain made us feel safe...It was a Lufthansa flight, and I am sure that it would have been the same if it was Germanwings. These people do a good job, as far I can judge, I am very sad to see all the media-stuff going on about the company, I am especially disappointed by the German press claiming to know about the details of the psychologic structure of the pilot...hell, can't you just wait until all investigations are done? LH is a good, solid german company; I like!! I hope & am convinced that they will master this terrible accident and continue to deliver the quality they are known for!
Me gusta · Responder · 6 años

9

Warawimon Tanomchaun

Me gusta · Responder · 6 años

10

Olga Arango- Kulkarni
Todo mi respeto a tan honorable linea aerea y admirable pais. Honor a los heroes de la aviacion en el mundo. Tragedia para el mundo y todos somos solidarios.
Me gusta · Responder · 6 años

11

Annette Edgar
To all those involved with this awful disaster, we must not forget that at the end of the day people are human... with failings sometimes... Those lost will not be forgotten, and it must be dreadful for the families of the crew and passengers. RIP those lost and love to those now hurting....
Me gusta · Responder · 6 años

12

Massimo Giachetti
Lufthansa is without a doubt the best and most reliable airline in Europe. My deepest condolences to the families of the victims.
Me gusta · Responder · 6 años


13

Umberto Gemini
Dear LH CEO if you want my advice....resign office and adopt better and more serious tests to check the mental instability of your pilots...!!
Me gusta · Responder · 6 años


14

James Malloy
As a regular passenger of Lufthansa and Germanwings, my heart felt sympathy to the families sad loss
Me gusta · Responder · 6 años

15


Daniel Garnier
You can hear the heartbreak in his voice..
Thomas Winkelmann I salute you sir.
Me gusta · Responder · 6 años  31

16


Hugo Putnam
If I were the CEO of German Wings I would be looking for another job already ; excuses and apologies or sympathetic remarks and thanks to all rescue teams ; local village communities ; the crew are useless to the victims . Giving such explanations as we are still investigating the cause of the tragedy are a waste of time !!! It's all waffle and hot air . Just sit down around a round table and make an official cash offer to each of the victims' families and do it immediately ; don't wait for 6 months to pass saying things and playing for time ; simply pay up and keep quiet ; you've nothing else to say fur yourselves !!!
Me gusta · Responder · 6 años  1

L-P: Declaració del CEO de Lufthansa (2)


1

Abul Fahd
I think the doctor who check up any PILOT should send the medical checkup directly to the company, because it is to dangerous if the PILOT keep secret on their health problem. The safety of aircraft depend on the PILOT. There should be the new LAW where any doctor, whose checkup the PILOT should send their medical report directly to the Company without the PILOT knowing. (RIP 4u9252 from MH)
Me gusta · Responder · 6 años · Editado  2

2

Aasmund Robert Vik
Lufthansa has been and will still be my favourite airline.
Me gusta · Responder · 6 años  34


3

ნიკოლოზ ლომიძე
Love you Lufthansa!!!
Me gusta · Responder · 6 años  3

4

Adam Danz
Well done Lufthansa for all the updates as well as the time, effort and money that's been put in to show support. German quality and efficiency at its finest 🙌
Me gusta · Responder · 6 años  6


5

Florin Cosuleanu
Lufthansa the best and favourite airline.
Me gusta · Responder · 6 años  3

6

Tracey Manton
Hope this never happens again
Me gusta · Responder · 6 años  3

7

Sabine Edrissi
Lufthansa shows over and over again that they are the best airline. I will always fly with **Lufthansa**
Me gusta · Responder · 6 años  4


8

Zachary Brooks
I am from the U.S. and I flew Lufthansa for my very first International flight last year. The pilots were enthusiastic seemed motivated to get us from SF to Frankfurt quickly and safely. Hoping to fly with them again this year to.
Me gusta · Responder · 6 años · Editado  7

9

Rafael Bermudez Peña
I know these people are now in peace God knows his ways my condolences to the relatives of this sad episode God bless them...
Me gusta · Responder · 6 años  10

10

T Bryce Chesser
Amazingly backward. Where I live, a doctor can report a mental or physical problem to the government, and have the patient's drivers license suspended. Yet an airline pilot, with severe mental and physical problems, is allowed to go to work as normal. Something wrong with your system there I believe.
Me gusta · Responder · 6 años  4

11

Chatree Carlos
I will always flight with lufthansa, nice cabin crew, good service, responsibility and many more...the tragedy that happened could happen to any other airline...
Me gusta · Responder · 6 años  1


L-Q: Web dedicada a les mostres de condol (anglès)


1

 **Brian Wilson**
I've flown several times with Germanwings and I love them .I will still fly with them always .. Brian


Me gusta · Responder · 5 años  13


2

 **Michael Lac**
This incident will not put me off flying with LH

Me gusta · Responder · 5 años  8

3

 **Rony Bou Abdo**
if,,as you said the second pilot had mental problems and all the accident was by this fault..or whatever, its not his responsibility once you knew about it from the begin...and you know his health problem fro the begin but you allowed that..it is your fault and mistake.

Me gusta · Responder · 5 años  3

4

 **Mary H Fox**
Have always flown with Lufthansa ,great airline,great staff.deep sorrow..


Me gusta · Responder · 5 años  3


5

 **Edyta Jastrzebska**
I' m flying in the wings OF lufthansa in July. I trust that all will being fine.
You are still the best airlines in the world!!
Cindolences for family of the victims.. Is's terrible tragedy!

Me gusta · Responder · 5 años  2

6

 **Stig Dehli Arnesen**
RIP. Condolences to families and friends. This was so sad. Thinking also on all the crew in Lufthansa.
I will fly with LH tomorrow and look forward to that.

Me gusta · Responder · 5 años  5

7

 **Hussain Al-Hourani**
Good wishes for lufthansa and all crew


Me gusta · Responder · 6 años  14

8

 **Ana Hontz Ward**
WE LOVE LUFTHANSA and give our complete support to your airline, staff and CEO during this tragic and difficult time! There is Hope, it will get better. AND WE WILL STILL FLY LUFTHANSA!

Me gusta · Responder · 5 años  2

9

 **Sérgio Egg**
I am flying in the wings of Lufthansa next May 3. Feel safe in this airline.

Me gusta · Responder · 6 años · Editado  34

10

 **Selvije Sadiku Nuhaj**
Let our Thoughts and Prayers be with friends and family of the victims. Not to forget Friends and Family of the Copilot they have been deeply touched also. LH I travel a lot and You will still be my best Airline in the world.

Me gusta · Responder · 6 años  6


11


 **Trey Carr**
God rest their souls.



Me gusta · Responder · 6 años  3

12

 **Paolo Rosignoli**
Lufthansa is one of my favourite airline . I still trust it's quality and reliability. Anyway we have to be honest, in this case there are serious responsibilities and lacks of control. Respect for the victims requires justice.

Me gusta · Responder · 5 años  7

13



Olga Arango- Kulkarni
Shared! - Compartido! = Solidarity, sympathy, respect and sincere condolences to Lufthansa and Germanwings, crew members, relatives, and all the airline employees, on my own behalf and on behalf of AVIANCA AIRLINES. R.I.P. CREW MEMBERS AND PASSENGERS. YOUR SACRIFICE IS NOT IN VAIN!. Amen.

Me gusta · Responder · 6 años · Editado 2

14



Meghala Ratnaiya
Been following all the news.Thanks for showing that you really care, Lufthansa. .In this trying time, your humane and transparent way of handling this pain inflicted through this tragedy of flight 9525 is so touching. After our first experience of flying with you in Oct 2012 we look forward to flying with you again, friends of Lufthansa. Our heartfelt condolences to the families who lost their loved ones in this tragedy.

Me gusta · Responder · 6 años

15



Adam Bednarek
I have always feared flying. Lufthansa crew helped me to get over my fears. I trust you. And now I love this way of transport. Will choose you always! God rest to those who lost their lives. I think of you every day...

Me gusta · Responder · 6 años · Editado 1

16



Akshay K. Pal
Prayers for the passengers and crew of Germanwings. Very shocked and saddened by this incident. I just went on Lufthansa recently and had a great experience with Lufthansa. I trust the quality and reliability of Lufthansa. I will consider Lufthansa in the near future for travel.

Me gusta · Responder · 6 años · Editado

L-R: Web dedicada a les mostres de condol (castellà)

1



Luis López
Si como parecen indicar las investigaciones hay una negligencia de la compañía, juro no coger un avión suyo en toda mi vida. Haré lo posible porque nadie de mis seres queridos lo haga. Y para las generaciones venideras lo desaconsejaré con el alma. De alguna forma tienen que pagar en esta vida...

Me gusta · Responder · 5 años 3

2



Argimiro Robles
no digais que es un accidente, decir lufthansa que es una negligencia, llamar las cosas por su nombre, si perdeis dinero es culpa vuestra porque podiais haberlo evitado porque conocisteis parte del historial de lubitz, pero ahora ya es demasiado tarde y no me borreis el comentario que de 2 comentarios que he puesto uno de ellos me lo habeis borrado y no he insultado a nadie ni he llamado imbecil a nadie

Me gusta · Responder · 5 años · Editado 2

3





Marion Torres
Es horrible lo que paso y expreso mi sentido pesame a los familiares y amigos que han perdido sus seres queridos. Lufthansa es la linea aerea mas segura del mundo y no lo digo porque soy alemana sino porque viaje con ellos muchas veces. Pero habra que hacer algo ya para que esto no pase otra vez.

Me gusta · Responder · 6 años · Editado 1

L-S: Homenatge a les víctimes (anglès)



1

 Franci Eichhofer
My their dear souls rest in peace.
Me gusta · Responder · 5 años  3



2

 Onur Özcan
Unexpected tragedy what was surrounded in all the world countries,,,Blessings to all the families who lost their family members or friends on this sad crash,,
Me gusta · Responder · 5 años  4

3

 Liliana Patricia Locicero
God bless for their souls.  6
Me gusta · Responder · 5 años



4

 Adam Danz
Thoughts are with the crew (let's not forget them) along with the pax. As for Lubitz, my thoughts are with his family and the pain they're going through. My pain is also with Lubitz to a certain extent. Depression is a horrible thing that can alter your mind and behavior. However, you don't go around taking people down with you!
Depression is also quiet hard to diagnose and I know crew at Lufthansa go through rigorous checks and procedures and training and are not to blame (well as far as I know)
Me gusta · Responder · 5 años  26

5

 Suyanti Prasetio
May God have mercy on all passenger, family and friends , and grant them peace. amen
Me gusta · Responder · 5 años  6

6

 Eugenios Zervoudis
You had, at least one, mentally disfunctional pilot in your ranks, and now you express your sadness? This is called too little too late where I come from, I am afraid. Please, step up your actions to prevent of similar incidents happening in the future
Me gusta · Responder · 5 años · Editado  9

7

 Diane Maria
Standing with you...standing with the families...and always...always...flying with you!
Me gusta · Responder · 5 años  2

L-T: Agraïment als condols

1

 David Kusiak
"Nonstop Me" I that's my feeling when I'm a guest on board. Over 200 hrs with you in the air every year for many years. Always felt safe with you. Still on the top. Still my best partner when flying all over the world. LH SEN and your fan. Keep doing what you do. You're great. See you soon on board. 😊
BTW - new entertainment system on European flights - love it! 😊
Me gusta · Responder · 5 años · Editado  35

2



 Miriam Ugalde
I really enjoy flying with LH. I had wonderful experiences flying with you. all are very friendly and every time you offer the comfort to passengers. Whenever possible I'll fly with you. 😊
Me gusta · Responder · 5 años  3

3


 Nur Sibel Gunay-Kyriakis
I have been flying with Lufthansa for transatlantic flights since 1999. Thank you for your great service, and fantastic work!!
Me gusta · Responder · 5 años  2


 Autor
Lufthansa 
Thank you for your loyalty and your kind words, Nur! Both are much appreciated. /Birte
Me gusta · Responder · 5 años

4


 Luca Pasqualotto
There's no better way to fly  2
Me gusta · Responder · 5 años

5

 **Peer Aagaard**
 You have handled to Germanwings disaster with unprecedented dignity, reaching out to everyone affected by it in ways that no other airline ever could. You deserve nothing but praise. I will remain a satisfied customer.


Me gusta · Responder · 5 años 

6

 **Asia Joanna**
 Thank you for your great service. I flew with you 10 times to 3 different countries in past two weeks with layovers. not even one plane was late. Everything went smooth and professional. Thanks again and keep up the good work.


👍👍👍 Danke 🙌




 **Lufthansa**
 Dear Asia, thank you for your kind words! Your feedback is appreciated and I'm glad that we could keep up with your schedule 😊 Looking forward to having you back! /Thobeka


Me gusta · Responder · 5 años


7

 **Stefania Longo**
 I will continue to fly with Lufthansa!!


Me gusta · Responder · 5 años 


8

 **Rezwan Rashid**
 Keep your heads high. We will be flying with you in July!


Me gusta · Responder · 5 años 

9


 **Donald Hidden**
 Lufthansa will always be "My Airline".. you trained me to be the best and to be there for our customers from all walks of life.. Even though I no longer work for LH (which is sad for me) I carry you with pride and I continue to work with pride, even my car shows off her LH sticker with pride in New Zealand.. letting Kiwis know that you are and always will be first class in every way. NON STOP YOU LH.. KIA KAHA (be strong)

Me gusta · Responder · 5 años 


10

 **Charles Alford**
 Love you LH! Keep up the fantastic work, and let's move forward from this incident. You have always been the best, and will continue to be the best! One of my favorite thing to do is just be onboard an LH flight, and you will see me again soon on another LH long-haul flight in C class.

Vielen Dank! Halten Sie sich die gute Arbeit! Nonstop YOU LH!


Me gusta · Responder · 5 años 

11

 **Debbie Hiebert**
 One should add, the support to LH itself. One individual's actions do not reflect the company and the employees must feel shattered as well. I've never had a problem with my flights on LH and count them as the best I've ever traveled on. Stay strong.

Me gusta · Responder · 5 años

12


 **Piero Luigi Gatta**
 Always and forever Lufthansa!!! There's no better way to fly and this is for real there is no other airline like you, more then 10 flights and i will continue with you all my flights, can't wait for the next one flying from Rome to Munich and then flying to Toronto!!! Keep on going LH you have all the support of all your passengers including me, that love to fly with you and support you in every hard time, even in the last accident of Germanwings that was terrible for everybody, i feel close to all the families of the victims my prayers are with you all. But my support is for are Lufthansa Ceo Carsten Spohr and all the team that make this airline just wonderful in every aspect. NonStop me forever


Me gusta · Responder · 5 años

ANNEX 17: COMENTARIS A FACEBOOK (PUBLICACIONS D'EUROWINGS)

E-A: Declaració del CEO de Lufthansa (alemany)

1

 **Pantelis Panteli**
Yes, but we do know that you pay your pilots PEANUTS


Me gusta · Responder · 6 años  2


2

 **Kyle McLachlan**
Prayers from Scotland for all souls on board

Me gusta · Responder · 6 años  22

3

 **Enrico Just**
My thoughts and prayers go out to the family and friends of pax and crew. R.I.P

Me gusta · Responder · 6 años  10


E-B: Declaració del CEO de Lufthansa (anglès)


1

 **Lesley Thornton**
Prayers and thoughts go to the families of the crew and passengers. My prayers go out to those on board. A sad day for Germany, a country I love so dearly. My thoughts for the Spanish country too. Lx


Me gusta · Responder · 6 años · Editado  12


2

 **Evelyn Fikus**
Dear families and friends of those on board, I feel how close you are to fainting. I cannot make it better, nobody does. My deepest condolences to you all.
Dear reader, I know it is hard to trust someone after such a catastrophe. But it could have been any airline, any pilot, any route on world. So do not blame Germanwings, do not blame Lufthansa. It is just coincidence, that it's these companies and not another. Sad to say - but catastrophes happen, and a human being is not able to change the way life works.
Dear Germanwings, I believe, that you have done anything possible to avoid something like that to happen. I do not think anyone with common sense would ever work careless on something that could possibly kill so many people. I wish you all the best for the future. I hope that your company will stay straight and will be able to look into a bright future together again. My deepest condolences also to your loss.


Me gusta · Responder · 6 años  12

3

 **Areti Mountzougiani**
Talk is cheap, could be any of us in there... All your company does is just post this??? How can I feel safe to travel with your company in two weeks?

Me gusta · Responder · 6 años  1


4

 **Salmir Suljagic**
Horrible last 12 months for aviation. Hoping for a miracle.


Me gusta · Responder · 6 años  14


5

 **Paula de Groot**
Our heart is with all the families, friends and coworkers of the victims.

Me gusta · Responder · 6 años  2

6

 **Kelvin Felicio Cordeiro Armino**
god comfort all families.. The World is stopped.. Hugs from UK .. Our hearts are together


Me gusta · Responder · 6 años  10


7

 **Jeroen Langeveld**
Our prayers are with the victims and their relatives.


Me gusta · Responder · 6 años  3


8

 **Brader Jebat**
Pray for 4U 9525.
From Malaysia.

Me gusta · Responder · 6 años  13


9


 **Daniele Cerizzi**
I took Germanwings flights every Monday to Cologne and every Friday back to Milan. I can't believe this is happened. What a sad day. All my deepest condolences to the passengers, crew and Germanwings family.

Me gusta · Responder · 6 años  3


E-C: Confirmació de l'accident


1
 Fox Kilo
 RIP :! And prayers to the familys!
 Me gusta · Responder · 6 años · 13


2
 Darekiy Muhammad Idrisi
 I'm from malaysia...sorry for your lost...i know what all of you feel right now...because our country have being in this situation last year...not one...but two times in one year...be strong...stay together...pray for them....R.I.P for them...
 #pray4MH3... Ver más
 Me gusta · Responder · 6 años · 78

3
 Méla Nice
 I'm a french cabin crew. I'm so sad. RIP crew and passengers. 🙏🙏🙏
 Me gusta · Responder · 6 años · 14


4
 Patrick Bernardi
 All my thinkings to the families of passengers, and crew members involved in this tragedy. I think also to all GWI staff for this terrible news. 🙏
 Me gusta · Responder · 6 años · 11


5
 Nicholay S Janshaug
 Rest in peace passengers and crew of Flight 4U9525 ~ pilots never die They just climb to a higher altitude .
 Me gusta · Responder · 6 años · 5

6
 Nor Azizuddin Abdul Manan
 Condolences from my heart to all members of Germanwings A320. May God Bless Yours. Your friend from Malaysia.
 Me gusta · Responder · 6 años · 14

7
 Justin Woo
 So sad. I pray for everyone on board.
 Me gusta · Responder · 6 años · 31


8
 Ikmal Zainal Jr.
 Another sad day for Aviation Family.. Deepest Condolences to those affected with this tragedy.. Stay Strong.. From Malaysia.
 Me gusta · Responder · 6 años · Editado · 4


9
 Ronald Stok
 My deepest condolences to all involved in this so sad tragedy
 Many strenght from Ronald Stok KLM Schiphol Airport
 Me gusta · Responder · 6 años · 4


10
 Emanuel Ferdinand Troppau
 I am deeply shocked and full of sorrow!
 My thoughts and prayers go out to the victims and their loved ones!
 🙏🙏🙏
 May their souls rest in peace for evermore!
 Me gusta · Responder · 6 años · 4


11
 Hans Mortensen
 My deepest condolences in this hardest time.
 Me gusta · Responder · 6 años · 3

E-D: Modificació del logotip de Germanwings


1
 Thammy Ever
 Thoughts and prayers to all family, passengers and crew. Today is a sad day for all of us in the airline industry ;(. Prayers for a positive outcome, but if GOD took them, then we have new Sky Angels always watching over us. May everyone find comfort in their hearts.
 ♡Delta Flight attendant
 Me gusta · Responder · 6 años · 27

2
 Mia Munter
 My deepest condolences to everyone involved. I hope the loved ones will get an answer soon to what happened with 4U 9525. You are in my thoughts.
 -Germanwings costumer, Denmark.
 Me gusta · Responder · 6 años · Editado · 5



3
 Nicholay S Janshaug
 Rest in peace passengers and crew of Flight 4U9525 ~ pilots never die They just climb to a higher alltitude .
 Me gusta · Responder · 6 años · 5

4
 Den Philip Abay-abay
 Lets take a prayer for the deaths of the aircraft... 🙏
 Me gusta · Responder · 6 años · 12



5

 Adam Fowler
Sending love and hope to you guys
Me gusta · Responder · 6 años  40

6

 Ste Ph
I'm an Aifrance Crew, I feel very very sad for all the families and my colleagues of Germanwings... You have my whole deep support.
Me gusta · Responder · 6 años · Editado  116

7

 Victor Gonzalez
im from usa
i would like to send prayers and condolences to all affected from todays tragedy 😞
Me gusta · Responder · 6 años  27



8

 Andy Koh
Stay Strong Germanwings
From Malaysian  89
Me gusta · Responder · 6 años



9

 Michael Mildner
The change of logo isn't good news....
Me gusta · Responder · 6 años  49



10

 Abel Faysal
All are best thoughts for that dark time ..from AF crews
Me gusta · Responder · 6 años  21



11

 Stefan Adams
I still cannot believe it. My thoughts go out to all souls who have lost their lives in this tragedy.
Me gusta · Responder · 6 años  5

12



 Orel Jacobsberg
Its a sad day for LH, GW & Airbus. My Condolences to the Families.  3
Me gusta · Responder · 6 años

13

 Lorca Carolette
We think of you we are all with you ...be strong ! we wish the best to all of youfly in peace my dear german colleagues all our thoughts are going to you.mAIR
Me gusta · Responder · 6 años  3

E-E: Oferiment de vols als familiars de les víctimes

1

 Gudrun Ani Laeske
My heart and thoughts with all involved people and my deep respect for all crew members from Lufthansa and Germanwings still continuing their job with all emotions and sadness inside. Thankyou and God bless you all.
Me gusta · Responder · 6 años  6

2


 Devon Coronado
My heart and deepest condolences go out to everyone involved.
Me gusta · Responder · 6 años  6


3

 Diana Huerta Martinez
My condolences to families and every people involved, respect to Lufthansa and Germanwings, I think of them as one of the safest airlines in this world, I ll keep trusting on them.
Me gusta · Responder · 6 años


E-F: Resum de la jornada

1

 **Aaron Vidrine**
If one of the pilots goes to the bathroom, an air marshal should take his place so that if the other pilot dies somebody will be able to open the door. There should be a mandatory minimum of 2 people in the cockpit at ALL TIMES.

Me gusta · Responder · 6 años  7

2

 **Julie Ashmore**
My thoughts & heart also go out to those affected by this awful tragedy.

🙏❤️

Me gusta · Responder · 6 años  2

3

 **Cristian E. Rangel**
Where was the fucken co pilot

Me gusta · Responder · 6 años  2


E-G: Atenció als familiars de les víctimes


1

 **Jeff Holmes**
Pray for the innocent people who got caught in the middle of one person's torment. Heal their sorrow and deliver them to peace oh Lord


Me gusta · Responder · 6 años  4


2

 **Rena Dracos**
I have Google translate allot of the comments I agree the family of the pilot has allot of pain with there lose to. The most to Blame is the airline.... checks ie blood test should be take regularly and mental states of these people. There for if these were run the antidepressants would of shown up and maybe all these life's would of been saved.

Me gusta · Responder · 6 años  3

3

 **Margaret Anne**
So he's sick and thinks it's okay to take 149 other people with him when he goes... guess he has chosen to go to hell instead of the alternative.

Me gusta · Responder · 6 años  2


4


 **Linda Wood**
Deepest sympathy sent out to all the families and friends of those lost in this terrible event

Me gusta · Responder · 6 años  2


E-H: Estat de salut del copilot


1

 **Conny Manero**
This is no excuse. If he wanted to die he could have done so on his own time. There was no need to take others with him.

Me gusta · Responder · 6 años  31

2

 **Nichole Harrison**
Not since 9/11, has anything broken my heart like this horrific tragedy. I don't know any of the victims, their families or friends, I'm just a fellow human being who deeply cares about others. My family and I are praying for everyone who lost loved ones. My church is having a vigil for the victims. #AmericaCares and we stand by you.

Me gusta · Responder · 6 años  35

3

 **Ingo Nordahl**
149 people rest in peace. 1 men will burn in hell.


Me gusta · Responder · 6 años  112


4

 **Curtis Wadlington**
Just because you're depressed, it does not give you the right to kill me and mine along with you.


Me gusta · Responder · 6 años  37


5

 **Gabriel Wood**
Well and here we have another fundamental issue: Pilots should only be treated by medical personal that has direct contact to the respective airline. Also, this personal must have the obligation to report to the airline. This way it wouldn't be possible any longer to hide such crucial information.


Me gusta · Responder · 6 años  31


6

 **Cecelia Bradshaw**
The Pilot suffered from Depression and it effected his performance. This makes me sick. 🙏 All these people dead because the dude cracked.


Me gusta · Responder · 6 años  14


7

 **Randall Owen**
I am reminded of a quote from a Stephen King book "Monsters are real and ghosts are real too. They live inside us. And sometimes they win."

Me gusta · Responder · 6 años · Editado  18

8


 **Carlos Iglesia**
It was bound to happen:
3 MILLION commercial flights per day in the world, or more = 3 Million Pilots. Per day, Year after year. ONE slipped by. In about 15 years... Can't really say there's a HUGE problem with the airlines, can we?
But of course, this is how the MEDIA makes a living: Hiperbole, Alarmist crap.

Me gusta · Responder · 6 años  12


9

 **Justine Uhrmeister**
 Every moment of your life is important. Don't take it for granted! RIP flight #4U9525 ✨ sometimes there is no tomorrow
 Me gusta · Responder · 6 años 12


10

 **Judy Flanagan**
 I can't read German but what I have gotten so far he was mentally ill he should have been treated but never be able to fly a plane.Mental illness is real and people should be treated not thrown away .The Drs. should have never let him fly a plane if he wanted to die then that was his choice ,but not take a plane down with all those people this is so sad.I pray for all the loves one that lost family members on the plane.This needs attention when you have had mental issues please don't put yourself in a place where u are over other people's life.The mentally ill people needs treatment just as if u have heart ,cancer,blood clots ,brain surgery,back problems,these people need help and most can be helped .Don't ever turn away from anyone with metal problems they are real try to get the to a doctor and don't be mean to them ,lots of people have chemical unbalanced they can be helped .The doctors in no way should have ever let this man fly a plane .I do not think it is right in what he did ,this was a very bad and sad sutition.The whole thing makes me sick.I am asking God to help us all in this matter!!
 Me gusta · Responder · 6 años 5

11


 **Michelle Logan**
 My guess is that he needed his job, but with mental illness , he was not in the frame of mind to see that he was getting worse- so many take their meds, and once regulated they dont think they need meds anymore and stop because the side affects can be horrible. mentally ill people are not thinking clearly and logically as someone not suffering from mental illness but laws treat them as such. I HOPE THAT GOVERNMENTS AROUND THE WORLD WILL START SEEING MENTAL ILLNESS AS A DISEASE THAT DESERVES THE SAME ATTENTION AS CANCER.
 Me gusta · Responder · 6 años 30

12


 **Mary De Caro**
 If he was sick and went to work, he had already planed to kill many people with himself. He is no different from a terrorist.👎
 Me gusta · Responder · 6 años 91

E-I: Nova norma de seguretat


1

 **Rhonda Cain Hansmann**
 When someone has a plan they will find a way, regardless of the security measures in place.
 Me gusta · Responder · 6 años 18

2



 **Juan E Jiménez**
 Unbelievable that you are doing this just now, when this rule has been standard operating practice at many airlines, including ALL airlines in the United States, for YEARS.
 Me gusta · Responder · 6 años 1

3


 **Andi Dutt**
 If he would be a MUSLIM, in every news paper you'd see "TERRORIST ATTACK", but since is a m.f. idiot other religion "MENTAL ILLNES". IDIOTS.
 Me gusta · Responder · 6 años 2

E-J: Respecte cap als familiars



1

 **Nena Mora del Hierro**
The whole world is following this story. Please translate!!!
Me gusta · Responder · 6 años 

2

 **Gordon Fraser Mackie**
Shameful need a translation to read this shocking story
Me gusta · Responder · 6 años 



3

 **Edvaldo Dortas Carvalho**
Are the conversations from both black boxes free to the public? Suddenly the media concentrated the details of the accident to the Co-Pilot. The conversations on the boxes are real details of the accident.
...
As conversas de ambas as caixas pretas estarao livre para o público? De repente, a mídia concentrou os detalhes do acidente com o Co-Piloto. As conversas sobre as caixas são detalhes reais do acidente.
...
Las conversaciones de ambas cajas negras estaran disponible para el público? De repente, los medios de comunicación concentraron los detalles del accidente al Co-Piloto. Las conversaciones en las cajas son verdaderos detalles del accidente.
Me gusta · Responder · 6 años 



4

 **Semakula Saidi**
This page needs English translations too!
Me gusta · Responder · 6 años 

5

 **Meg Wylie**
I have to wonder when it comes to a job such as these pilots who have so many lives in their hands, why if a Doctor tells them they are unfit to fly why that Doctor shouldn't notify the Airlines and inform them of that? They do not have to explain exactly why just let the Airline know the pilot is not fit to fly!
Me gusta · Responder · 6 años · Editado 

6



 **Ken Vollmer**
That is a shadow reason and doesn't tell the real story. The murderer should never have been a co-pilot. Lufthansa needs to verify their pilots' psychological feelings every damned year...as does every Airline.
Me gusta · Responder · 6 años 

7



 **Jorge Etges**
I support Lufthansa and GermanWings statement. Very decent and necessary at this moment
Me gusta · Responder · 6 años

E-K: Carta de condol (anglès)

1

 **Jill Pearson Woods**
This is terrible tragedy where many have been let down by the mental health system including the co-pilot. In his darkest hour he was unable to even focus on the precious lives of the people he was responsible for. My prayers are with all of those that have suffered great loss through this. We can only hope that strict guidelines and greater support is offered to those with mental health issues and their ability to perform their job properly. We can only hope that stricter reviews of each individual are put in place by employers and they in turn support their employees requiring help.
Me gusta · Responder · 6 años · Editado 



2

 **Narelle Mcleod**
To Germanwings why would you have a pilot that has suicidal tendencies to put any lives at risk. You need to rethink your Duty of care you Germanwings are as guilty as the pilot .Knowing what you know.R.I.P. to the passengers very sad and uncalled for .
Me gusta · Responder · 6 años · Editado 



3

 **Cary Rand**
Lufthansa does flying right. If this pilot slide by them, he would have skid by any airline. I am not connected to the company. If you fly a lot you know.
Me gusta · Responder · 6 años 


4

 **Julie Anne Attard**
I would think a doctor would have an obligation to notify the airline if a patient who works as a pilot has suicidal tendencies!!...In the event of the risk of harming oneself or others, "confidentiality" is supposed to become null and void!!...
Me gusta · Responder · 6 años 



5

 **Susie Que**
A tragedy for all who lost their lives, and their families and loves ones. I pray for comfort and strength to surround their families during this very sad time! 😞
Me gusta · Responder · 6 años · Editado 

7

 **Sara Bonomi**
The incomprehensible loss is not of 150, but of 149 lives. R.I.P.
Me gusta · Responder · 6 años 

8

 **John Mansfield**
Co pilot should have had his wings clipped when he first began mental health issues treatment. Someone really blew it, catastrophic results.
Me gusta · Responder · 6 años 

6



Kerry Collias
 You cannot always "see" mental illness. If the co-pilot chose to hide it, then there is very possibly no way that the airline or a doctor might have known. However, it seems as though his past history of serious depression was known. While I am for not stigmatizing someone forever over a past incident, this is a little different. He was responsible for the lives of others. If a pilot had a history of heart trouble, or other serious medical issues, they would not let him fly. Maybe he will never have another issue, but you just can't take that chance. And as far as his doctor not notifying anyone - I am unsure what the laws are in other countries, but in the US, the breach of Doctor/patient confidentiality is allowed if the doctor believes the patient is at risk to do serious harm to himself or others. It seems like this should include "accidentally or on purpose" and that the doctor should have a duty to notify the airline, just like doctors have a duty to notify the authorities if they think a child is in danger/being harmed. If the doctor knew the patient was a pilot, he also knew there are likely airline physicians and this patient was coming to him specifically to circumvent that situation.

Me gusta · Responder · 6 años 14

15



Zachery Lyons
 How in the hell do you let someone fly a PLANE with a 150!!! SOULS on-board with suicidal tendencies?!?

Me gusta · Responder · 5 años 117

9



Adriane Garrett
 Why couldn't he just FLIPPING kill himself? Why did he feel he/the need to take ALL those ppl w/ him?!?!?!

Me gusta · Responder · 6 años · Editado 4

12



GeriLynn Weills
 Yea no motive, just suicidal, good to fly.....

Me gusta · Responder · 6 años 3

17



Dion Sanchez
 That's nice. But where was the follow up on his mental illness? Suicidal tendencies? LAWSUIT...

Me gusta · Responder · 6 años 2

10



Keith Gebo
 how the hell did they let him fly when he had suicide tendencies

Me gusta · Responder · 6 años 3

13



Sean Ryan
 Thee airline has maintained he was 100% fit to fly. They were a good airline.

Me gusta · Responder · 6 años 3

18



Fabrizio Aaron Elliot
 only you believe the version that you have given the incident

Me gusta · Responder · 6 años 2

11



Pennie Warren
 No motive? Are they serious? smh

Me gusta · Responder · 6 años 8

14



Bernadette Bass
 How could they let this happen, what a way to run a business that is responsible for so many lives. The very idea to allow someone to fly a plane who has any problems in the passed to get behind a wheel and fly a plane. I hope every person sues the German-wings and Lufthansa Group for everything they have. Nothing will bring back the loved ones. But it is your fault German-wings you allowed a sick person to fly your plane, SHAME ON YOU , people put their trust in your company. I pray for the families of the lost loved ones To think how simple it could have been, Dont we have enough of tragedy in this world. The airlines knew he had problems before. One reason he left for a while,, And they let him again fly a plane. The fault is in the company for sure. .

Me gusta · Responder · 5 años 3

20



Van Epperson
 You are at fault. This man should never have been flying an airplane.

Me gusta · Responder · 6 años 4

16



Kathy Kimbrell

I do know that most people don't understand however, as ugly as the circumstances are DEPRESSION is very real! I experience it! It's like you are NEVER going to be normal out of the VERY DARK HOLE and can't get out!!! I am PRAYING for the FAMILIES of the VICTIMS. I'm not making excuses for the Co-Pilot, I think they need regular physiological screening's!

Me gusta · Responder · 6 años 10

19



Jenni Jen

If his problem was only that he was suicidal, then why didn't he kill himself before going into work?? Something monumental is being seriously overlooked here!!

Me gusta · Responder · 6 años 6

21



Damien Gibson

so wait, first it was "sight issues", now its suicidal tendencies? as in hes tried to kill himself before, or puts himself into life threatening situations? why do i feel like this is covering something else up?

Me gusta · Responder · 6 años 11

22



Pierre Lapointe

What do you mean no motive??? Didn't he convert to Islam? And he had suicidal tendencies? What else do you need? DUH!

Me gusta · Responder · 6 años 4

23



Jen Anne

This guy should have been medically released from his job LONG ago. It wasn't like he wasn't leaving a paper trail of doctors reports

Me gusta · Responder · 6 años · Editado 9

24



Gregg Swanson

This whole event just SCREAMS the question, Should not the psychiatric professional been legally bound to report directly to the employer to have the young man removed from his duties temporarily, until such time as he could be considered "safe" to return to his duties? And before you say it, is his personal privacy worth more than the 150 some lives that were taken by him?

Me gusta · Responder · 6 años 13

25



Charlene Layton

Well if he was so suicidal, then why take the lives of all those people

Me gusta · Responder · 6 años 57

26



Marlene Marie

It is sad that 150 people lost their lives and I am sure their families asking alot of questions. Any employer only knows what their employees choses to share including health issues. You that talk about suing this company is sad. My heart goes out to ALL family and friends of the those that lost their lives. But also to this company that I am sure it suffering in its own way. You can not put blame on a company when an employee refuses to share health issues. I have heard comments made also towards the co-pilots family. Again sad to blame them for the actions of their son. I am also sure they are suffering a different kind of grief. Instead of pointing fingers why not instead offer the thoughts and prayers those families need at this time. And to thank all of the recovery workers that are dealing with something they never imagined in their lifetime to have to endure. Thoughts and prayers for those that have had their lives torn apart.

Me gusta · Responder · 6 años 161

27



Ioana Monica Georgescu

It is beyond any comprehension!!! There were sixteen high school students and babies on board!!!! I cannot imagine what these families are going through, I am a mom,too!!!! My heart goes to each of them!!!!:(

Me gusta · Responder · 6 años 65

28



Mary LeRoy

God bless all involved. These critical incidents are difficult to endure.

Me gusta · Responder · 6 años 4

31



Patrick N Karen Martin

Sadness in my heart for all.

Me gusta · Responder · 6 años 16

29



Thomas J Esposito
I think I may have a solution to the secured cockpit doors.

A cost effective remedy would be a fingerprint scan integrated into the existing locking mechanism allowing crew members access to the flight deck.

Each pilot's fingerprints would be part of the individual air carriers database.

The Bio Metric scanner would naturally access that database and grant access to the cockpit.

The locking device will also incorporate a personal identification number keypad, eliminating forced entry.

Me gusta · Responder · 6 años



30



Kit Ticktum
My deepest sympathies to the families of all involved, including the accused co-pilot.

I know this is very difficult for some of you in this thread to comprehend but if the co-pilot was mentally-ill then he has reduced liability and, in effect, they are victims of his mental ill-health, not of him.

Sensationalist name-calling only harms others who suffer with mental-health issues and the attached stigma.

Please think before you make spiteful comments. He was someone's son too.

Me gusta · Responder · 6 años



32



Zachary Adam
"no motive" besides terrorism? if he wanted to just kill himself he wouldnt have take 150 people with him.

Me gusta · Responder · 6 años



33



Charlie Chew
What about his girl friend who knew everything but said nothing.

Me gusta · Responder · 6 años



34



Pamela Tainio-Laing
It's beyond comprehension

Me gusta · Responder · 6 años



35



Mark Serati
What's amazing is that there isn't one shred of evidence against this guy, and it's obvious investigators are lying. The media knows it and are silent. We really do need to prosecute and execute our terrorist western governments.

Me gusta · Responder · 6 años



E-L: Carta de condol (castellà)

1



Sylvia Rautenberg
Gracias por la transparencia, por la presencia del Sr Carsten Spohr, siempre presente ante las cámaras mirando de frente. Por la rapidez de la investigación aunque aún falta. Gracias por el trato hacia la familia que perdieron a sus seres queridos. A pesar de lo ocurrido, del dolor, hay que aprender. Y confío en Lufthansa. Estoy impresionada de la forma en que Herr Spohr tomó la dirección de lo ocurrido sin esconderse. Bravo y Gracias

Me gusta · Responder · 6 años



2



Coraline Jones
Mi mas sentido pésame! Desde Medellin Colombia. Y gran apoyo a Lufthansa en estos momentos difíciles.

Me gusta · Responder · 6 años



3



Gabriel Andrés Martín Rojas
Abrazo solidario desde Bogotá, Colombia.

Me gusta · Responder · 6 años



E-M: Video del CEO de Germanwings

1



Salvador Ernesto Franco Casarrubios
Mucha seguridad y un loco ha traspasado el control , cambiar el control psicológico como en USA los usuarios OS lo agradeceran

Me gusta · Responder · 6 años

2



Stella Jane Brook
well said god bless all on that fateful flight and the ones that have to pick up the pieces of this very sad day and the aftermath of one very sad person xxxx

Me gusta · Responder · 6 años

3



Paul J. Hahn
THX Mr. Winkelmann. You make a good job. I have trust and I will fly with Germanwings ever.

Me gusta · Responder · 6 años

4



Rick Schey
Nice that he did his report in English so the entire world would understand his message, well done 😊

Me gusta · Responder · 6 años

5



Konstantinos Koulouris
will you run tests to your pilots or not? That's what we're worried about Mr. Winkelmann.

Me gusta · Responder · 6 años

6



Nick Abbott
You have shown dignity throughout and it is comforting to see a truly caring company.

Me gusta · Responder · 6 años

7



Linzi Kay
I have said it before and I stand by it, I still have the up most faith in this airline (travelling with them again on Monday). My deepest sympathies are with the families, friends and colleagues of all involved x

Me gusta · Responder · 6 años

8



Bobby Zanino
Unfortunately I think is not easy to know the exactly mental status of a pilot, even through different pschological test, you never can know what is in the deep of the mind of a person !!! .

Me gusta · Responder · 6 años

9



Jason Unsworth
Pilot Suicide is what the Governments want us to believe!!! It's a lie and there is proof!!!

Me gusta · Responder · 6 años

10



Simon Sou
Always support Germanwings.

Me gusta · Responder · 6 años

11



Alfred Fino
As bad as this tragedy is, nothing that I have seen will stop me from Boarding a Lufthansa or Germanwings flight if I need to. I have flown with Lufthansa on Number of Occasions in the past from Sydney to Malta and always felt comfortable and Safe. Anyone who watched The press conference by Lufthansa CEO can see the transparency, openness and professionalism of this Airline. For the record I am not a Lufthansa employee, I only traveled with them Between Sydney & Malta.

Me gusta · Responder · 6 años

12



Amy Hintz
Thank you for this video Herr Winkelmann. My sympathies and support are with you and your company, and with the victims' families, the rescue and recovery workers, and all affected (including the Lubitz family) at this time. I know your hearts are breaking!

Me gusta · Responder · 6 años

13



Jason Unsworth
The pilot would not have been able to get back into the cockpit in a nose dove situation travelling at 430mph!!! Turbulence and fainting is possible!!! Bleeding from the ears and ear pressure and sickness is all possible in a rapid descent!!! The plane clearly did not blow up on impact like mh17 did Why??? It had half fuel still on board!!! No FIRE!!! Why???

Me gusta · Responder · 6 años 3

14



Michael Hunt
It seems to me that both Germanwings and Luthansa are both being as open as possible on what they knew. It's been a week and they have reversed course quickly on two issues...another person in the cockpit when a pilot leaves and what they knew about the medical status of the co-pilot. They are libel but right now, it seems like they are making a good faith effort to find out why and how this happened.

Me gusta · Responder · 6 años

15



Lesley Smith
Isn't it just possible the co pilot passed out !!!Everyone is assuming he killed himself with out any evidence at all !! the recorder heard the captain shout open the door there was no reply the co pilot never answered ,would anyone seriously employ someone to fly a plane that was mentally unstable with suicidal tendencies I would like to think not ,yes it is tragic what happened my thoughts go out to all the families that lost their loved ones on that very sad day lets hope the families will have some closure on this and that the reason this tragedy happened RIP to all who died 🙏🙏

Me gusta · Responder · 6 años 5

16



Jason Unsworth
I want to Offer My Upmost Support To you and your Company at this difficult time.

Me gusta · Responder · 6 años 31

17



Yair Kantargi
I have a flight with your Airline on June, and I have full faith with your Airline.

Me gusta · Responder · 6 años 5

E-N: Agraiment als condols

1



Penny Zerwas
Keep looking forward I trust in Germanwings

Me gusta · Responder · 5 años 3

2



Oscar Chica Lucena
Last friday, I flew with you between Dusseldorf to Barcelona. It was a fantstic flight, and the crew make me feel comfortable. It was really a shame that it was only half full. I really hope that you remain strong for your future inside the Lufthansa group and through Eurowings in a couple of months.

Me gusta · Responder · 5 años 12